Lachlan Crawford

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Summary

Creative developer with multiple years of experience across different sectors. Knowledgeable in development areas of front and backend development from React to C# and Javascript.

Technical skills

- **Languages**: C#, C, Python, Java, JavaScript, SQL, MySQL, SQLite
- **Web**: HTML, CSS, JavaScript (JS), JSX, TSX
- **Frameworks/Libraries**: React, React Native,Angular
- **Tools**: JIRA, CRM, Monday.com, Trello, GitHub, Microsoft Office
- **Design**: Figma, Canva
- **Other**: AI and LLM programming, Mobile development.

Soft Skills: Time Management, Team Training, Documentation

Education

- Bachelor of Computer Science in Software Development & Data Science – AUT (Graduated 2024)
  - Harnessing Computer Vision to Identify Pests and Predators: A Comparative Model Analysis
- Diploma of Nautical Science – MIT (Graduated 2016)

Career history

Junior Full Stack Developer – *Corpay*

June 2023 – Present

- Designed and implemented stored procedures in SQL Server to automate business processes and optimize data retrieval.
- Collaborated closely with cross-functional teams to identify and resolve critical bugs, improving system stability and uptime.
- Authored comprehensive IT documentation and best practices guidelines, streamlining onboarding for new developers.
- Provided mentorship and technical support to junior team members, contributing to a more knowledgeable and efficient team.

Operational Specialist – *Fleetcor*

Dec 2022 – June 2023

- Developed and maintained **complex SQL queries** and reports to support internal departments with real-time data and insights.

- Built custom tools to automate repetitive operational tasks, leading to a 30% increase in process efficiency.
- Worked with cross-departmental stakeholders to identify and implement data-driven improvements to operations and reporting pipelines.
- Served as a key liaison between tech and business teams, translating technical solutions into actionable business outcomes.

IT Support Lead – *Rhenus Logistics*

Sept 2022 – Dec 2022

- Implemented and tested new software platforms, successfully rolling out three major system updates with zero downtime.
- Led onboarding and offboarding of users across multiple branches, ensuring secure and efficient access to IT systems.
- Provided Tier 2–3 technical support, troubleshooting complex issues across hardware, software, and network systems.
- Trained staff on new technologies, boosting overall tech adoption and reducing support tickets by 25%

IT & Accounts Support – *Rhenus Logistics / Malcolm Total Logistics*

June 2020 – Sept 2022

- Built internal tools and scripts using **Python** and **C#** to automate accounting functions, reducing manual workload by 40%.
- Generated accurate **AR/AP invoices**, managed debtor control, and maintained payment cycles across local and international accounts.
- Led the month-end and 20th monthly payment processes, ensuring compliance and timely execution.
- Streamlined reconciliation processes and supported external audits with clean, organized financial data and documentation.

Account Manager – *Distribution Diagnostics*

Mar 2019 – Dec 2022

- Managed a portfolio of high-value accounts, providing tailored service and acting as the primary point of contact for client communications and account issues.
- Handled end-to-end billing, credit control, and debtor management while fostering strong customer relationships.
- Identified upsell opportunities and coordinated with internal teams to improve service delivery.

References

Available on request