

Inez Hernandez Fuerte

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Profile:

Professional experience in working tech industries with hardware and troubleshooting software in IT has prepared me to gain the skills and knowledge to work in software and front-end development.

Work:

Intel, Intern Demo Systems

06/2017-09/2017

- Building up servers – loading correct bios software through terminal commands and installing required hardware. Debugging any issues with software and hardware compatibility to improve client experience.
- Assisting with presentations for launch of new Intel servers by answering questions about specs during the presentation and prepping servers to be used before presentations.
- Point of Contact for coordinating movement of high value servers to customers and internal departments.
- Worked to push out 97 fully build and tested servers in a single week to meet client needs accurately.
- Worked on hardware parts to refurbish and scrap motherboards and recycling parts ethically.

The Partners Group, IT Desktop Intern

6/2019-09/2019, 12/2019-01/2020

- Onboarding new users - imaging systems, migrating files, adding user to the internal network, walking user through their new systems to improve new user experience.
- Troubleshooting software and hardware and ticket tracking through Kayako.
- Researching productivity software to use in the company, creating demos of different software tools, and creating documentation for both users and admins to improve user productivity.
- Gained knowledge on IP addressing, CA's, server hubs, Microsoft power apps, IVR's and call routing software.
- Created tech workshops on cybersecurity, how to use network drives, and troubleshooting.

Peer Tech Trainer, OSU Valley Library

11/2018-06/2019

- Created how to guides in web development software LibGuides using HTML to break down steps for accomplishing tasks in MS PowerPoint and gaining expertise in both Excel and Word as well to train and answer students questions on how to accomplish tasks using these tools.

Education:

Oregon State University – B.S. Computer Science, Business Entrepreneurship minor

09/2016-01/2020

Honors & Awards:

- Hispanic Scholarship Fund Scholar 2017-2019
- Future Connect Scholar 2014-2016
- ELI Tech 2019-2019

Volunteer/Clubs:

ResiSTORE, OSU Robotics Store

09/ 2017-07/19

- Understanding of resistors, capacitors, and other hardware to answer questions and process transactions.

Society of Hispanic Professional Engineers, SHPEtina President

09/2019-06/2020

- Outreach with bilingual k-12 communities, engaging in STEM fairs, building technical and professional skills through workshops, and nominated for National/Regional STEM leadership conferences.

Projects:

Portfolio:

- Creation of functional website from scratch using HTML and CSS.
- Registered domain name, verifying ownership, DNS connection to load balancer and setting up host connection on Google Cloud.

Computer Science Course Work:

- User input to manipulate and create data writing to and from files, dynamic memory, creating functional webpages, data base creation, working as part of a team to meet deadlines.
- Working in SQL and Myphp to create a database website for a class.

Skills:

Programming: HTML, CSS, C++, C, SQL, Python, Bash, WordPress, CMD, Linux, PowerShell, PowerApps, Excel, R.
Personal Skills: Communicating technical verbiage, leadership, coordinator, stand up meetings.