

JADAN JONES

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I am a recent graduate who is eager to expand my talents and ability in Cybersecurity and Software Development. My goal is to collaborate with others while developing my skills to solve problems and leave a positive lasting effect on society.

SKILLS

Technical Skills

- Proficient in: C, Python, HTML, CSS, C#, Laravel, UI Design, Microsoft Suite, Bash, Computer repair and Troubleshooting, Adobe Photoshop, Kali Linux, Nmap, Recon-ng, Ettercap.
- Exposure in: PHP, .NET, Kubernetes, Containers, Docker, Virtual Machines, Microsoft Azure, Git

Soft Skills: Adaptable, Adaptive Learner, Strong Communication Skills, Good Customer Service, Collaborator, Problem Solving, Attention to Detail, Time Management.

EDUCATION

BSC. IN COMPUTING, UNIVERSITY OF TECHNOLOGY, JAMAICA **SEPTEMBER 2017 - PRESENT**
(Expected Finish Date: Aug 2022) Computer Science Major. Theoretical Concepts such as Data Structures, Algorithmic Complexity and Web Development. Core Languages taught are C, Java, C++, HTML, CSS.

WORK EXPERIENCE

POC SOFTWARE TESTER, INNOVATE10X (PART TIME) **NOVEMBER 2021, MARCH 2022**
Identified, documented, and reported errors, interoperability flaws, and other issues within 2 high value banking systems. Reported over 50 bugs and errors which allowed the company to safely move forward to deployment. The product was deployed on schedule with no reported errors after deployment.

CUSTOMER SUPPORT AGENT, ITEL BPO **OCTOBER 2020 – AUGUST 2021**
Successfully aided over 40 customers per day to pay balances, make purchases and resolve issues of varying difficulty while maintaining a quality assurance score of 95%. Supported company goals using quick problem solving and excellent soft skills.

PROFESSIONAL & PERSONAL DEVELOPMENT

VOLUNTEERISM

UTech Jamaica Mentorship Program (2020, 2021)

- Guided and mentored 1st year mentees during their first year of university.
- Aided with projects, assignments, and general queries.

Ardenne Prep School After Care Program (2017)

- Aided students with homework and lessons that were not clear.
- Aided teachers in lesson planning and assessments.

LEADERSHIP

Editor in Chief, SCIT Student Council

UTech Jamaica (2019-2021)

- Successfully delivered digital designs as per request on time.
- Managed over 30 projects and requests based on priority and scale
- Supported the SCIT Student Council on all campaigns launched.

REFERENCES

MS. KARLENE BLACK, Senior Lecturer, University of Technology Jamaica
Tel: 876 375-9260 | Email: karlenemblack@gmail.com

MR. EVAN THOMPSON, Director, Meteorological Service of Jamaica
Tel: 876 818-8240 | Email: eqthompson@hotmail.com