What Does Operational Business Intelligence (OBI) Mean? ne process of reviewing and evaluating operational business processes, activities and data businesses to quickly react to dynamic and continuously changing business and customer Operational business intelligence is also known simply as operational intelligence (OI). m or frequent basis. This is applicable to operational business applications, systems and s ey differ slightly, in terms of actual process and deployment. OBI works on fresher data/eve Operational intelligence uses and examples nalytics is another area that's ripe for OI. For example, online marketers use real-time tools t; that enables predictive maintenance efforts designed to detect potential equipment failure perators with up-to-date customer records and recommend promotional offers while they're

