

Capability Profile

The Company

Crevel is a Filipino software company whose founding concept is to provide software solutions that are innovative, effective yet inexpensive. Its affiliate offices in Asia Pacific help promote and distribute said solutions throughout the Region.

Crevel is a company of talented individuals who has a collective expertise of more than 75 man years in information technology, most especially in the development of canned applications for varied industries. To-date, Crevel has installed and currently supports hospitality systems and other business solutions to the following:

Symphony LOCAL INSTALLATIONS:

Hill Group

Charlie's El Nido
Hue Hotels & Resorts – Boracay
Hue Hotels & Resorts – Palawan
KL Serviced Residences
Parque España Residence Hotel
The Exchange Regency Residence Hotel

MICROTEL Group

Microtel by Wyndham – Acropolis
Microtel by Wyndham – Baguio
Microtel by Wyndham – Cavite
Microtel by Wyndham - Davao
Microtel by Wyndham - General Santos
Microtel by Wyndham - Mall of Asia
Microtel Pampanga
Microtel by Wyndham - South Forbes
Microtel by Wyndham - Sto. Tomas
Microtel by Wyndham - UP Technohub
Microtel Inn & Suites – Boracay
Microtel Inn & Suites – Palawan
San Tomas Suites
Tryp by Wyndham – Mall of Asia

TRANSWAY Group

Executive Plaza Hotel
Las Palmas Hotel
Palm Grove Hotel
Octagon Mansion Hotel

OTHERS

Ace Suites
ADC Hotel
Aqua Boracay Hotel and Resorts
Aziza Paradise Hotel
Azumi Boutique Hotel
Bellini Suites
Bohol Tropics
Boracay Tropics
Brentwood Suites
Burnham Suites
City Sports Club Cebu
Cocoon Boutique Hotel
Dy Viajero Hotel
Eagle Ridge Golf & Country Club
East Asia Royale Hotel - General Santos
Extremeli Suites
Fernandina 88 Suites Hotel
Greenhills Elan Hotel Modern
Hive Hotel & Convention Place
Hotel Dominique
Hotel Monticello
Kabaleyan Cove Resort
Lido de Paris Hotel
LNU House
Madison 101 Hotel + Tower
Mezzo Hotel
One Manalo Place
One Tagaytay Place
Paseo Premiere Hotel
Phela Grande Hotel
Pontefino Hotel & Residences
Ritz Astor Hotel
Riviera Mansion Hotel
Rothman Hotel
Royal Bellago Hotel
Samkara Restaurant & Garden Resort
Sea Wind – Boracay
Swiss-BelHotel Blulane
TechnoPark Hotel
The Charter House
Tropicana Suites
V Hotel

SCHOOL INSTALLED BASE

Sienna College Taytay
Leyte Normal University

HOSPITAL INSTALLED BASE

Medical Center Paranaque
Research Institute for Tropical Medicine

Symphony INTERNATIONAL INSTALLATIONS:

Arton Boutique Hotel
Champion City Hotel
Fortuna City Hotel
Golden Horse Palace, Berhad
Golden Royal Hotel
Hotel Culture
Hotel Soleil
Hotel Yan
Kam Leng Hotel
LKG Pandanaran
LKG Permuda
LKG Simpanglima
Mono Hotel
Porcelain Hotel
Quality Hotel

GOVERNMENT

Municipality of Atimonan
Municipality of Pagbilao
City of Santa Rosa – PESO
DENR – Land Management Bureau

Personnel Profile:

Crevel's team of professionals in the systems division possesses common backgrounds in Computer Science and Electronics and Communications Engineering. They have undergone thorough in-house and foreign training on hotel/club systems, software development, and hardware support and have installed and trained in properties of various sizes both here and abroad.

Specific projects undertaken by Crevel's team of professionals include the following:

Installation Experience:

- Project management for systems implementation
- Onsite systems monitoring
- Systems and application software installation
- Interface installation for telephone, call accounting, point-of-sale, security devices, key-card, Guest video and guest information services

Software Development:

- Hotel Property Management System
- Hospital Management System.
- Nurse Station System.
- Point of Sale System.
- Accounting Systems (A/R, A/P, G/L, F/S, Payroll & Inventory).
- Local Government System.
- Utility Billing System.
- Call Accounting System.
- Seat Reservation System.
- GIS Based applications.
- Seat Reservation System.
- Interface for Point-of-sale, Call Accounting, Voice Mail, Central Reservations and Internet.

Installation Support:

Crevel Field and Systems engineers together with the selected hardware supplier and the duly assigned representative of the customer will provide the necessary assistance for smooth project implementation and turnover of application.

Implementation Services:

Following is the summary of various services performed prior during and after Installation:

- Site Planning and Preparation (before finishing construction) Equipment and Area Layout.
 - Equipment and Area Layout.
 - Mechanical Considerations Power and Lighting.
 - Temperature and Humidity Control.
- Parameter Gathering and Needs Analysis for the Property (1 week)
- Physical Installation (3 days) for both hardware and software
- Database Conversion Assistance for two (2 weeks)
- Forms and Reports Testing Supervision
- Cut-over Support
- Initial Normal Operations Support (2 weeks)

Training

Crevel handles systems and operations training. Crevel trainers are highly qualified and each has handled an average of three (3) systems implementation and training experience at foreign and local sites.

To maximize productivity during the training period, Crevel holds the classes on-site and are conducted five (5) days a week, with a training day consisting of four, two (2) hour sessions. Using training guides, several functions may be taught in one (1) session. Crevel makes sure that the personnel are trained first in their immediate area of responsibility. Only after daily events settle down into a routine pattern that expansion into alternate areas of responsibilities is considered. Department heads and chief supervisors are cross-trained in several areas.