

PS Insurance Company



PS Insurance was founded in 1986 and is an insurance company in nearly 35 countries and around 60,000 employees in more than 140 offices. HQ offices are in Switzerland, and it has principal offices in London, New York, Sao Paulo, and the Netherlands.

The company has invested and implemented technological solutions to modernize its business processes and integrate them into a digital transformation model. Through this modernization, they have managed to reduce IT costs by 35%, claims processing time by 70%, and fraud prevention and detection by 250%.

Components of your technological infrastructure and security:

- Its data center is in Switzerland and has a standard TIA-942 certification
- There are Windows, Linux, and Unix servers
- Firewalls and IPSs protect each network segment
- There is a tool for the deployment of software on the network
- All computers have an antivirus installed with HIPS capabilities
- Remote connection and network access requires a 2FA system
- There are policies for using the systems, and there are user awareness programs on cybersecurity and data protection
- The company has an Asset Management System

- Vulnerability scans are performed periodically and on-demand when information about a critical vulnerability is published.
- Penetration testing is performed every six months
- There is an automated patching system, but a patch management program is not yet defined
- There is a SOC, but it does not have an integration with intelligence sources beyond those it provides to the provider
- There is no formal Incident Response area, an Incident response program, or Incident Management System.
- There is no Threat Intelligence System