

Ideation Phase

Empathize & Discover

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| Date | 31 January 2025 |
| Team ID | LTVIP2026TMIDS87048 |
| Project Name | Intelligent SQL Querying with LLMs Using Gemini |
| Maximum Marks | 4 Marks |

Empathy Map Canvas:

An empathy map is a visual tool used to understand users, their needs, and their challenges while interacting with a system. For the *Intelligent SQL Querying with LLMs Using Gemini* project, this canvas helps identify how users think, feel, and behave when working with databases and SQL queries. Many users struggle with SQL syntax, query errors, and data retrieval despite knowing what information they need.

By mapping user frustrations, expectations, and goals, the team gains deeper insight into real user problems. This understanding guides the design of a solution that allows users to interact with databases using simple natural language instead of complex SQL commands.

