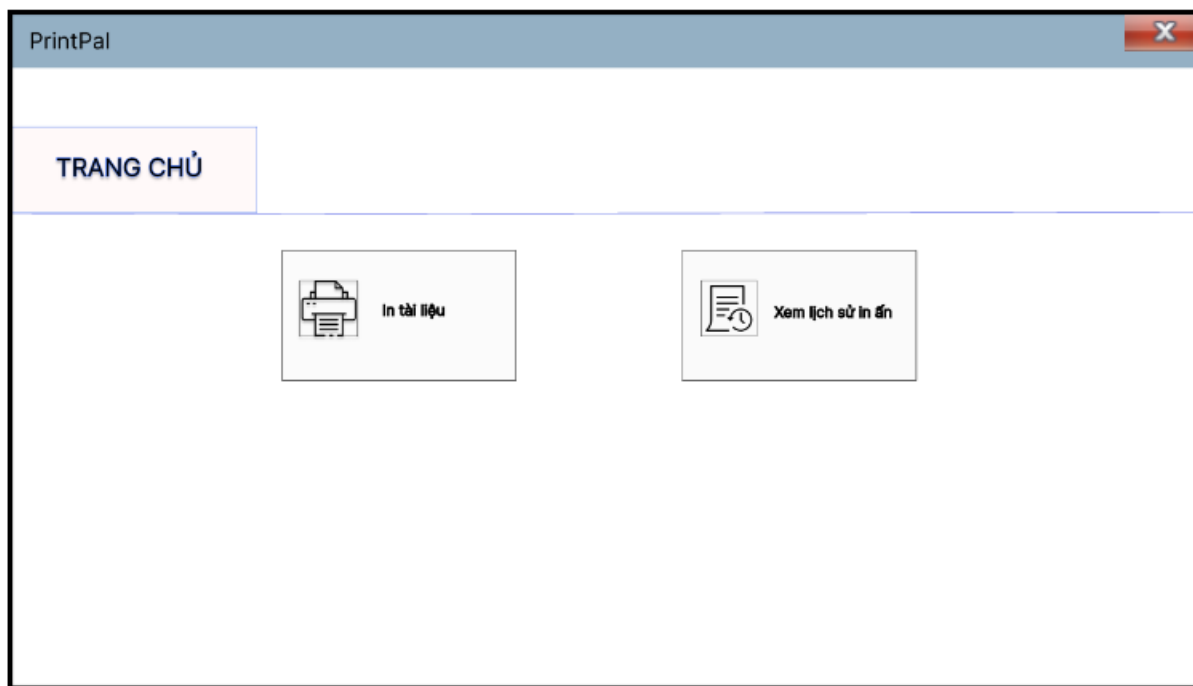
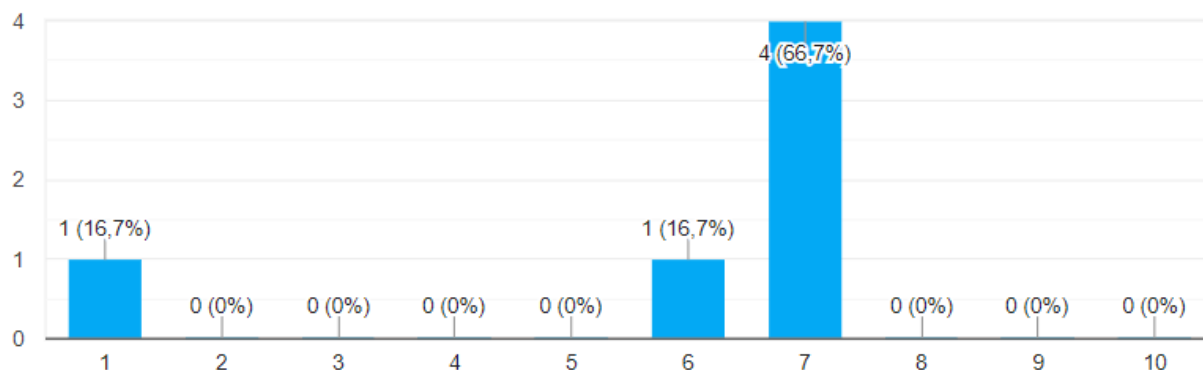


## 1. Survey on application of students flow.

Home page:



Appearance of main page is mainly scored 7 with 66,7% people choose this scored in a range from 1 to 10. Otherwise, there are 16.7 percentage of people think that this appearance must be updated and 16.7 percentage of people give it 6.



