

PARTH DESHANI

(STUDENT)

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Professional Summary

High-energy Client support services with demonstrated administrative expertise, analytical problem solving skills and proficiency in Excel Management. Proven history of delivering exceptional client service through proactive communication and diligent follow-up. Highly organized, responsive and versed in managing client expectations to foster loyalty. Disciplined professional experienced in document management and time management. Offers skills in recordkeeping, knowledge of information security practices and background in office standards. Looking to put knowledge and abilities to good use in clerical position focused on information and document oversight.

Skills

- Representative, Operations
- Customer Advisor
- Customer Executive specialist
- Voice process
- Chat process

Work History

Concentrix , India

Flipkart, India

- Worked at Concentrix in Flipkart process.
- Talked to customer and got to know various problems, and given the best resolution.
- Got many awards for the day for working best in the floor.
- Managed all the shifts at a time.
- Communicated with 3 languages with Customers.

Education

Higher Secondary

12th science from Baroda High School , Alkapuri.

Bachelor's Degree:

Bachelor of Engineering from Sardar Vallabhabhai Patel institute of technology , Vasad
2021- 2025