

INDIRA PARAMESHWARAN

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CAREER OBJECTIVE

Awaiting for opportunity where I can find challenging tasks that may help me in revealing my potential and scaling up my technical skills relevant to my core studies.

ACADEMICS

Degree / Certificate	School / College	Board / University	Year of Passing	Percentage / CGPA
BSC IT	Prahladrai Dalmia Lions College	Mumbai University	2019-2020	8.94
HSC	Prahladrai Dalmia Lions College	Maharashtra State Board	February-2017	72%
SSC	ST. Theresa High School	Maharashtra State Board	March-2015	78%

INTERPERSONAL SKILLS

- Ability to learn quickly.
- Good communication Skills.
- Proper Time management Skills.
- Focused with commitment.

PROJECTS

Student Achievement Management System (SAMS APP):

This is project known as Student Achievement Management System in which I was working in. The main aim of the achievement management system is to record the details of the students achievements, which is cost efficient and time saver of the management.

EXPERIENCE

SMART INFOCOM PVT LTD. Mumbai

SQL & ASP.NET SOFTWARE TECHNICAL SUPPORT ENGINEER

07-Mar-2022 - Continue

Responsibilities

- ❖ Installation and implementation of Attendance software systems and SQLserver systems (SQL server 2005 to 2017) in client side.
- ❖ IIS system configuration in windows server system for ASP.Net based WebApplication hosting.
- ❖ Support to clients to solve the issue facing Attendance Management software in Web based software.
- ❖ Demonstrated ability to timely respond to and resolve client tickets.
- ❖ Track record of resolving complex technical, software issues.
- ❖ Particularly effective in identifying problem cause and taking necessary actions to resolve problems.
- ❖ Special talent for providing on-site end-user training.
- ❖ Known for collaborating with staff to provide effective support.
- ❖ Maintains backups and track records of technical issues facing the clients.
- ❖ Maintained complex T-SQL queries and stored procedures in a multi-database environment with supervision.
- ❖ Trouble shootings and Software Training.
- ❖ Test and deploy application and systems.
- ❖ Revise, update, refactor and debug SQL & ASP.NET code.
- ❖ Increases customer satisfaction by resolving issues & Improve existing software.
- ❖ Develop documentation throughout the software development cycle.
- ❖ Errors and bugs identification and forwarding to the development team.
- ❖ **PROJECTS**

Company Name	SMART INFOCOM PVT.LTD
Designation	Application/Database Support Engineer
Duration	07.03.2022 to Till Date
Project	<ul style="list-style-type: none">• Online Leave Recording System• Attendance Management System• Contract Management System• Visitor Management System• Canteen Management System
Tools	VB,ASP.NET
Database	SQL Server-2005,2008,2014,2016,2019

EXTRA-CURRICULAR

- I was a core member in DLITA (Dalmia lions IT association) unit of Prahladrai Dalmia LionsCollege.
- Attended a workshop on web application development in Prahladrai Dalmia Lions College (Oct2019)

STRENGTHS

- Punctuality
- Goal Oriented
- Hardworking

Core Skills

C, C++, OOPS Concepts, MySQL, Dot Net, Python, SQL Knowledge on Advance Excel and MS-office Applications, Eagerness to learn new Technology.

Professional certificates

Certification in Python (2022)

Raj computers Academy

Certification in SQL (2023) - Pursuing

Raj computers Academy

PERSONAL INFORMATION

Date of Birth : 20/03/2000
Nationality : Indian
Hobbies : Reading Books , Travelling , Surfing Internet
Language Known : English, Hindi , Tamil
Marital status : Unmarried

I assure that above mentioned are true to best of my knowledge.

Date: 06/06/2023

Place: Mumbai

Signature