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# Tim Chen, 陳怡然

Email: inferno6562@gmail.com

Phone: 0928-572-532

### **About Me**

 Results-driven professional with expertise in developing Power Automate flows and Power App applications.

- Proficient in integrating Oracle, HCL Notes, and other applications to drive business efficiency.
- Skilled in implementing business workflows in Jira Software using the ScriptRunner add-on.
- Experienced HCL Notes designer and administrator with a strong background in system integration.
- Proactive learner committed to continuously improving professional skills and knowledge.
- Independent thinker with a proven ability to develop multiple solutions to complex problems.

## Skills and Performances

- Power Platform
  - Designed and developed a CRM application that integrates leads from the official website, sends mail notifications, and tracks email activities.
- Jira Software
  - Designed and implemented custom R&D workflows in Jira Software, from specification to deployment, including evaluation, development, testing, and publication.
- HCL Notes
  - Developed and implemented new business process forms in HCL Notes, integrated data with
    Oracle systems, and provided support for general Notes-related issues.

#### Careers

- 2018/07 ~ Now: Senior Software Engineer, IEI Integration Corp. 3022
- Power Platform
  - CRM application on Power Apps.
  - o Development of Power Automate and Power Apps with integration with Oracle and Notes.
- Jira
  - Development of custom workflow for R&D process management with ScriptRunner addon.
  - Design and development of personnel performance statistics.
  - Account authorization control and data security risk management.
- HCL Notes
  - Responsible for data integration between Notes and Oracle.
  - o Independent development of multi-organizational architecture.
  - Independent development of new systems.

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- 2014/9 ~ 2018/07: Software Engineer, Dimension Computer Technology 6140
  - o Major work content: development of ERP system on Lotus Notes
    - Development and maintainance of ERP system.
    - Updating of official website.
    - Developing new features of official webpage.
    - Development of interfaces from Lotus Notes to Turnkey(e-invoice) system.
    - Development of customer's ERP system.

## Personalities

- In working, high commitment, be accountable and responsible.
- In leisure, experimental, humor and living for fun.
- Under pressure, proactively react and positive thinking.

## **Educations**

- 2010/9 ~ 2013/6: Computer Science and Information Engineering, National Cheng Kung University
- 2005/9 ~ 2010/6: Computer Science and Engineering, National Sun Yat-sen University