



NOVA SCHOOL OF  
SCIENCE & TECHNOLOGY

Interação Pessoa-Máquina  
2022/2023

## CONNECTABROAD

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### Stage 5: Heuristic Evaluation

**Authors:**

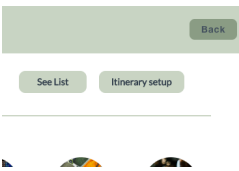
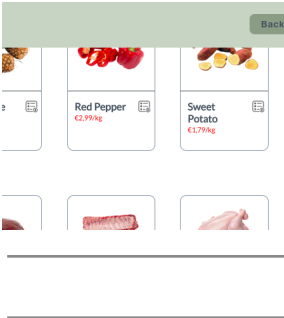
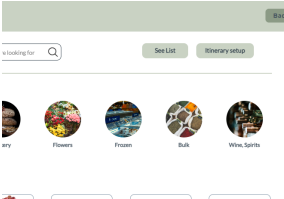
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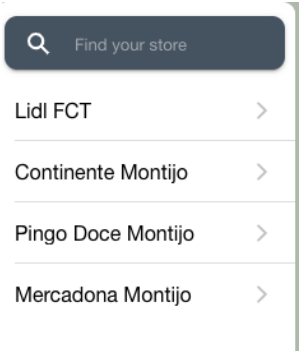
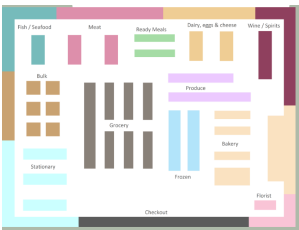
**Lab class N° 1**


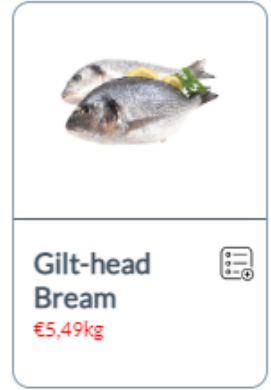
**Group N° 7**

**Professor:**  
Teresa Romão

Month 12, 2022

N	Problem	Heuristic	Description	Severity	Solution	Screenshot
1.	No status on number of products in the list	1. Visibility of the system	When adding products to your list there is no feedback that another item is added to the list. So no “see list(1)” “see list(2)”.  	2: Minor	Add the number of products to “see list (n)”	
2.	No following of “see list” when scrolling down	1. Visibility of the system. 7. Flexibility and efficiency of use	When you have added all your products to your list, you have to scroll all the way back up to find “see list”. It lacks efficiency since you have to scroll all the way back up. It also lacks feedback since you can not check your number of products in your list while shopping.  	2: Minor	Add the “see list” to the top part of the website that does stay in your screen whenever you scroll down	
3.	No save list option in the grocery page	7. Flexibility and Efficiency of use	The only way to save the grocery list is by first clicking on the “itinerary setup” button.  	3. Major	Add a “save list” button while on the grocery menu	
4.	What does discount route means?	10. Help & documentation	There is no explanation for the “fastest route” and “discount route”. What does discount route means? Does it passes all the discounts in the supermarket, or some, or the only ones  	3: major	Add an description of what the both route means.	

			that are related to your products in your list?			
5.	No home button	3. User control and Freedom	Although there is a back button there should also be a home button to make navigation easy	2. Minor	Add a home button or make the logo on the left clickable as a home button	
6.	Picked store	1. Visibility of the system	No way to check which supermarket is selected on the itinerary page	2. Minor	Highlight the button for the selected supermarket	
7.	Colour blindness	Colour	Colour blindness is not taken into account when designing the map of the store	1.Cosmetic	Use a colourblindness colour scheme.	

8.	First select supermarket, afterwards show products		Not all supermarkets may have all products. Due to this design, it is now risked that the user will add a product to its list, which is not provided by the supermarket.	5. Catastrophic	First give the user the option to select the supermarket. Then show the products of that particular supermarket.	 <p>Peony bouquet</p> <p>€4,89kg</p>
9.	No indication of where the prices come from	10. Help and Documentation	Prices of products vary from supermarket to supermarket. And may also not exist in certain supermarkets. However, below each product in the grocery list page there is a red pricing underneath.	5. Catastrophic	First select the supermarket before showing the prices.	 <p>Gilt-head Bream</p> <p>€5,49kg</p>