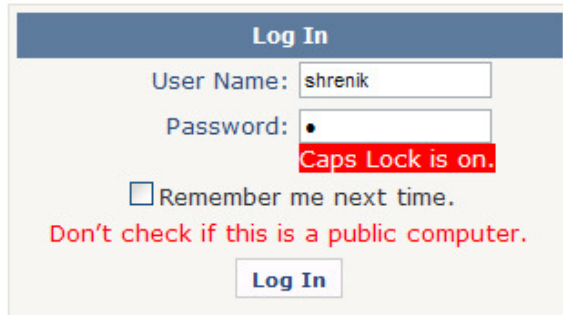


## Standard Features for all Application

### 1. Detect Caps Lock Warning

Insert the JavaScript in the login/sign in page such that a warning message “Caps lock is on.” is displayed when a user starts typing the password with Caps Lock on.



The screenshot shows a 'Log In' form with a blue header. It contains fields for 'User Name' (filled with 'shrenik') and 'Password' (masked with dots). A red box with the text 'Caps Lock is on.' is overlaid on the password field. Below the password field is a checkbox labeled 'Remember me next time.' and a red text prompt 'Don't check if this is a public computer.' At the bottom is a 'Log In' button.

**Reference Applications:** Carenet, IRG, Newton, USCC, USR2

### 2. Grid View Standards

Allow sorting on grid headers.

Display number of records displayed in each grid. E.g Displaying X records out of Y.

Display pagination when more records are resulted. Add the ability to select the number of rows to return per page.

Displaying 1-5 of 38 Records Page Size: 5

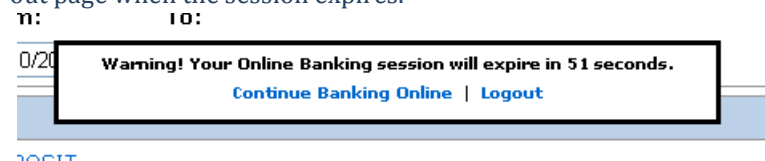
Project	Package	Status	Cycle	Deliverable Name	Difficulty	Priority	Created Date	Hours Worked	Clock In
Carenet	Intake Module	Cancelled		<a href="#">View To Do List</a>	N/A	Important	2010/01/11	0	
Carenet	Intake Module	Prototype Requested		<a href="#">View Social Security #</a>	N/A	Routine	2010/01/25	0.18	
Carenet	Intake Module	Prototype Requested		<a href="#">View Referral</a>	N/A	Important	2010/01/25	4.82	
Carenet	Intake Module	Approved		<a href="#">View Progress Indicator</a>	N/A	Important	2010/01/25	0.46	
Carenet	Intake Module	Awaiting Cx Approval		<a href="#">View Credit Card Info</a>	N/A	Important	2010/02/10	0	

1 2 3 4 5 6 7 8

**Reference Applications:** Newton.

### 3. Session time out warning

Display a pop-up Div in all the pages if the session is about to time out. The system redirects to a time out page when the session expires.



**Reference Applications:**

### 4. Global Error Handling

### 5. Make Login/Sign in button as default button.

On the sign in page, user populates the username and password and hits the enter key. That enter key should activate the signin/login command.

Log In

User Name:

Password:

☐ Remember me next time.

Don't check if this is a public computer.

Log In

User populates the username and password and hits the enter key. That enter key should activate the signin/login command.

## 6. Waiting Control

During a delay in loading a page and/or executing query an image should be displayed that guides the user that the process is still going on.

Member

Person

Company

Incident

Marketing

Management

Upload Bulk Docs

Reports

Caller ID

Processes

Excessive Incident Review

Over-Age Child Letter

Excessive Incident Letter

Hold Member Letter

Cancel Notice Post Expiration

Manual Renewal Letter

Auto Renewal Letter

CC Expiration Letter

Cancel Notice Letter

Cancellation AutoRenew With CC Prob

Approve New Members

Person Name

Go

Member ID

Go

5519580 - Male - Current - Primary Manual billing MSI -

Maurice McIver

1005 Lanark Way

Silver Springs, MD 20901

Home Phone #

Mobile Phone

Email

new note

This is testing on 20090504

This is testing on 20091211

Incidents Last 12: 0 US \$ 0.00

Incidents Total: 0 US \$ 0.00

Billing:

☒ Paperless

☐ Postal

☐ Unknown

☐ Email Bounced

☐ None

Source

Friend

Change Status

-- Select Member Status --

Docs :

New

Associates

Name

Membership Info.

Sign-In Info.

