

Simple User Guide for degov.ddns.net Transparent Governance Platform

Introduction

Degov.ddns.net is a website created to help people in Sri Lanka and government officials work together more openly and fairly. It lets users safely see how government money is spent, vote in important decisions, suggest or read new laws, and report problems anonymously. There is even a helpful chat assistant ready to answer questions anytime.

This guide shows new users how to easily use each part of the website to participate in transparent governance.

1. Getting Started: Opening an Account and Logging In

- Open your internet browser (Chrome, Firefox, etc.) and type <https://degov.ddns.net> in the address bar.
- If you don't already have an account, look for the "Sign Up" or "Register" button.
- Fill in your name, email, and create a password.
- You may need to check your email for a confirmation message and click a link to activate your account.
- Once activated, return to the homepage and click "Login."
- Enter your email and password to access your personal dashboard.

Tips:

- Choose a strong password with letters, numbers, and symbols.
 - Keep your login details private.
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2. Your Dashboard: Your Starting Point

After logging in, you will see your dashboard — the main page where important updates and quick links are shown.

Here, you can see:

- Government news and announcements
- Current voting polls you can participate in
- Recent reports on government spending
- Links to policies available for comments
- Quick access to submit reports if you see wrongdoing

You can easily navigate to different areas of the site using the menu.

3. Government Administration Portal

This section is mainly for government officials, but everyone can get a sense of what happens behind the scenes.

If you have access:

- You can create government projects.
- Manage budgets and plans.
- Upload reports on government work.
- Assign roles to other officials.

This portal helps organize government work transparently. For regular users, it's good to peek here to understand what your local government is doing.

4. Spending Tracker: See Where the Money Goes

Want to know how government money is spent?

- Click on the Spending Tracker menu.
- You'll see reports showing budgets and expenses organized by department or project.
- Colorful charts and graphs make it easy to understand the numbers.
- You can check for suspicious spending or track how budgets are used over time.

This tool helps you hold the government responsible for using taxpayer money wisely.

5. Voting System: Have Your Say

The website allows you to participate in important decisions through digital voting.

- Go to the Voting section.
- Here you will find open polls and voting opportunities.
- Read the details about each issue before voting.
- When ready, select your choice and submit.
- You won't have to worry about privacy — your vote is secret and secure.

Participating in voting helps you influence policies that affect your community and country.

6. Policy Hub: Read and Suggest Rules

Interested in government policies?

- Visit the Policy Hub section.
- Browse current and new policies proposed by the government.
- You can even add your comments or suggestions on active policies.
- If you have a good idea, and the system allows draft and submit new policy proposals.

This keeps the government open to public ideas and feedback.

7. Whistleblowing: Report Problems Safely

If you see corruption or wrongdoing, this section lets you report it anonymously.

- Click on the Whistleblowing menu.
- Fill out the form describing what you observed.
- You don't need to enter your name or details.
- Once submitted, you will get a tracking code to check updates without revealing your identity.

This feature protects whistleblowers while helping clean up government practices.

8. AI Chatbot: Your Friendly Guide

Confused or needed help?

- On any page, click the chatbot icon.
- Ask questions in simple language about how to use the site.
- The chatbot will answer instantly.
- If it can't help fully, it may connect you with a real person or provide detailed instructions.

The chatbot makes using the website easier, especially when you're new.

9. Managing Your Profile and Settings

To keep your account updated:

- Go to the Profile or Settings area.
- Change your email, password, or contact details anytime.
- Set how you want to be notified — by email or messages.
- Enable extra security like two-step verification if available.

Always log out when you finish using the site, especially on shared computers.

10. Creating a MetaMask Wallet Account (For Blockchain Features)

Some features on degov.ddns.net, like voting on the blockchain, require a digital wallet called MetaMask. Here's how you can create one:

Step 1: Install MetaMask

- Go to the official MetaMask website: <https://metamask.io>
- Download the MetaMask extension for your browser (Chrome, Firefox, Edge, Brave) or install the MetaMask mobile app on your smartphone.
- Follow the installation instructions for your device.

Step 2: Set Up MetaMask

- Click the MetaMask icon after installing.
- Click **Get Started**, then choose **Create a Wallet**.
- Create a strong password to protect your wallet on your device.
- Securely save the Secret Backup Phrase you are shown by writing it down on paper. This phrase helps you recover your wallet if you forget your password.
- Confirm the backup phrase by selecting the words in order.
- Your wallet setup is now complete.

Step 3: Use MetaMask

- You can now receive digital assets or participate in blockchain-based voting on the platform.
- When degov.ddns.net asks to connect your wallet, approve the connection in MetaMask.
- Always keep your backup phrase private and never share it with anyone.

Important Security Tips

- Never share your MetaMask password or backup phrase.
- Log out or lock your wallet when not in use.
- Use MetaMask only on trusted sites like degov.ddns.net.

11. Important Tips for Safe Use

- Never share your password or wallet backup phrase with others.
 - Use strong, unique passwords.
 - Always log out once done.
 - Only provide truthful and constructive reports when whistleblowing.
 - Use feedback tools to help improve the website.
 - If you face any issues, reach out through the contact links or ask the chatbot.
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12. Getting Help and Support

If you need assistance:

- Check the FAQ section on the website for common questions.
- Use the AI chatbot for quick answers.
- Contact support via email or phone from the Help page.
- Email (imashanilupul@gmail.com)
- Phone (+94 76 485 5297)
- Look for user guides or tutorials linked on the site.

The platform is designed to support users at every step.

Summary

The degov.ddns.net platform lets you:

- See government projects and budgets
- Vote securely on important decisions using digital wallets like MetaMask
- Read, comment, and propose government policies
- Report corruption or wrongdoing safely and anonymously
- Get help quickly with the AI chatbot

By using this platform, you become part of a transparent and fair governance system working for a better Sri Lanka.