

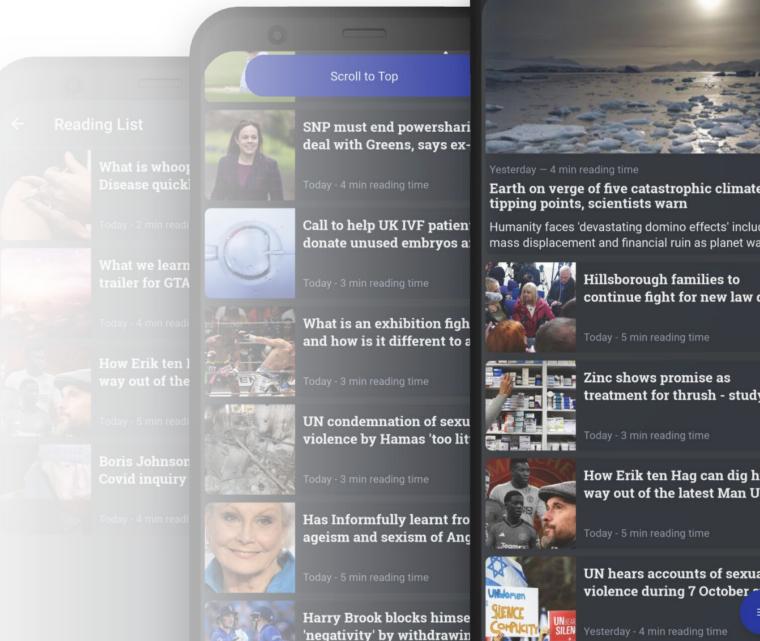




### Nudging news engagement

Testing the longitudinal effects of nudging on engagement with and learning from environmental news

Nicolas Mattis<sup>1</sup>, Lucien Heitz<sup>3</sup>, Philipp K. Masur<sup>1</sup>, Judith Moeller<sup>2</sup>, Wouter van Atteveldt<sup>1</sup>



Hillsborough families to continue fight for new law of

Today - 5 min reading time

Zinc shows promise as treatment for thrush - study

How Erik ten Hag can dig h

way out of the latest Man U

UN hears accounts of sexua violence during 7 October

Today - 5 min reading time

#### Overview



Theoretical background & Research question



Experimental manipulations & procedure



Results



Discussion



### Theoretical background

#### Choice architecture design

- Choice architecture design matters for how people make decisions (Thaler & Sunstein, 2009)
- Nudging to facilitate particular normative goals
- Democratic news recommender design
- Multiple stakeholders

#### (Political) learning

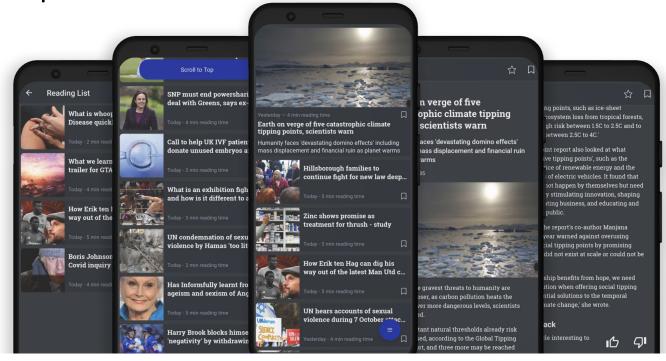
- Opportunity Motivation Ability framework (Luskin, 1990)
- In news app, opportunity comes down to ranking
  - -> Position nudge
- Motivation/Ability can be triggered/catered to
- Text complexity as potentially inhibiting factor
   -> Accessibility nudge

**Overall RQ**: Can a position and accessibility nudge facilitate a) the selection of, b) the engagement with, and c) the learning from environmental news?



#### Experimental manipulations

• The *position nudge* aimed to facilitate engagement & recall through prominent article position.



