### INTERNSHIP OVERVIEW

Performed At Vivasoft LTD.

Performed By

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#### **Brief Overview of VIVASOFT**

- Vivasoft Limited is a Bangladeshi Software development company.
- They deploy World-Class Agile
   Product on Demand.
- Works on a wide range of categories.

### "Internship"- from the perspective of Vivasoft

- Vivasoft has their own resources to train interns.
- Resources vary according on the team.
- Interns participate in vivas and complete assignments to improve their level.

## Internship Activities

The entire internship term can be broken down into the two portions below:

- Learning Phase.
- Real World(Practical) Phase.

# Learning Phase

I am learning about technology at this stage. This phase can be further divided into the two events that follow:

- Reading Event.
- Discussion Event.

# Learning Phase:Reading Event

I was given various documents and sources to read over for a while. Those includes :

- Html
- CSS
- Tabler
- Tailwind CSS
- Next Js

## Learning Phase: Discussion Event

I regularly attended stand-up meetings.

I was questioned there about the task and we talked about the reading assignment.

## Real World(Practical) Phase

I was given the following tasks after reading the materials that were given to me:

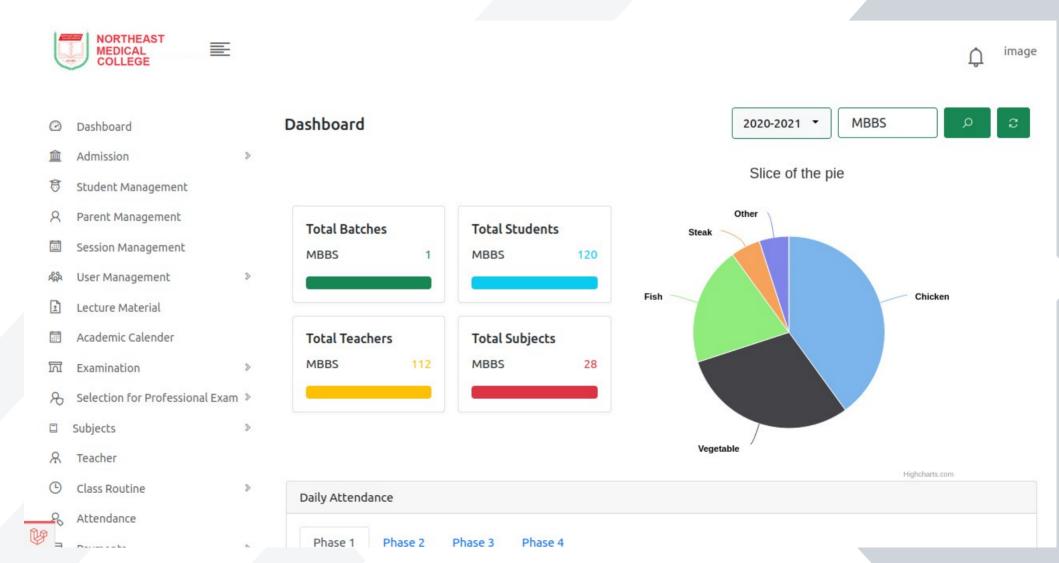
- NEMC
- STS
- WELL TEAM

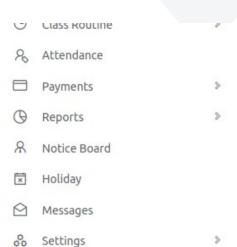
### **NEMC**

It is medical management system. You may manage MBBS exams, card exams, term exams, professional exams, and medical college students here. Feature of NEMC are below:

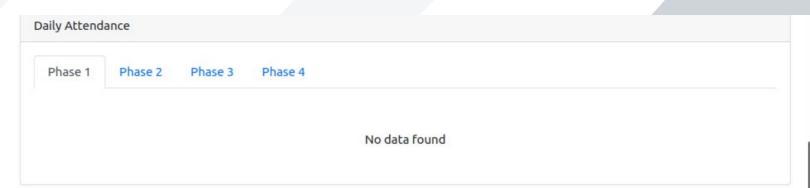
- MBBS exam module automation & online
- Item exam management
- Card exam management
- Term exam management
- Prof exam management

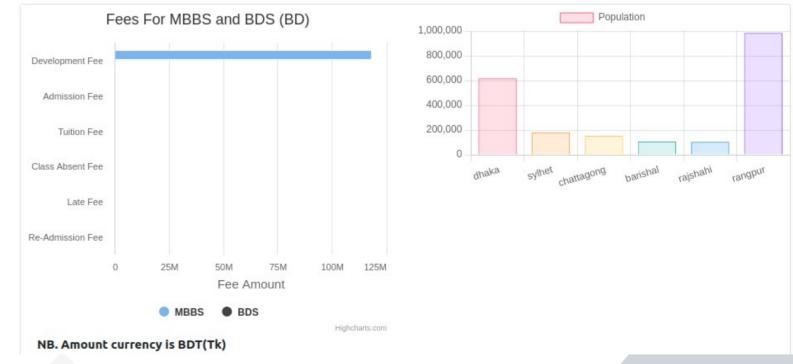
#### The project is demonstrated below:





