

# Inderjeet Saluja

## Sr. Automation Engineer - Support (L3)

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LinkedIn Profile  
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Portfolio

### EDUCATION

PGD in Software Development Jul '21 - Aug '22  
IIIT Bangalore Mumbai, IN  
B.E. (IT) - VES Institute of Technology Aug '15 - May '19  
Mumbai University Mumbai, IN

### KEY DEVELOPMENT PROJECTS

- **Log Analyzer | Tech Stack: Express JS, React JS, PostgreSQL, Slack | July '23**
  - Developed a web application to analyze logs generated by BrowserStack using API
  - Implemented log extraction and analysis functionality for Selenium, Appium, XCUI, Espresso, and JS testing sessions
  - Identified and highlighted erroneous lines from the logs on the user interface
  - Track the usage of the tool by utilizing a Slack application.
- **Automated Roster | Tech Stack: Express JS, PostgreSQL, G-Sheet, Cron | Dec '22**
  - Developed a web application to create monthly rosters for the entire team and automated the process of writing the data onto Google Sheets.
  - Developed a user interface for administrators to modify various configurations such as allowances, time-off, and the number of engineers required per shift.
  - Implemented the ability for administrators to make changes before generating rosters.
  - Ensured flexibility by allowing modifications to any type of configuration, including allowance, time-off, and the number of engineers required per shift.

### PROFESSIONAL EXPERIENCE

(Sr.) Automation Engineer - Support (L3) Nov '21 - Present  
Engineering team @ BrowserStack Mumbai, IN

- Expediting **active debugging** on user test cases/scripts to ensure cross-platform functionality. Solving complex scenarios related to integration (custom environments/CI)
- **Performing automated testing** on physical mobile/desktop devices using affected framework to identify infrastructure-related issues
- **Developed 5 applications** to streamline operations and enhance team efficiency
- Collaborating with Engineering, Product Management & Sales teams to promptly **resolve product issues** and propose product improvement ideas
- **Deduce the cause** and the impact of the issue by querying and analyzing the data from the database
- Maintained **weekly audits** of 4 engineer's and mentored them improve their performance. Engaged in **interviews** for various L2/L3 positions
- Recognized as a **Subject Matter Expert** and oversaw all cases related to a specific product
- Assured thorough testing on multiple devices to **identify root causes** of product issues
- **Monitored and resolved** technical issues reported by users on GitHub/Stack Overflow

(Sr.) Product Engineer - Support (L2) Sep '19 - Oct '21  
Product team @ Directi - Flock & Titan (BU) Mumbai, IN

- Administered **front-end development** for the team and implemented changes according to requirements within strict deadlines.
- Formed and updated **sitemaps** for all the help centers on a monthly basis
- Supervised and responded to daily **spam/abuse reports** received from the postmaster.
- **Reviewed** resolved tickets and **provided constructive feedback** for team member's professional growth.
- Managed **domain provisioning** and configuration to guide users effectively.
- Contributed to **bug fixing** and created comprehensive feature documentation.
- Participated in **interviews** to select candidates for senior positions and provided training to new team members

### SUMMARY

An engineer with over 4 years of experience in building, debugging, testing, and implementing automation solutions. Skilled in developing applications with REST API, troubleshooting, and automating tasks through various tools and scripting. Strong ability to interact with end-users to effectively resolve issues and ensure 100% client satisfaction. Proficient in programming languages like Node JS, Java, Python, and React JS, as well as automation frameworks like Selenium, Appium, Playwright, and Cypress. Experienced in web design, database management, and utilizing tools such as BrowserStack, Jira, Jenkins, and Git.

### KEY SKILLS

- Debugging Scripts • Bug Finding
- Test Automation • Functional Testing • Web/App Development & Automation • Troubleshooting

### TECHNICAL SKILLS

**Programming Languages:** Node JS, TypeScript, Java, Python, React JS  
**Automation Framework:** Selenium, Appium, Playwright, Cypress  
**Web Design:** HTML5, CSS, JavaScript, Handlebar, React JS  
**Database:** PostgreSQL, MySQL, MS SQL Server, Mongo DB, Firebase  
**Web/Application Servers:** Apache  
**Tools:** BrowserStack, Percy, Jira, Jenkins, Azure DevOps, Kibana, Cron, Redis, Git, Figma, ZenDesk, Freshdesk

### ADDITIONAL INFORMATION

- Fluent in Hindi and English
- Passionate about aviation and flight simulation games