

Log In

Welcome to Corbis Soft Support Ticket  
Managment Systemt.

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

Project No 1

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

Project No 2

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

Project No 3

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

Register New Project

Project Code

Project Name

Support Start



Support Expiry



☐ Project Status

Save Record

Project Code ▲	Project Name ◆	Support Date	End Date ▼	Project Status
0001	Trust Well Agro Chemicals Lahore	2023-01-01	2023-09-30	Active
0002	Green Vision Agro Chemicals Lahore	2023-01-01	2023-09-30	Active

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

Register New Customer

Customer Code

Company Name

POC Email

POC Name

POC No

--Select Projects--



0001- Pesti Sides

+ Add Project



Company Logo

Save Record

Project Code ▲	Project Name ◆	Support Date	End Date ▼	Project Status
0001	Trust Well Agro Chemicals Lahore	2023-01-01	2023-09-30	Active
0002	Green Vision Agro Chemicals Lahore	2023-01-01	2023-09-30	Active

+ Projects +Customers + Support Engineers +Technical Engineer +Add Tickets

Register New Support Engineer

Code

00021

Name

Muhammad Saeed

Email

Saeed@corbis.com

Phone No

03306243728

Phone No

--Select Role--

0001- Support Engineer

0002-Technical Engineer



Profile Picture

Save Record

Saved Records...

Code	Name	Email	Role Description
0001	Muhammad Saeed	Saeed@corbisSoft.com	Support Engineer
0002	Hafsa Qaisar	support@corbisSoft.com	Technical Engineer
0003	Ahsan Jutt	Ahsan@corbisSoft.com	Technical Engineer

Customer Portal Screen

+Add Tickets    +Register User

Trust Well Agro Chemicals

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

Green Vision Agro Chemicals

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

Agro Seed Group

Open Tickets :35

Pending Tickets :45

Closed Tickets :105

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

+New Ticket

Active Tickets

Pending Tickets

Closed Tickets

Rejected Tickets

ALL

Create Tickets

Ticket No#

88895556

Ticket Type

Bug In Production

Customer Name

TRUST WELL AGRO CHEMICALS

Change Request

Additional Feeds

Other

Project Name

Green Vision (Pestisides)

Subject Line

Sales and Collection Report Navigation Issue

Detail Description

In Pestisides Reports tab there is a report with the name Sales and Collection Report. This Report is not working when user gives rights to any other sub user instead of admin. The Report is working fine for Admin user Kindly check and Resolve the issue if there is any.

Attachments

Save Record

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

- +New Ticket
- Active Tickets
- Pending Tickets
- Closed Tickets
- Rejected Tickets
- ALL

Tickets List

Ticket #	Ticket Title	Project	Ticket Type	Technical Engineer	Ticket Status	Timeline
9855585	Account Ledger External	Green Vision	CRD	Hafsa Qaisar	Running	2023-08-15
9855775	Payable Receivable Balances	Agro Seed	Bug In Production	Hafsa Qaisar	Running	2023-08-11



+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

+New Ticket	Active Tickets	Pending Tickets	Closed Tickets	Rejected Tickets	ALL
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Tickets List

Ticket #	Ticket Title	Project	Ticket Type	Technical Engineer	Ticket Status	Timeline
9812585	Cash Collection Navigation	Green Vision	Bug In Production	Mubashir Luqman	Pending	2023-08-25
9812575	Payable Receivable Balances	Agro Seed	Bug In Production	Muhammad Zain	Pending	2023-08-19

+ Projects   +Customers   + Support Engineers   +Technical Engineer   +Add Tickets

- +New Ticket
- Active Tickets
- Pending Tickets
- Closed Tickets
- Rejected Tickets
- ALL

Tickets List

Ticket #	Ticket Title	Project	Ticket Type	Technical Engineer	Ticket Status	Timeline
9811111	Trial Balance	Green Vision	Hot Bug	Mubashir Luqman	Closed	2023-07-25
9811112	Data Analysis Report	Agro Seed	CRD	Muhammad Zain	Closed	2023-06-19
9811113	Credit Limit Voucher	Agro Seed	CRD	Ahsan Jutt	Closed	2023-05-19