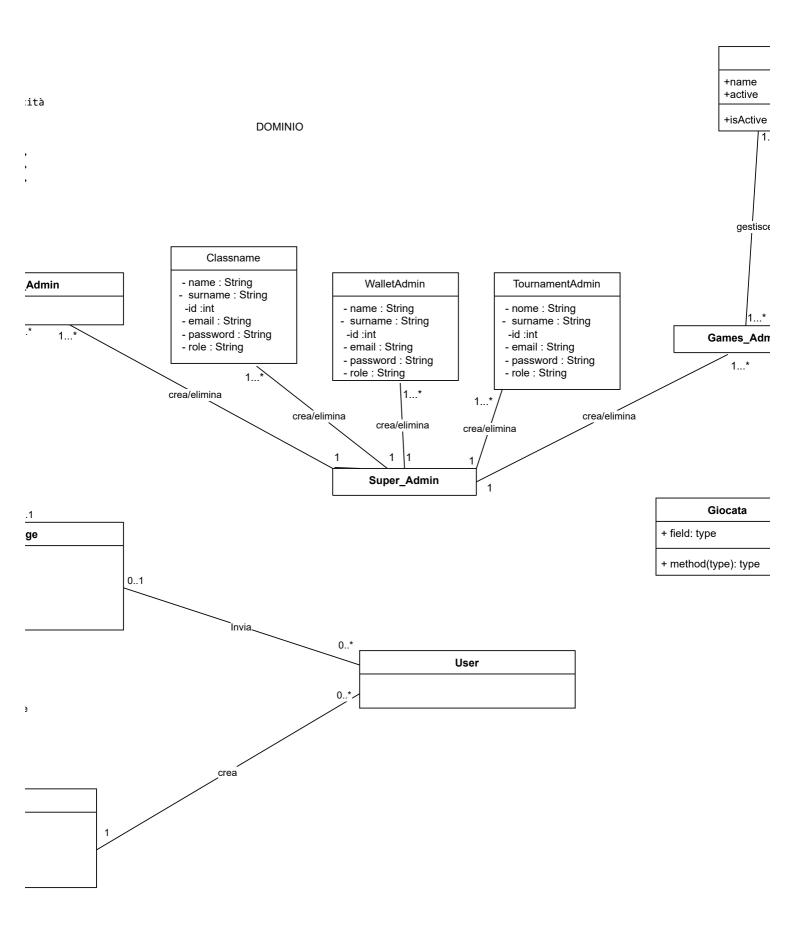
Transaction HelpDesk\_ 0..1 0..\* -effettua-0.. Invia Messa + id\_message: int + text: String + ticket\_id: int + admin\_id: int + message\_time: Time + message\_date: Date Possiede Ticket + ticket\_id: int + title: String + state: enum + user\_id: int + creation\_date: Date

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