Account

Membership

DOB

Joined

Card Sent

Exp.

Phone

MSI

Last 12

Total

Harkirtin McIver

- 5519581 - Female

Cancelled - Spouse

6/21/2007

8/26/2009

9/14/2009

[H] (240) 784-6432

0

0

Date Joined

6/21/2007

Expiration Date

6/20/2011

Card Sent

9/15/2009

Most Recent Process History

Incident Survey - 6/24/2009

Print Mailing Labels - 6/24/2009

Auto Renewal - 6/25/2009

Cancellation AutoRenew With CC Prob - 6/25/2009

Manual Renewal Letter - 6/25/2009

Auto Renewal Letter - 6/25/2009

CC Expiration Letter - 6/25/2009

Cancel Notice Letter - 6/25/2009

Cancel Notice Post Expiration - 6/30/2009

Contact Prospect - 7/1/2009

Print Membership Cards - 9/15/2009

Existing Members Carrier Letter - 9/15/2009

Last Transaction Details

9/15/2009

\$ 119.00

Auto Renew CC Details

Check555

CC Exp. Date -

maurice mciver

1005 Lanark Way

Silver Spring, MD 20901

Hitch Up! e-Magazine

☒

Reference Applications: IRG, USR2.

## 7. Date Selector Control

Always use a date selector control when a user needs to select a date. Mozilla compatible.

Order #  Member Status  Zip

Phone #  Email Address  Order Status

Process Instance  Source

Date Joined

January 2010

Wk	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0						1	2
1	3	4	5	6	7	8	9
2	10	11	12	13	14	15	16
3	17	18	19	20	21	22	23
4	24	25	26	27	28	29	30
5	31						

Today is Mon, 11 Jan 2010

Reference Applications: USR2, USCC.

#### 8. Character Left java script in text area.

When you have a text area, there should be a line below the text area You have <characters> left. The characters left should show the number of characters that a user can still type.

Feedback: View To Do List

Journal: (Maximum characters: 500)

this is a test note

You have 481 characters left.

Reference Applications: Newton.

#### 9. Editable DDL

The Drop down will have a predefined set of values that the user can use. Also if the user wants to add a new value that is not in the drop down then he can simply type the value in the same control. This control will save the new value.

Untitled Page - Windows Internet Explorer

http://localhost:2938/TimesheetTest/

Untitled Page

Mobi I

Computer

Laptop

Monitor

#### 10. Have the buttons above the tab unless perhaps the tab height is known at design time.

Save	Save & Search	Back	Reset
Journals	Work Events	Documents	Feedback
<b>Notes:</b> <b>Revision History</b> <b>Date Author Changes</b> 25 Jan 2010 Maurice Created 10 Feb 2010 Maurice Minor edits  <b>Actors:</b> <b>Description:</b> User views the referral. <b>Frequency of Use:</b> very high <b>Notes and Issues:</b> <b>Course:</b>  1. User requests a specific referral. >> System finds that the user has permission to view the referral record. System hides commands that change data, such as the cancel move command. System displays Edit button. System evaluates the client addresses and displays the current address based on the start date. a3) No addresses have been entered: System does not display any		<b>Journal:</b> Username: vashisth Message Date: 2010/02/12 04:19 PM Made prototype as per Shrenik's suggestion. ----- Username: maurice Message Date: 2010/02/11 12:13 PM Wrote feedback to Shrenik in email with changes needed to the edit referral and view referral prototypes. ----- Username: shrenik Message Date: 2010/02/11 11:03 AM made minor changes to match the use case. ----- Username: vashisth Message Date: 2010/02/09 07:07 PM Made changes in prototype as per Shrenik's guidance. ----- Username: Bhavin	

**Reference Applications:** Newton.

## 11. Custom Error Pages

The user must never be thrown out of the application and see the exact error that occurred. All the errors must be handled and a GEH should be sent for each error. The user must always view a custom error page in the following cases.

### a. Custom message to display when an application encounters an error:

This application has encountered an error and cannot display the page you requested. Our technicians have been alerted to this problem. Sorry for any inconvenience. Please check back later.

### b. Custom message to display when an application encounters an unexpected error:

This application has encountered an unexpected error. Technical support is being notified and will work to resolve this issue quickly. We apologize for any inconvenience. Please click here to sign in.

### c. Custom message to display when a user requests a page that does not exist:

The page you are requesting does not exist.

### d. Custom message to display when a user requests a page that he is not authorized to use:

You are not authorized to view this page. Please click here to sign in.

**Reference Applications:** Newton, USR2, IRG.