Rank	Nudge	No nudge
1	Env. article	Popular article
2	Random article	Random article
3	Random article	Random article
4	Random article	Random article
5	Popular article	Env article.
6	Random article	Random article
	Random article	Random article
26	Random article	Random article



#### Experimental manipulations

- The *position nudge* aimed to facilitate engagement & recall through prominent article position.
- The accessibility nudge aimed to facilitate recall through lowered text complexity



	Original	Rewritten
Title	The new 'scramble for Africa': how a UAE sheikh quietly made carbon deals for forests bigger than UK	A UAE sheikh quietly made deals for big forests that are even bigger than the UK
Teaser & text		
Flesh RE score	47.3	65.0
Gunning Fog Index	16.5	12.5
Kincaid	13.2	9.4



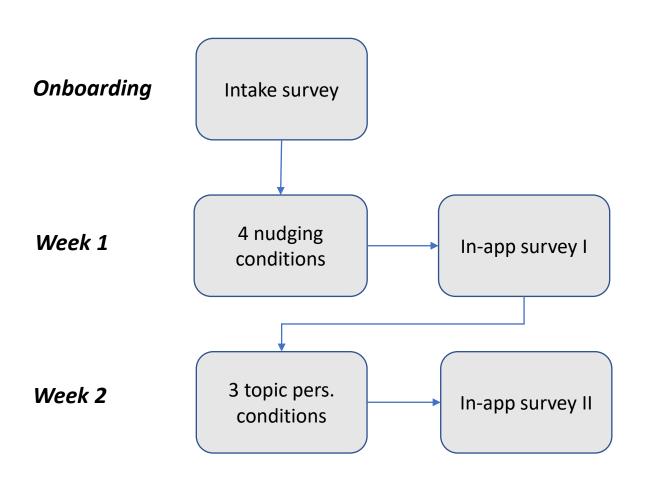
#### Experimental manipulations

- The *position nudge* aimed to facilitate engagement & recall through prominent article position.
- The accessibility nudge aimed to facilitate recall through lowered text complexity
- For topic personalization, we used either explicit or implicit user preferences or kept everything the same (control)

Rank	Editorial	Explicit pers.	Implicit pers.
1	Env. article	Env article.	Env article.
2	Random article	Topic pref 1	Topic pref 1
3	Random article	Topic pref 2	Topic pref 2
4	Random article	Topic pref 3	Topic pref 3
5	Popular article	Popular article	Popular article
6	Random article	Topic pref 1	Topic pref 1
7	Random article	Topic pref 2	Topic pref 2
8	Random article	Topic pref 3	Topic pref 3
9 - 26	Random article	Random article or topic pref	Random article or topic pref



### Experimental procedure

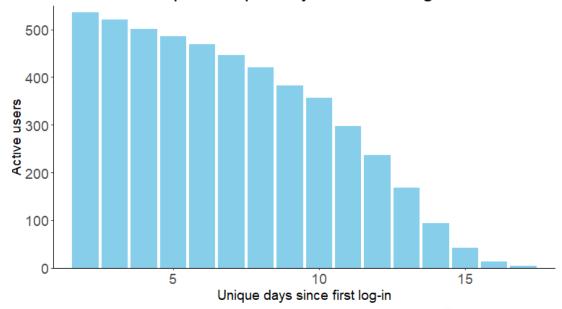


N = ~500 respondents Age = 37.12 (M); 11.74 (SD)

Gender = 167 male, 325 female, 5 non-binary

Education = 3.96 (M); 0.8 (SD) News interest = 6.05 (M); 2.18 (SD)

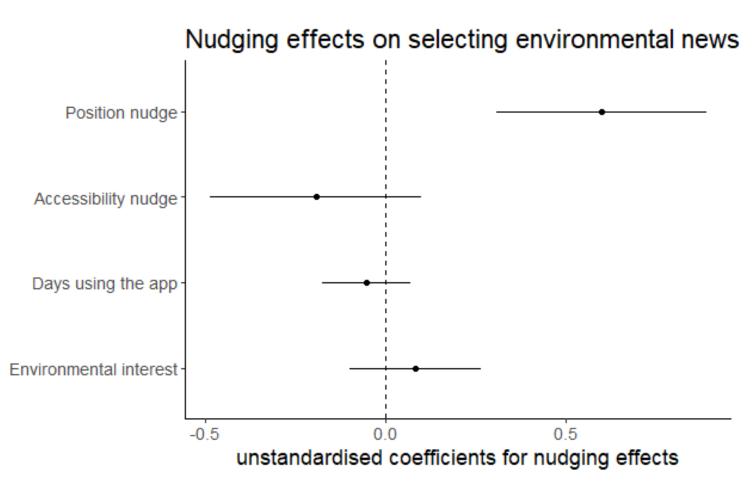
Active users per unique day since 1st log-in





