

LOKESH RISHI

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SUMMARY OF SKILLS AND QUALIFICATIONS

- Five years of E-Commerce experience, interning and working at Publicis Sapient.
- Over four years of web development experience on the Salesforce Commerce Cloud platform, working on three projects in Publicis Sapient.
- I am trained as a JAVA full-stack developer during my internship at Publicis Sapient.
- Worked as a salesforce consultant providing potential solutions to clients on their technical issues..
- Worked as an SFRA developer on various projects.
- Acted as a point of contact between the offshore team and the client in multiple projects.

ACADEMIC QUALIFICATIONS

University of Guelph, Guelph, Ontario, Canada

January 2020 – May 2021

Master of Engineering - Computer Engineering, **GPA: 3.85 /4**

Thapar Institute of Engineering and Technology, Patiala, India

July 2014 – May 2018

Bachelor of Engineering – Computer Engineering, **CGPA: 7.02/10**

PROFESSIONAL EXPERIENCE

Senior Associate Technology L1, Publicis Sapient, Toronto, Canada

Jan 2024 – Feb 2025

- Led proof-of-concept implementations for login functionality using PWA Kit and OCAPI for session persistence.
- Developed and transitioned web applications to a CommerceTools-based platform.
- Implemented various features and third-party integrations, including tax calculation and promotions in Salesforce Commerce Cloud (SFCC).
- Automated campaign exports and conducted POCs for content extraction and system transitions.
- Proposed and tested CMS integration solutions using AEM for multi-regional content management.
- Mentored and guided team members in Salesforce development, best practices, and project execution.
- Led a team of developers, providing technical guidance, project direction and ensuring the timely delivery of tasks.

Associate Technology L2, Publicis Sapient, Toronto, Canada

May 2021 – Jan 2024

- Developed backend solutions for e-commerce platforms, including monogramming, order tracking, and third-party payment and shipping integrations.
- Provided on-site client support on NA websites, acting as a point of contact between the development team and the client.
- Integrated third-party APIs for fraud detection, address verification, and inventory management.

Associate Technology L1, Publicis Sapient, Gurugram, India

July 2018 – Nov 2019

- Supported order and warehouse management systems, ensuring smooth e-commerce operations.
- Maintained and optimized client's portfolio of over ten websites, implementing security features like Captcha and Google Tag Manager.
- Provided ongoing maintenance and bug fixes for various multi-region e-commerce platforms.

SKILLS

- **E-commerce Platforms:** Salesforce Commerce Cloud (Demandware), CommerceTools, AEM
- **Frontend & Backend Development:** JavaScript, jQuery, SCSS
- **API & System Integration:** OCAPI, SCAPI, third-party APIs (fraud detection, payment processing, order tracking)
- **Testing & Quality Assurance:** Functional Testing, Regression Testing
- **Consultation & Leadership:** Client communication, POC development, CMS solutions, project transitions

CERTIFICATIONS

SFCC Certified: Salesforce B2C Commerce Developer -- 2021

Adobe Certified Expert: Adobe Journey Optimizer Developer – 2023