

Kelechi Ogunka

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EXPERIENCE

Roseville Area High School

Jan 2022 - Jun 2022

Media Centre Intern

Roseville, MN

- Delivered technical support to over 200 students and faculty members, resolving hardware and software issues with a 95% satisfaction rate, which contributed to a streamlined operation across campus departments.
- Optimized network system configurations across 200+ school devices, resulting in a 10% increase in connectivity stability and reducing downtime to under 1 hour per month.
- Spearheaded a comprehensive inventory management system for charging school devices, optimizing workflow efficiency by 13% and ensuring a consistent uptime of 75% across all classroom technology.

Freelance IT Consultant

Jan 2021 - Present

Self Employed

Saint Paul, MN

- Spearheaded the deployment of Two-Factor Authentication (2FA) solutions across 20+ client accounts, resulting in a 17% decrease in unauthorized access incidents within six months.
- Delivered tailored IT support services to over 50 clients, achieving a 90% satisfaction rate and reducing average troubleshooting time by 16%, resulting in a significant increase in repeat business.
- tailored security awareness programs that resulted in a 30% reduction in phishing incident reports among client organizations, safeguarding sensitive data across thousands in assets.

PROJECTS

AI ChatBot | [Website](#)

Feb 2025

Machine Learning Development

Saint Paul, MN

- Developed and deployed an AI chatbot utilizing the ChatGPT API, achieving a 90% accuracy rate in understanding user inquiries.

Earthquake Tracker App | [Website](#)

May 2024

Software Development

Saint Paul, MN

- Developed an earthquake tracking application in C, effectively aggregating data from over 1,200 past seismic events in Minnesota, providing insights of the total damage of cost.

EDUCATION

Metropolitan State University

May 2027

B.S Information Systems

Saint Paul, MN

- Coursework: Programming in Python, Java, C# , Data Structures and Algorithms.

Google Analytics Bootcamp | [Certificate](#)

Completed Jul 2023

Data Analysis

Saint Paul, MN

- Data Cleaning & Preparation, Data Analysis (SQL, Spreadsheets).

SKILLS

- **Languages:** Python, HTML, CSS, Java, JavaScript, SQL.
- **Technical Skills:** Hardware Troubleshooting, PC Repair, Network Configuration (Routers), VPN Setup, Windows System Administration.