## Results for news selection (w1)

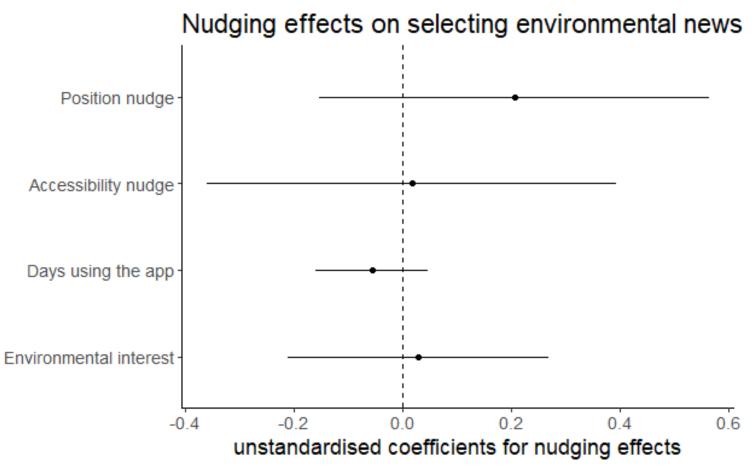
- Multilevel GLM with random intercepts for username, day
- Controls: age, gender, education, environmental discussions, news interest, issue importance, news selection preferences





## Results for news engagement (w1)

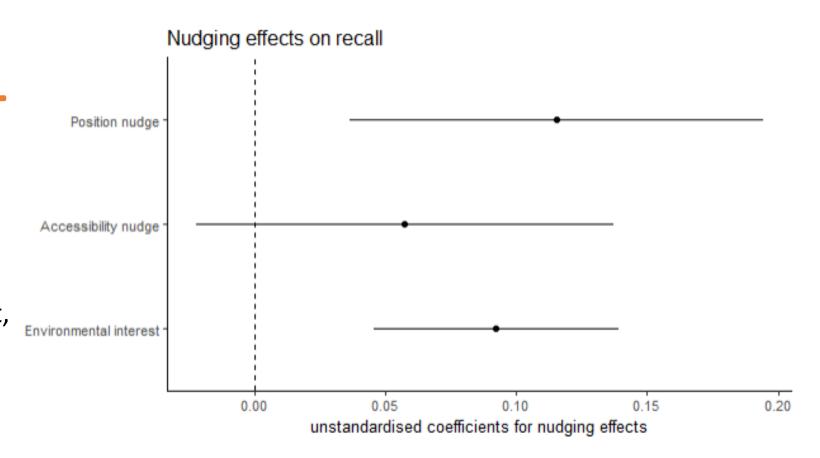
- Multilevel LM with random intercepts for username, day
- Controls: age, gender, education, text length, environmental discussions, news interest, issue importance, news selection preferences





# Results for recall (week 1)

- Multilevel LM with random intercepts for username, day
- Controls: age, gender, education, environmental discussions, news interest, issue importance, news selection preferences, days since





# Take home message

- The *position nudge* worked!
  - Facilitated selection & recall
  - Did not decrease reading time & user satisfaction
  - However: no effect on subjective knowledge
- The *accessibility nudge* had no significant effects
- In practice:
  - Deliberate article positioning is can be a powerful way of increasing meaningful engagement without sacrificing user satisfaction (even over time)
  - Decreasing text complexity seems less promising



### Got a question?

Please let us know!

n.m.mattis@vu.nl heitz@ifi.uzh.ch