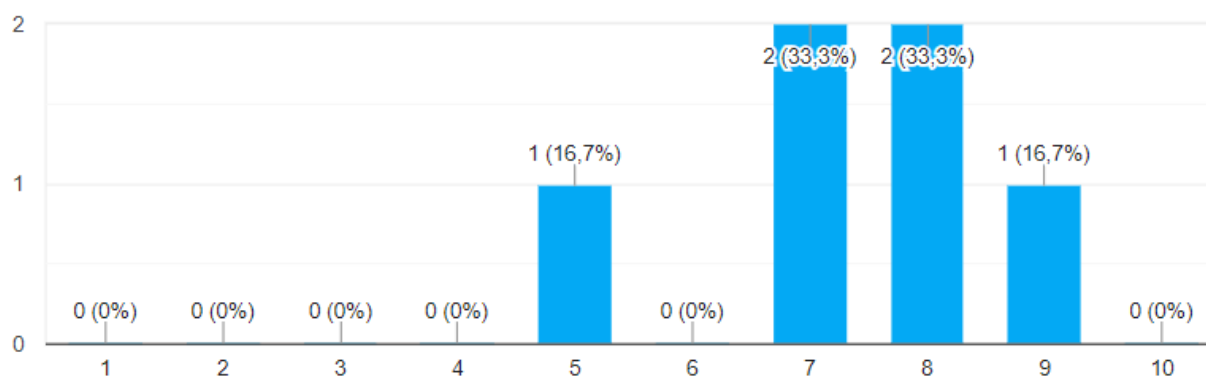
Moreover, improvement comments focus on color especially theme color and align of UI.

Printing operation:

After selecting “Print”, we will go to “Device informaion” which then we will choose a print machine for printing work. “Return” button are available when we want choose other print machine.

The screenshot shows the PrintPal application window. On the left, there is a sidebar with a printer icon and the text "THÔNG TIN THIẾT BỊ". Below this is a table with two columns: "STT" and an empty column. The table contains rows with numbers 8, 9, 10, 11, 12, 13, and 14. In the center, there is a form titled "Máy in" with fields for "ID", "Hiệu", "Model", and "Vị trí". Below this is a button "TẢI FILE TẠI ĐÂY". Further down, there is a section "Hình thức in" with fields for "Số trang", "Cỡ giấy", "Số trang còn lại", "Số bản in", and buttons for "Một mặt" and "Hai mặt". At the bottom, there are buttons "LICK", "Trở lại", and "In", with red arrows pointing to them. On the right, there is a section titled "VỊ TRÍ" with a table containing several empty rows. At the very bottom, there are four buttons labeled 1, 2, 3, and 4.


In the survey, there are 16.7% people rate 5 score for this operation and others consider to rate over 7. Detaily, 33.3 percent of people rate it 7 and 8 when 16.7 people rate it 9.



### Usage history:

Usage history content information of the printing activity and help user track back their works.

