Voidenko Stanislav

QA Engineer

Cherkasy, Ukraine

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Summary

I am looking for a Trainee or Junior QA Engineer position. I'm interested in remote work or working in the office. I am a motivated and ambitious entry-level QA professional with a solid foundation in software testing and a desire to grow in the IT industry. Able to learn, analyze and solve problems using technical tools and methodologies.

I have an understanding of the testing process. Ready to work in a development team, communicating and collaborating to ensure product quality.

Learning new concepts and technologies is one of my strengths, and I am always looking to develop and improve my QA skills. I am ready to accept challenges, work on projects and ensure high product quality following the requirements and expectations.

Technical Skills

Tools and Technologies:

- Technical documentation /SRS
- REST API
- Postman
- Selenium IDE
- Html/CSS/XPath
- MySQL
- MS SQL
- JSON
- XML
- Git
- SourceTree
- KDiff3

- Fiddler Everywhere
- Jira
- ADO
- VS Code
- DevTools

Other:
- Waterfall
- Agile
- Scrum
- Kanban

Operating Systems
Microsoft windows 7/8/10/11
MacOS

Experience

Company name: Call Center Operator

Description: I have experience working in a call center, where I provided high-quality customer service and effectively resolved their queries and problems. I have good communication and listening skills, which allowed me to communicate with customers over the phone.

In my previous role in a call center, I learned how to manage time effectively, work in a dynamic environment, and make quick decisions to meet customer needs.

Skills:
- Experience in communicating with people from different environments;
- Work with objections;
- Customer service
- Sales
- Windows
- Microsoft Office
- Teamwork
- Stress tolerance

Duration: 8 months.

Company name: Internet setup specialist (McLaut)

Description: I have experience working at McLaut, where I was an Internet setup specialist. In this position, I was responsible for installing and configuring Internet connections for customers. This included installing and configuring routers, modems, and other network devices, as well as testing connection quality and resolving any technical issues.

During my work, I gained a lot of experience interacting with customers. I learned how to communicate effectively, listen to their needs and understand their technical requirements. I also developed time and priority management skills, as I often worked under deadlines and had to resolve customer issues quickly.

Skills:
- IP-address
- DNS
- DHCP
- Mac-address
- Teamwork
- Stress tolerance

Duration: 3 months.

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Education

Junior Specialist
Programmer
Cherkasy State Business-College (ChSBC)
2014-2017

Bachelor
Computer Engineering
Kyiv National University of Technologies and Design (KNUTD)
2017-2019

Languages
English – Elementary

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Courses and Certificates
Practical course by Nataliia Popeliuha