



NOVA SCHOOL OF
SCIENCE & TECHNOLOGY

Interação Pessoa-Máquina

2022/2023

Helping Together

Stage 5: Heuristic evaluation of Group 7



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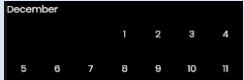

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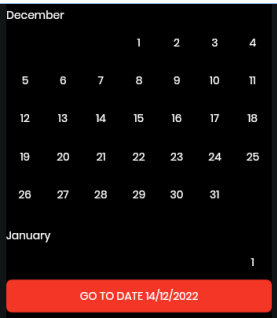

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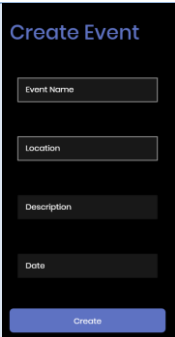
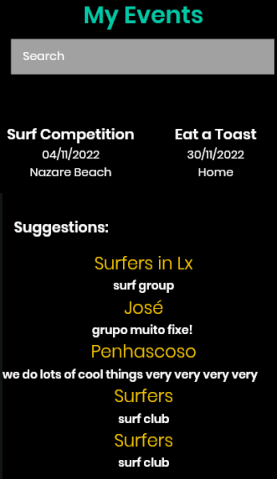
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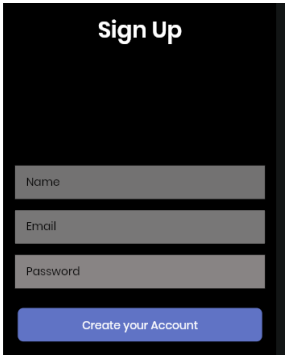
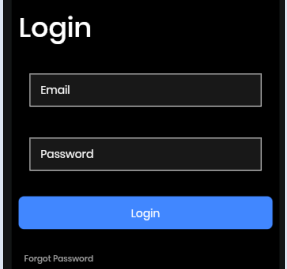
04/12/2022

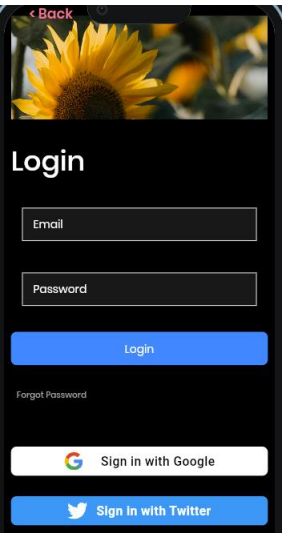
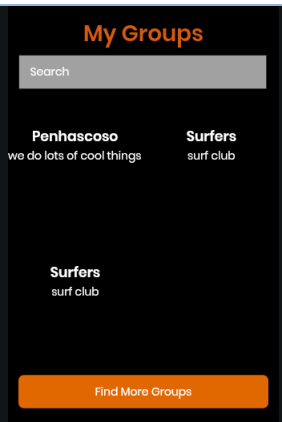
Heuristic evaluation


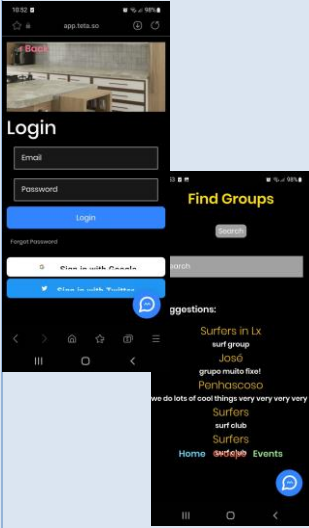
Nº	Problem	Heuristic	Description	Severity	Solution	Screenshot
1	There isn't a "FeedBack" about which date is selected.	Visibility of system status	When selecting a date, to find the event described in the scenario, it isn't possible to see which date was selected.	Minor	Highlight the date, that was selected in a different color.	
2	Can't go through months of the calendar. The calendar is static.	User control & Freedom	In the third scenario, we are supposed to select a date on the week of 31st October. Since we can't choose the month in the calendar, it isn't possible to correctly complete the scenario.	Catastrophic	Add a button to go through the different months or select a specific month.	
3	Clicking on the background will open the Events menu.	Consistency & Standards	When clicking on the name of the month or any background space it will open the Find Event menu.	Major	Using the back button to go back to the Events menu instead of the background.	
4	No "FeedBack" of joining the event.	Visibility of system status	When clicking on the Join Event there isn't "Feedback" that we successfully joined the event. We must go to My Events to confirm that the action was successful.	Major	When clicking on the button change the text displayed to "Joined" or open directly the My events page.	

