

Privacy Policy ITS

Overview:

We know that the privacy of your personal information is very important. We are committed to safeguarding the privacy of your information and it's our interest that you know the protective measures and the responsible practices we take as required by law.

This Website Privacy Policy concerns the information we collect when you view our website.

Infinite Technical Solutions LLC. is a very qualified company providing Dental and Medical Equipment Repair and Maintenance of all brands, and supporting business. Our Headquarter is located in Illinois.

We're specialists in dental and medical equipment repair, our service will be received as soon as possible and most work will be done on-site using high quality parts. Infinite Technical Solutions LLC., guarantee an agile and cost-effective actions for the operation of our clients' businesses.

We offer solutions to office-based dental and medical practitioners, in health care products, equipment and services. The company also offers its customers innovative technical solutions, and works every day to add new services including e-commerce solutions, as well as a few options for financial services, always with the best joint ventures for our clients. Our website contains links to other websites. These websites are not covered by this Policy, and we are not responsible for the privacy practices or the content of these other websites.

You can find our contact details in the last section of this Privacy Policy.

Categories of Personal Information that we Collect and Use:

We recognize personal information as any information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual or household. Depending on the context of your interactions with Infinite Technical Solutions LLC., we may collect and use different types of personal information from current and prospective employees, contractors, current and prospective customers and vendors.

Our record retention schedule prescribes maximum retention periods of information for business, legal, or operational requirements. Generally, our data is retained between 6 and 10 years.



Categories of Sources of Personal Information we Collect:

Infinite Technical Solutions LLC. receives and uses various types of personal information in order to conduct our day-to-day business activities.

We may collect personal information from the following categories: when you browse or use our website, e-commerce services, or social media pages, from third-party vendors, our business partners, recruitment or talent agencies, joint marketing partnerships, contractors, other company entities, consumer reporting agencies, covered individuals' email accounts, chat logs, social media accounts.

Some of this data is collected in the following situations: you browse or use our website, e-commerce services, or social media pages; we provide you with any type of service, product or technical support; you apply for a position, or to do business, with our company; we establish a contractual employment or commercial relationship or when you provide us with any type of service as a vendor.

We apply the data minimization principle in the collection and use of personal information with the aim to only collect information that is necessary and by fair means and providing notice and requiring consent when necessary.

We may use Tracking Technologies for a variety of purposes, including when strictly necessary to allow you to use and access our website, to assess the performance of the website, to improve the website's functionality and to deliver relevant content to you, including serving our advertisements to you in advertising space provided on subsequent websites after you have visited our website. We may use Tracking Technologies, such as cookies, web beacons, embedded scripts, browser fingerprinting, GPS, iBeacons, ETags, recognition technologies and location-identifying technologies (collectively "Tracking Technologies"). Tracking Technologies may set, change, alter or modify settings or configurations on your Device. A cookie (or "locally shared object") is a data file placed on your device when you visit the website that keeps a record of your use of the website.

We obtain your consent to our collection of your personal information through using Tracking Technologies by providing you with transparent information in this Privacy Policy and providing you with the opportunity to make a choice to disable Cookies as set forth above. Please note that we are not required to obtain your consent to our use of Tracking Technologies identified above that are strictly necessary. We are giving you detailed notice of the Tracking Technologies and your limited choices regarding them so that your consent is meaningfully informed.

Business Uses and Purposes for which Personal Information was Collected:

The purposes may vary depending on the type of relationship you have with us. The use of personal information for new purposes should be consistent with and meet privacy expectations described in this Privacy Policy, otherwise we will request your authorization.



Usually, we collect, use, and disclose your personal information to provide you products and services and as otherwise related to the operation of our business. Infinite Technical Solutions LLC or our partners may use your personal information for some or all the following business purposes: Performing Services, Processing Interactions and Transactions, Managing Interactions and Transactions, Research and Development, Security Purposes or to Fulfilling regulatory requirements and Quality Assurance.

We use our customers' telephone numbers to maintain our commercial relationship, to ensure proper operation of the day-to-day business, to comply with tax and other regulations and to administer sales and marketing activities. By providing your telephone number to us, you are providing prior express written consent to receive marketing and informational calls, faxes and text messages from Infinite Technical Solutions LLC and our affiliates using an automatic dialer and prerecorded voice messages. Your consent is not a condition of purchasing any products or services and can be revoked at any time.

Our services are not directed to children. If a parent or guardian becomes aware that his or her child has provided us with personal information without their consent, please contact us. If we become aware that a child has registered for a service and has provided us with personal information, we will delete such information from our files.

Sharing and Disclosures to Third Parties:

Sometimes, Infinite Technical Solutions LLC. engages third- party contractors, service providers, and other vendors to help us accomplish our business objectives. When Infinite Technical Solutions LLC discloses personal information for a business purpose, we enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract. There are other circumstances where we are required by law to disclose personal information to third parties such as public authorities.

In certain circumstances, Infinite Technical Solutions LLC may be required to disclose personal information when required by law, when required to protect our legal rights, or in an emergency situation where the health or security of an individual is endangered. We may also disclose personal information in the context of any sale or transaction involving all or a portion of the business.

Infinite Technical Solutions LLC, is committed to security, confidentiality, and integrity of personal information in accordance with legal requirements. We take commercially reasonable precautions to keep personal information secure against unauthorized access and use and we periodically review our security measures. We are committed to processing your data in a secure manner and have put in place specific technical and organizational measures to prevent the personal information we hold from being accidentally or deliberately compromised.



Infinite Technical Solutions LLC makes reasonable efforts to notify individuals and regulatory authorities, as required by law, if we reasonably believe that personal information has been stolen, disclosed, altered or infringed by an unauthorized person. If you reside or otherwise find yourself in jurisdictions with data protection laws, Infinite Technical Solutions LLC is committed to supporting your rights granted by such applicable data protection laws. Otherwise, you can contact us at any time to discuss your privacy concerns.

Infinite Technical Solutions LLC reserves the right to modify this Privacy Policy and related business practices at any time. We will duly inform you of any changes by posting here. If you have any privacy concerns or questions about how your personal information is used, please feel free to contact us at any time.

If you have any concerns or questions about how your personal information is used, please contact us at:

Infinite Technical Solutions LLC.

E-mail: <u>customerservices@infinitetechnicalsolutions.com</u>

Thank you for visiting our web site and for taking the time to read our Privacy Policy.

Last Updated: July 13, 2024