Kelechi Ogunka

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EXPERIENCE

Roseville Area High School   Jan 2022 - Jun 2022
Media Centre Intern   *Roseville, MN*
- Delivered technical support to over 200 students and faculty members, resolving hardware and software issues with a 95% satisfaction rate, which contributed to a streamlined operation across campus departments.
- Optimized network system configurations across 200+ school devices, resulting in a 10% increase in connectivity stability and reducing downtime to under 1 hour per month.
- Spearheaded a comprehensive inventory management system for charging school devices, optimizing workflow efficiency by 13% and ensuring a consistent uptime of 75% across all classroom technology.

Freelance IT Consultant   Jan 2021 - Present
Self Employed   *Saint Paul, MN*
- Spearheaded the deployment of Two-Factor Authentication (2FA) solutions across 20+ client accounts, resulting in a 17% decrease in unauthorized access incidents within six months.
- Delivered tailored IT support services to over 50 clients, achieving a 90% satisfaction rate and reducing average troubleshooting time by 16%, resulting in a significant increase in repeat business.
- tailored security awareness programs that resulted in a 30% reduction in phishing incident reports among client organizations, safeguarding sensitive data across thousands in assets.

PROJECTS

AI ChatBot | Website   Feb 2025
Machine Learning Development   *Saint Paul, MN*
- Developed and deployed an AI chatbot utilizing the ChatGPT API, achieving a 90% accuracy rate in understanding user inquiries.

Earthquake Tracker App | Website   May 2024
Software Development   *Saint Paul, MN*
- Developed an earthquake tracking application in C, effectively aggregating data from over 1,200 past seismic events in Minnesota, providing insights of the total damage of cost.

EDUCATION

Metropolitan State University   May 2027
B.S Information Systems   *Saint Paul, MN*
- Coursework: Programming in Python, Java, C# , Data Structures and Algorithms.

Google Analytics Bootcamp | Cert   Completed Apr 2023
Data Analysis   *Saint Paul, MN*
- Data Cleaning & Preparation, Data Analysis (SQL, Spreadsheets).

SKILLS

- **Languages:** Python, HTML, CSS, Java, JavaScript, SQL.
- **Technical Skills:** Hardware Troubleshooting, PC Repair, Network Configuration (Routers), VPN Setup, Windows System Administration.