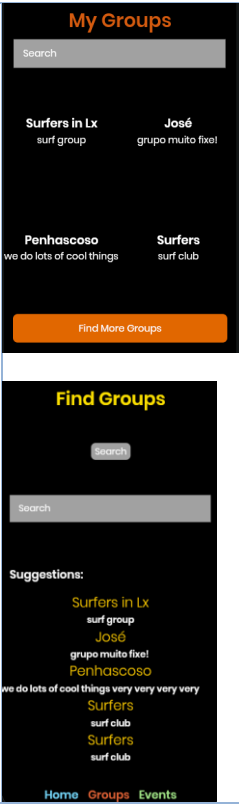
5	The back button goes to the previous action.	Consistency & Standards	The back button goes to the previous action done instead of the menu that precedes this action.	Minor	Make the back button go to the menus of the area that we are in.	
6	Low readability.	Aesthetic and Minimalist Design	It isn't easy to read the text on the button due to the lack of contrast.	Cosmetic	Change the color of the button or of the text	
7	Button "Go to date 14/12/2022" opens "Nazare Surf Competition" Event.	Consistency & Standards	The button "Go to date 14/12/2022" opens "Nazare Surf Competition" Event. The expected action on this button should be updating the calendar displayed above to the current date.	Major	Change the action of the button to update the calendar.	
8	Allow creating a group with empty parameters.	Error prevention	When creating a group, if we leave all the fields empty, it will automatically create a group of "Surfers".	Catastrophic	Send a message error that the fields are empty.	

9	Allow to create an event with empty parameters.	Error prevention	When creating an event, if we leave all the fields empty, it will automatically create an event of "Teta".	Catastrophic	Send a message error that the fields are empty.	
10	Clicking on the event will open the wrong description.	User control & Freedom	When selecting an event to see its description, it will always display the description of the "Surf Competition" event.	Catastrophic	Display the description of the event selected.	
11	Clicking on the group will open the wrong description.	User control & Freedom	When selecting a group to see its description, it will always display the description of the "Surfers in Lx" group.	Catastrophic	Display the description of the group selected.	

12	Submitting the registration form with empty parameters will roll back the app.	Error prevention	When creating an account if we leave the parameters empty and click on "Create an Account" to submit, the app will go back to the login and register page and does not show an error message to inform the user of what he did wrong.	Minor	Send a message error that the fields are empty.	 <p>The image shows a 'Sign Up' form with a black background. It has three input fields labeled 'Name', 'Email', and 'Password'. Below these fields is a blue button labeled 'Create your Account'.</p>
13	Submitting the login form with empty parameters makes it possible to enter it.	Error prevention	When doing the login if we leave the parameters empty and click on "Login", the app will allow entering normally in the application even without any data.	Catastrophic	Send a message error that the fields are empty and don't allow the login.	 <p>The image shows a 'Login' form with a black background. It has two input fields labeled 'Email' and 'Password'. Below these fields is a blue button labeled 'Login'. At the bottom, there is a link that says 'Forgot Password'.</p>

14	When on the register or login page is not possible to go directly to the other similar page. For example, on the login page, we cannot go to the register page, and so on.	User control & Freedom and Flexibility & Efficiency	When doing the login if the user realizes that he has not yet registered in the application, he cannot go to the registration page, and the opposite also happens. there is a BACK button but as previously mentioned it does not work as it should. When we press it, we go to the previous action which, as in this case, does not exist (this is the first action that is performed) which makes the screen completely blank with no possibility of remediation.	Major	Insert a button on the login page that allows the user to go directly to the registration page and a button on the registration page that allows the user to go directly to the login page.	
15	The user can sign up multiple times in the same group.	Error prevention	The user can sign up multiple times in the same group without any warning or error message.	Minor	Send a message error that we already sign up for that group.	

16	Cannot click on the groups to see their information.	Flexibility & Efficiency	When the user clicks on top of the group's names nothing happens. The user should be able to see the group's information.	Minor	Make the group's area clickable to the user be able to see their descriptions.	
17	Screen unformatted when opening the app on mobile phones and not on the pc.	Aesthetic and Minimalist Design	The screen appears unformatted, and the buttons are inaccessible when the app is opened on mobile phones and not on the pc. This is more common to happen at the bottom of the pages.	Major	Make adjustments for different screen sizes.	

18	General aesthetic	Aesthetic and Minimalist Design	<p>The background and page formatting are always the same for the different pages (Groups, Events, and Home). There should be a visual distinction for each of the operations and pages, not just changing the colors of the buttons.</p> <p>The app is also not very interactive and has few or no images. The images help to make the connection between the expected actions with those found in the interface, especially on a site that is based on groups and events (very visual objects).</p>	Major	<p>The groups and events should have a profile image to make it easier for the user to differentiate them and to encourage them to subscribe to them.</p> <p>The pages should have a more appealing background and distinct visual features to easily distinguish the various pages and functionalities.</p>	
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