PrintPal


**LỊCH SỬ SỬ DỤNG THIẾT BỊ**

Mã máy in	Tên tệp	Thời gian in	Số trang in

Trở lại

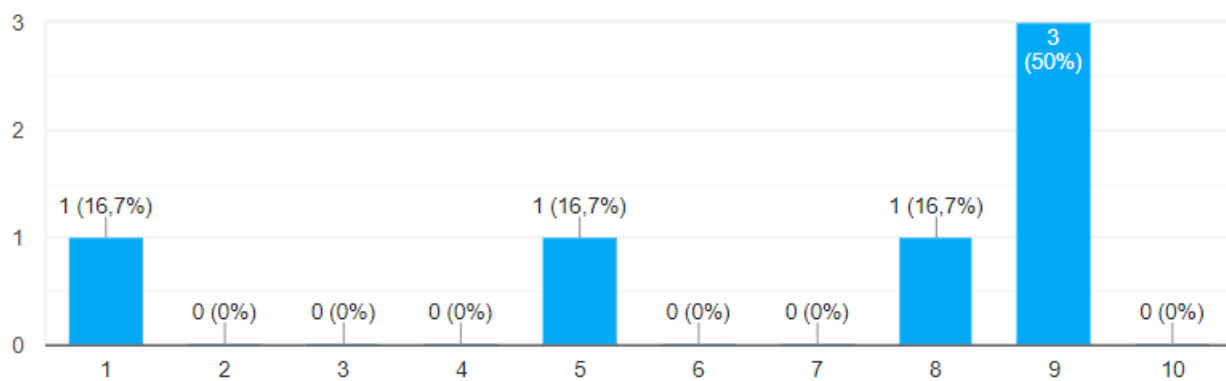
1

2

3

4

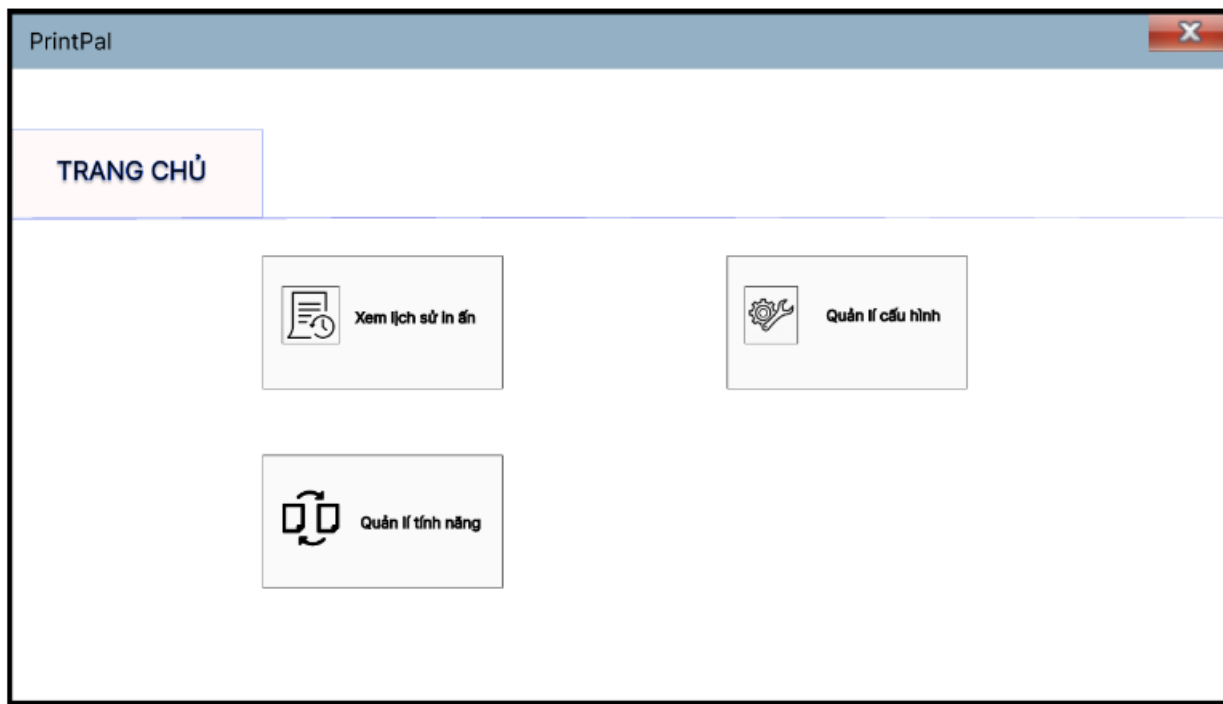
Only 16.7 percentage of participants think it need to improve further and score it 1 while 50 percent of them think it good and rate 9. There are 16.7 percent of people rate 5 and 16.7 percent think it should be 8.



