

Epic 1: Restaurant Management

Feature 1: Registration and Profile

User Story 1: As a restaurant owner, I want to register my restaurant on BiteBlitz.

User Story 2: As a restaurant owner, I want to create and manage my restaurant profile with details, including cuisine, location, and opening hours.

Feature 2: Menu Management

User Story 1: As a restaurant owner, I want to easily upload and update my restaurant's menu with dishes, descriptions, and prices.

User Story 2: As a restaurant owner, I want to set special menus for different times of the day.

Feature 3: Order Management

User Story 1: As a restaurant owner, I want to receive and manage incoming orders, including order acceptance, preparation, and completion.

User Story 2: As a restaurant owner, I want to view order history and customer feedback.

Feature 4: Availability and Hours

User Story 1: As a restaurant owner, I want to set my restaurant's availability and working hours.

User Story 2: As a restaurant owner, I want to set holiday hours and special events.

Epic 2: Promotions and Marketing

Feature 1: Promotions

User Story 1: As a restaurant owner, I want to create and promote special offers, discounts, and deals for BiteBlitz users.

User Story 2: As a restaurant owner, I want to schedule promotions for specific times and dates.

Feature 2: Advertising and Branding

User Story 1: As a restaurant owner, I want to create and manage restaurant advertisements and branding.

Epic 3: Delivery Services

Feature 1: Registration and Profile

User Story 1: As a delivery person, I want to register as a delivery service provider on BiteBlitz.

User Story 2: As a delivery person, I want to create and manage my profile, including my vehicle information and delivery zones.

User Story 3: As a delivery person, I want to set my delivery service preferences, such as availability times and delivery range.

Feature 2: Order Delivery

User Story 1: As a delivery person, I want to receive and deliver orders efficiently to users while ensuring food quality and safety.

User Story 2: As a delivery person, I want to view detailed order information, including delivery addresses and contact details.

User Story 3: As a delivery person, I want to set my delivery status as available or unavailable.

Epic 4: Earnings and Routes

Feature 1: Earnings

User Story 1: As a delivery person, I want to view my earnings, tips, and payment details.

User Story 2: As a delivery person, I want to set up payment methods for receiving earnings.

Feature 2: Route Optimization

User Story 1: As a delivery person, I want access to efficient route planning and navigation to complete deliveries on time.

User Story 2: As a delivery person, I want to report issues with delivery addresses, ensuring accurate and timely deliveries.

Epic 5: User Experience

Feature 1: User Registration and Profiles

User Story 1: As a user, I want to register on BiteBlitz for convenient food delivery.

User Story 2: As a user, I want to create and manage my profile, including delivery preferences and payment details.

User Story 3: As a user, I want to set dietary preferences and restrictions to filter restaurant options.

Feature 2: Restaurant Selection and Menu Browsing

User Story 1: As a user, I want to explore a variety of restaurants and browse their menus.

User Story 2: As a user, I want to filter restaurant options by location, cuisine, and user ratings.

User Story 3: As a user, I want to view detailed dish information, including ingredients and nutritional facts.

Feature 3: Order Placement and Payment

User Story 1: As a user, I want to place orders, customize selections, and make secure payments.

User Story 2: As a user, I want to save multiple delivery addresses for quick order placement.

User Story 3: As a user, I want to redeem promo codes and loyalty rewards.

Feature 4: Order Tracking and Notifications

User Story 1: As a user, I want to track my orders in real-time, from preparation to delivery.

User Story 2: As a user, I want to receive estimated delivery times and notifications about my order's progress.

Epic 6: Reviews and Feedback

Feature 1: Rate and Review Restaurants

User Story 1: As a user, I want to rate and review restaurants based on my dining experience.

User Story 2: As a user, I want to provide feedback and comments to help improve the restaurant's service.

Epic 7: Support and Assistance

Feature 1: Customer Support

User Story 1: As a user, I want access to customer support through chat, email, or phone for inquiries or assistance.

User Story 2: As a user, I want to report issues with orders or restaurants and receive timely resolutions.

Epic 8: Security and Privacy

Feature 1: Data Protection

User Story 1: As a user, I want my personal and payment information to be securely stored and protected.

User Story 2: As a user, I want to adjust privacy settings and data sharing preferences.