Indrajith Ram L

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A Senior Software Engineer with 5.7 Years of Experience

PROFILE SUMMARY

- An energetic, team-oriented **Senior Software Test Engineer** with **5.7 years** of experience in Software Testing

- Experience in automation using **Selenium web-driver** with Java on **TestNG** and Junit library

- Exposure to **Page Object Model** and Data Driven framework

- Designed and implemented automation frameworks from scratch like Page

- Solid experience on build Management tools like **Maven** and continuous Integration tool **Jenkins**

- Strong understanding of QA principals, QA process, STLC and & Defect Life Cycle process.

- Expertise in testing of Web and Mobile based applications using tools and Mobile devices

- Experience to Black Box testing including Functional testing, Regression testing, Integration testing and System testing

- Worked in **Waterfall** and **Agile** methodologies project

- Exposure to Test Strategy and Test Plan

- Exposure to writing, reviewing and executing test scenarios and test cases

- Exposure to root cause analysis of defects and failed test scripts

- Having experience on DB testing using SQL

- Having experience on Web-services/API testing using SOAP UI

Technical Skills

SKILLS	TOOLS
Domain	Banking, Web, API
Framework	Selenium Web Driver - Current TestNG – Current
Languages	Java, SQL
Processes	Agile - Current
Back End	Oracle
Protocols	JSON, XML, HTTP
Tools	Eclipse, Git, Jenkins, Soap UI, HP ALM, JIRA, Browser stack(Android & IOS), Salesforce
Packages	MS Office (MS Word, MS Excel, PowerPoint etc.) - Current
Other Tools	BYNX, FDR (Mainframes), FDR Query Tool, SQLDeveloper, Splunk, RabbitMQ

<div align="center">**Organizational Experience**</div>

HCL SRI LANKA., Colombo - (March 2021 - July 2022)

Project:

Project Name:	T-Net
Role:	Senior Quality Assurance Engineer
Duration:	1.4 years
Client:	USA's Leading Network Provider
Description:	The T-Net application is a platform for the customers to buy new devices, services, accessories, etc,. Customers can place their orders online through the web app and track their order statuses with the reference ID.
Skills:	Working on API automation. Developing and verifying the API transactions with new requirements.

AUXENTA DIGITAL LABS Inc., Colombo (Oct 2020 - Mar 2021)

Project:

Project Name:	Winpoll
Role:	Senior Quality Assurance Engineer
Duration:	6 months
Client:	MAS Holdings
Description:	The Winpoll application is an Attendance Management system which has been immensely supporting the HR personnel to track attendance of its employees. The Current system has many issues, hence an enhancement is to be made to the current application.
Skills:	Worked on API/Web-services testing.

ATTRA Info tech Pvt Ltd., Bangalore (Aug 2016- May 2020)

Project 1:

Project Name:	Integrated Hosted Solution
Role:	Senior Test Analyst
Duration:	1 year
Client:	Synchrony Financial
Description:	IHS (Integrated Hosted Solution) is a new application which was developed and tested to take care of the transactions/payments happening in CCD (Care Credit Direct) internally, the previous application. IHS takes care of completing the transactions which were initiated through CCD(Care Credit Direct),basically a merchant-oriented application.
Skills:	Thorough knowledge and experience in web Application Automation testing using selenium web-driver and Web-services testing. Developed Page-object Model Design Selenium framework on TestNG Platform. Used Build Management tool Maven in the framework for batch triggering of Test cases.

Project 2:

Project Name:	Care Credit Direct
Role:	Test Analyst
Duration:	2.1 Years
Client:	Synchrony Financial
Description:	CareCredit Direct is an application which helps a customer to obtain a health-care Credit card using a Kiosk which is available at the clients location (hospitals/Pharmacies). Using this application, the customer will be able to Pay for a transaction when they have visited a doctor/Hospital.
Skills:	Thorough knowledge and experience in web Application Automation testing using selenium web-driver and on Manual Testing (Agile) along with testing using browser stack for Android and IOS. Have good knowledge in credit card (Payments domain), First Data and Soap UI

Project 3:

Project Name:	Smart Pay
Role:	Senior Test Analyst, UAT Support
Duration:	8 Months
Client:	Concardis
Description:	Smart-pay is a tool which allows Merchants to accept payments from their customers using a POS. It also includes an Web and Mobile application which facilitates the Merchant to track their transactions happening real-time through the Smart Pay POS.
Skills:	Well versed thorough knowledge on User Acceptance Testing, Have good knowledge in Payments and Salesforce

ROLES AND RESPONSIBILITIES

- Managing and mentoring 4 members team to ensure delivering the project on time
- Applied Agile Test Practices SCRUM, developed test cases for story based on Acceptance Criteria.
- Attending Daily Stand up calls, Product Backlog.
- Provided QA Team story points in Sprint planning calls
- Main tasks include requirement analysis, Test planning, Test data and Test cases creation and review
- Delegating test execution task to the test team and review the execution and pass logs
- On site-Offshore coordination
- Conducting test plan review with business team
- Timely escalation of execution risk
- Coordinate the defect triage call and involved with the development and business team to prioritize the defect fix
- Mentoring New team members and knowledge management activities
- Daily, Weekly Test status reporting

ACADEMIC DETAILS

- **Adv.Diploma** (Artificial Intelligence) at Centennial College - At Present
- **B.E.** (Computer Science & Engineering) from Sona College Of Technology 2016 batch with **66.4%**
- **12th Std.** from Sowdambikaa Matric Hr. Sec School with **84.7%**
- **10th Std.** from M.A.M Matric Hr. Sec School with **71%**

ACHIEVEMENTS

- ISTQB Foundation Level Certification from Indian Testing Board in 2017
- Spot Award for handling the project single handed and supporting the PO
- Recognized as SPOC and SME for CareCredit Direct project and got appreciation from Clients for excellent support to PO during product releases

PERSONAL DETAILS

Date of Birth:	4 October 1993
Languages Known:	English, Tamil and Sinhala
Gender:	Male
Nationality	Sri Lankan