Logout



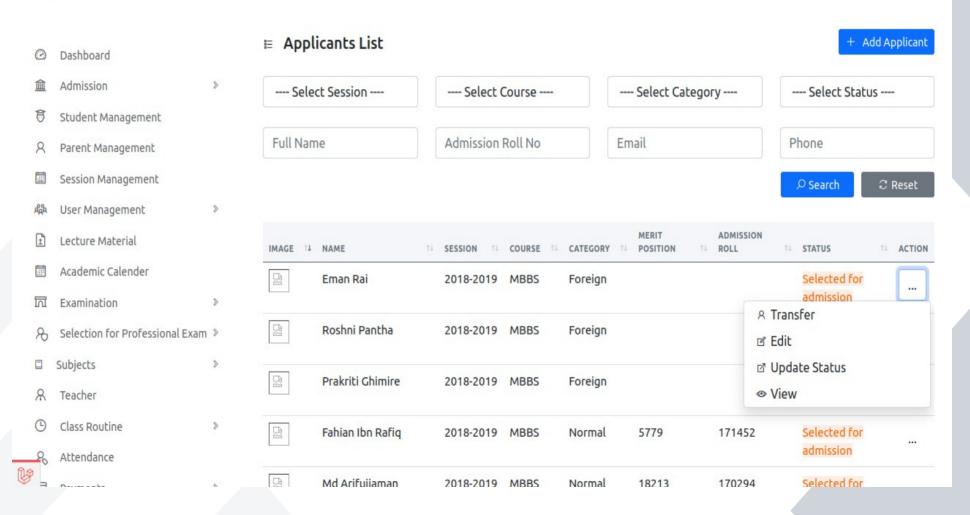
















#### **■ Student's Detail: Sheuly Ara Munni**

Applicant image

Sheuly Ara Munni

ID: 2020005001 01745312173

Session: 2019-2020

Status: Active

Attendance

Card Items

A Print ID Card

Exam Results

+ Students

Admission Student Management

Parent Management

Dashboard

Session Management

User Management

Lecture Material

Academic Calender

Examination

Selection for Professional Exam >

Subjects

Teacher

Class Routine

Attendance

Admission Education Personal

Parent's Asset

Contact

Attachment

#### Personal Information

Session: 2019-2020 Course: BDS

Gender: female Date of Birth: 06/11/1999

Birth Place: Sylhet Available Credit (for tuition): Tk 0.00

Available Credit (for development): Tk 0.00

Address: N/A

FATHER'S NAME	MOTHER'S NAME	FATHER'S PHONE	MOTHER'S PHONE	FATHER'S EMAIL	MOTHER'S EMAIL
Nizam Uddin	Jasmin Ara Rehena	01745312173			

# STS (Service Ticketing System)

STS collects and manages all customer support interactions from different platforms, including phone, live chat, email, and social media. Feature of STS are below:

- Real-time updates. Your team views real-time data on the actions and activities
  occurring in the system, such as who's currently viewing a ticket a given time, for
  better productivity and efficiency.
- Agent collaboration. When an issue arises, your agents share information via private comments to help solve the problem faster.
- Help desk automation. Common tasks are automated to free up time for your agents, such as closing inactive ticket alerts and notifying a manager of a new issue.

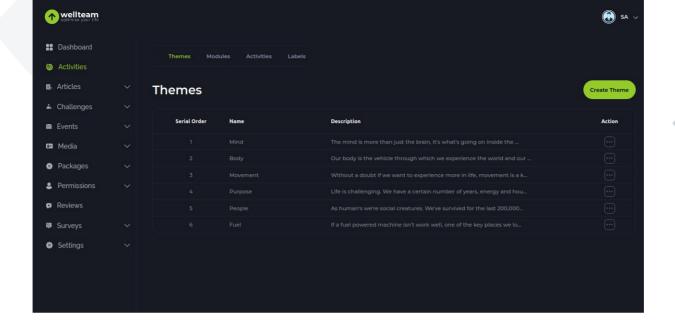
The project is still in its early stages, and the data is delicate.

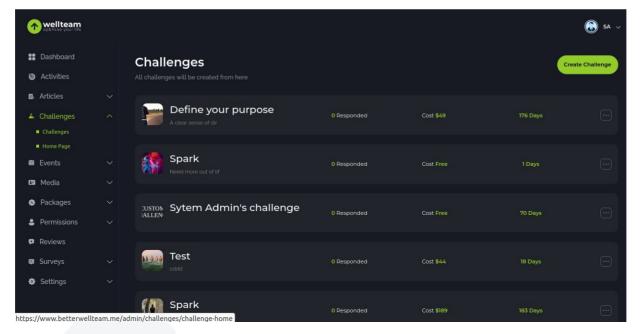
### **WELL TEAM**

Wellteam is basically a physical health related project where users can join on different types of Challenge Programs and Events, check their situation by participating in surveys, share their opinions by writing and reading different articles and like & comment on them. The project is demonstrated below:









## Conclusion

- It enhances professional attitude, development, maturity, and judgment.
- In word, it is experience of a life time!

