

# **Module -5 N+ - Network Security, Maintenance and Troubleshooting Procedures**

## **Section 1: Multiple Choice**

**1. What is the primary purpose of a firewall in a network security infrastructure?**

- a) Encrypting network traffic
- b) Filtering and controlling network traffic**
- c) Assigning IP addresses to devices
- d) Authenticating users for network access

**2. What type of attack involves flooding a network with excessive traffic to disrupt normal operation?**

- a) Denial of Service (DoS)**
- b) Phishing
- c) Spoofing
- d) Man-in-the-Middle (MitM)

**3. Which encryption protocol is commonly used to secure wireless network communications?**

- a) WEP (Wired Equivalent Privacy)
- b) WPA (Wi-Fi Protected Access)**
- c) SSL/TLS (Secure Sockets Layer/Transport Layer Security)
- d) AES (Advanced Encryption Standard)

**4. What is the purpose of a VPN (Virtual Private Network) in a network security context?**

- a) Encrypt network traffic and create secure tunnel**

**5. Which of the following best describes the purpose of a VPN (Virtual Private Network)?**

- a) Encrypting network traffic to prevent eavesdropping**
- b) Connecting multiple LANs (Local Area Networks) over a wide area network (WAN)
- c) Authenticating users and controlling access to network resources
- d) Reducing latency and improving network performance

## **Section 2: True or false**

**6. Patch management is the process of regularly updating software and firmware to address security vulnerabilities and improve system performance.**

**Ans:** False

**7. A network administrator should perform regular backups of critical data to prevent data loss in the event of hardware failures, disasters, or security breaches.**

**Ans:** True

**8. Traceroute is a network diagnostic tool used to identify the route and measure the latency of data packets between a source and destination device.**

**Ans:** True

## **Section 3: Short Answer**

**9. Describe the steps involved in conducting a network vulnerability Assignment.**

**Ans:** The steps involved in conducting a network vulnerability Assignment are described following:

- Define the Scope – Identify which systems and networks to assess.
- Gather Information – Map the network, identify devices, IPs, and services.
- Scan for Vulnerabilities – Use tools like Nessus or OpenVAS to find weaknesses.
- Analyse and Prioritize – Evaluate risks based on severity and impact.
- Report Findings – Document vulnerabilities with recommendations.
- Remediate Issues – Apply patches, fix configs, and strengthen security.
- Verify Fixes – Re-scan to confirm vulnerabilities are resolved.
- Maintain Regular Checks – Schedule ongoing assessments and monitoring.

## **Section 4: Practical Application**

**10. Demonstrate how to troubleshoot network connectivity issues using the ping command**

**Ans:**

- If website or host is unreachable
- Then open CMD and type ping command with website name
- If doesn't work then type IP address of that website
- If works then it's DNS error, correct it in DNS server
- Re check with ping command

## **Section 5: ESSAV**

**11. Discuss the importance of regular network maintenance and the key tasks involved in maintaining network infrastructure.**

**Ans:** Regular network maintenance is important for ensuring better performance, security, and reliability of an organization.

### **Tasks involved Network Maintenance:**

- A. Monitoring & Performance Analysis
  - Use tools to track bandwidth, latency, and device health.
  - Analyse logs of network.
- B. Firmware & Software Updates
  - Update routers, switches, firewalls, and servers to fix vulnerabilities.
  - Update operating systems and network management software.
- C. Security Audits & Vulnerability Management
  - Conduct penetration testing and firewall rule reviews.
  - Implement intrusion detection/prevention systems (IDS/IPS).
- D. Backup & Disaster Recovery
  - Regularly back up configurations.
  - Test recovery procedures to ensure business continuity.
- E. Hardware Maintenance
  - Check physical devices for wear and tear.
  - Replace outdated equipment to avoid failures.
- F. Traffic Management & Optimization
  - Adjust Quality of Service settings to prioritize critical applications.
  - Remove unnecessary network clutter.
- G. Documentation & Change Management
  - Maintain updated network diagrams, IP allocations, and policies.
  - Track changes to avoid configuration conflicts.