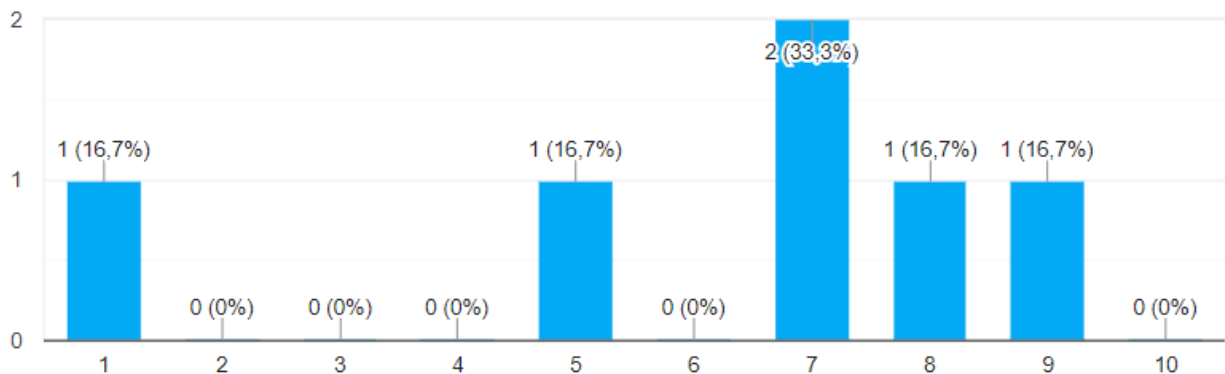
There is no comment for improvement.

## 2. Survey on application of SPSO flow.

Home page:



Many people score this page over 5 and only 16.7 percent of people rate it 16.7%. There are 33.3 percent rate 7 and 16.7 percent score 8 and 9 for appearance.



### Usage History

There are a filter help manager easily find their students activity with printing activity

PrintPal

X

LỊCH SỬ SỬ DỤNG THIẾT BỊ

LICK để tìm thông tin

Bộ lọc

Thời gian

đến

Mã sinh viên

Mã máy in

Mã sinh viên	Mã máy in	Tên tệp	Thời gian in	Số trang

Trở lại

1

2

3

4

Mainly, people score this fuction 9 with 50 percent of total. There are 16.7 percent of people rate this 8 and only 16.7 percent rate it 1.

Score	Count	Percentage
1	1	16.7%
2	0	0%
3	0	0%
4	0	0%
5	1	16.7%
6	0	0%
7	0	0%
8	1	16.7%
9	3	50%
10	0	0%

Configuration management

PrintPal

**QUẢN LÝ CẤU HÌNH**

NHẬP VÀO CẤU HÌNH

Số trang mặc định  Trang

Ngày áp dụng cập nhật (DD/MM/YYYY)

Loại tệp cho phép

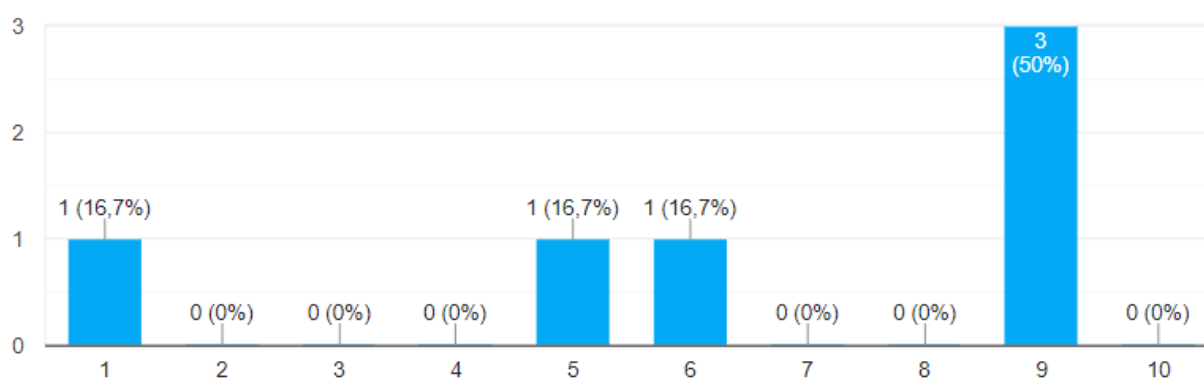
LICK →

Trở lại

Áp dụng ←

LICK

There are 50% percent of student rate it 9. There are only 16.7% percent rate 1, 5 , 7.



### *Fuction mangement*

Nhận xét về công cụ "**Quản lý tính năng**".

6 câu trả lời

Thêm màu đi ông , nút bo tròn, khung bo tròn đồ á.

OK

Khá đầy đủ tính năng

Nhóm đảm bảo đầy đủ các chức năng cần thiết

It is all rai

Ổn

It appear that main paticipant agree this fuction application and only 16.7% rate it 1 beacuse of color and structure of this website.

