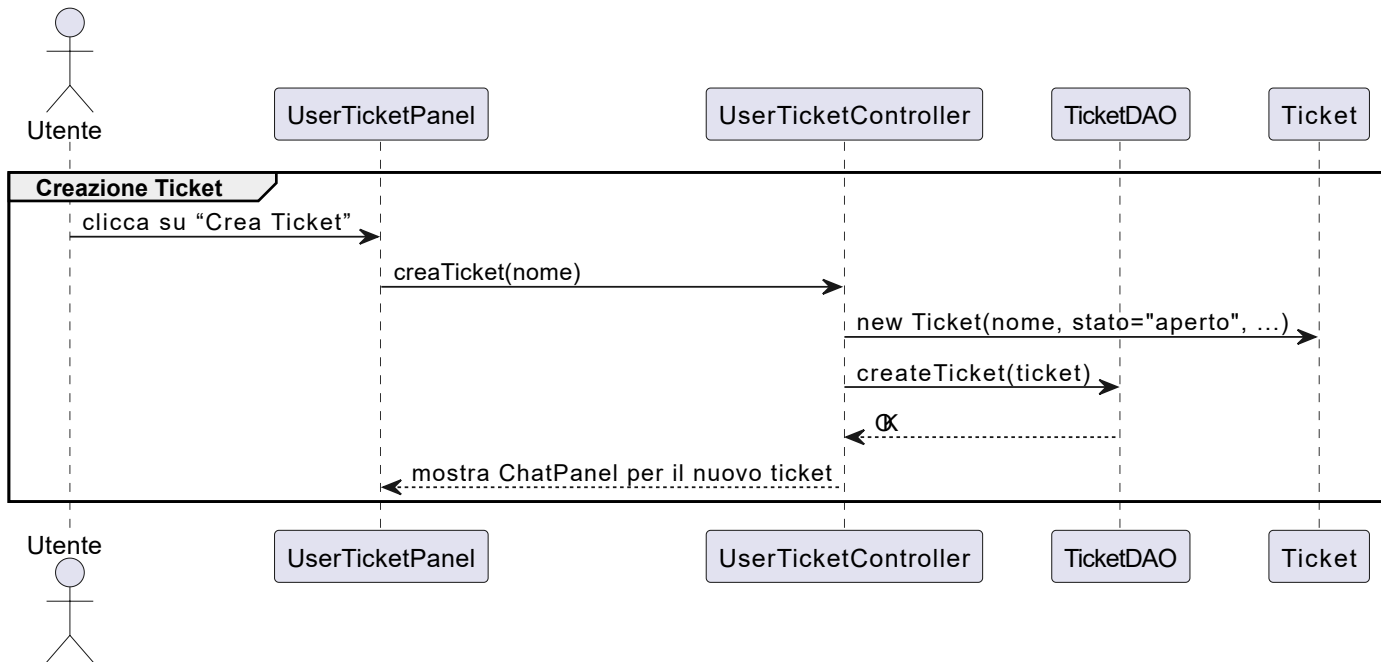
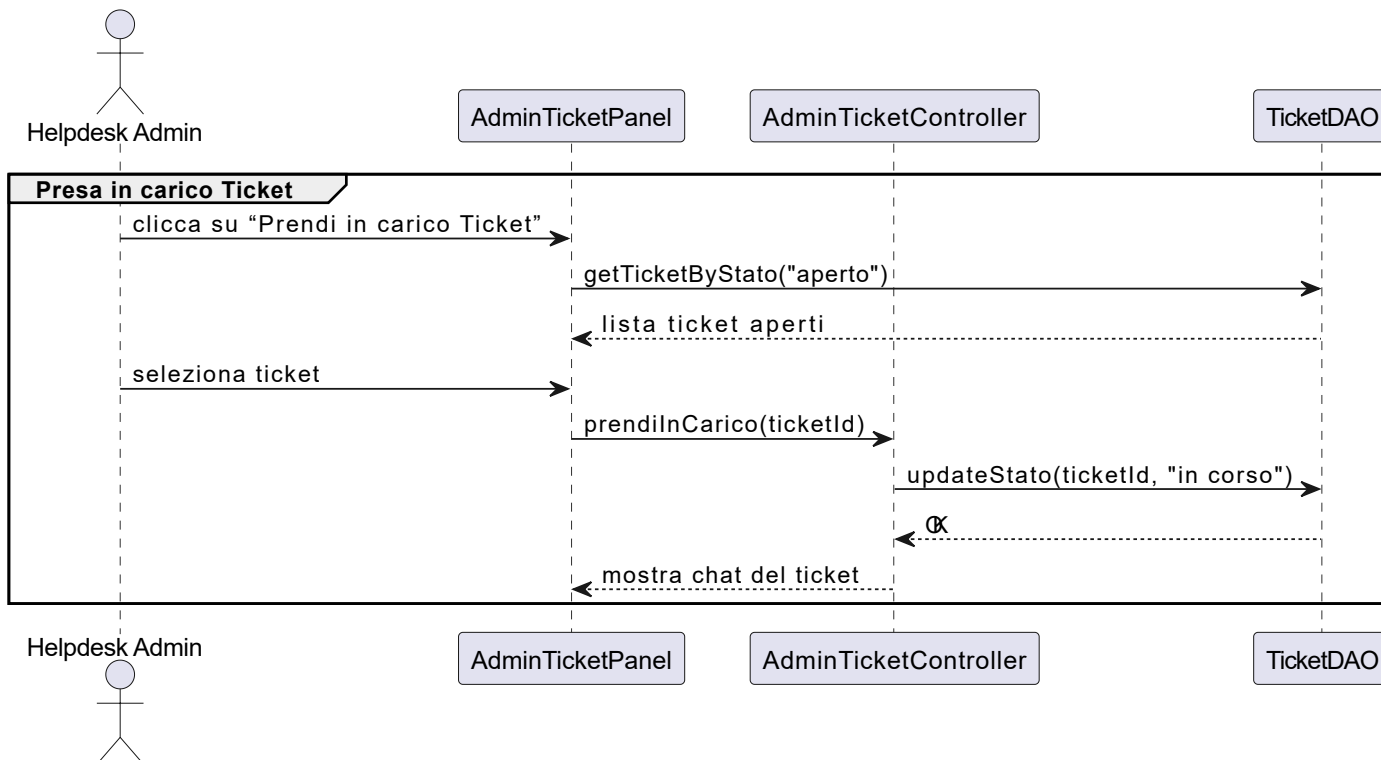


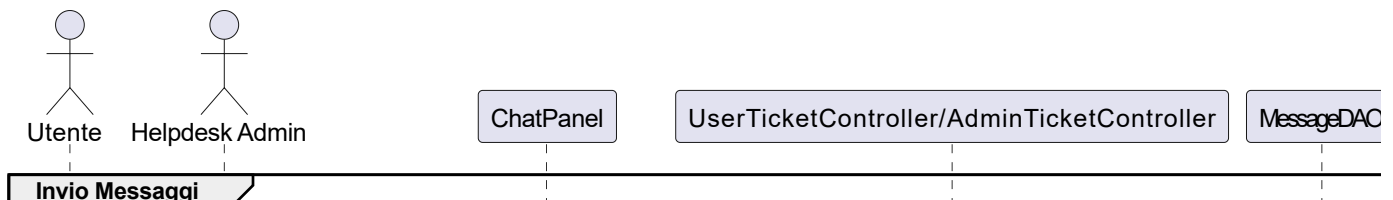
Caso d'Uso 5.1: Creazione Ticket



Caso d'Uso 5.2: Presa in carico di un ticket



Caso d'Uso 5.3: Invio messaggi e gestione chat



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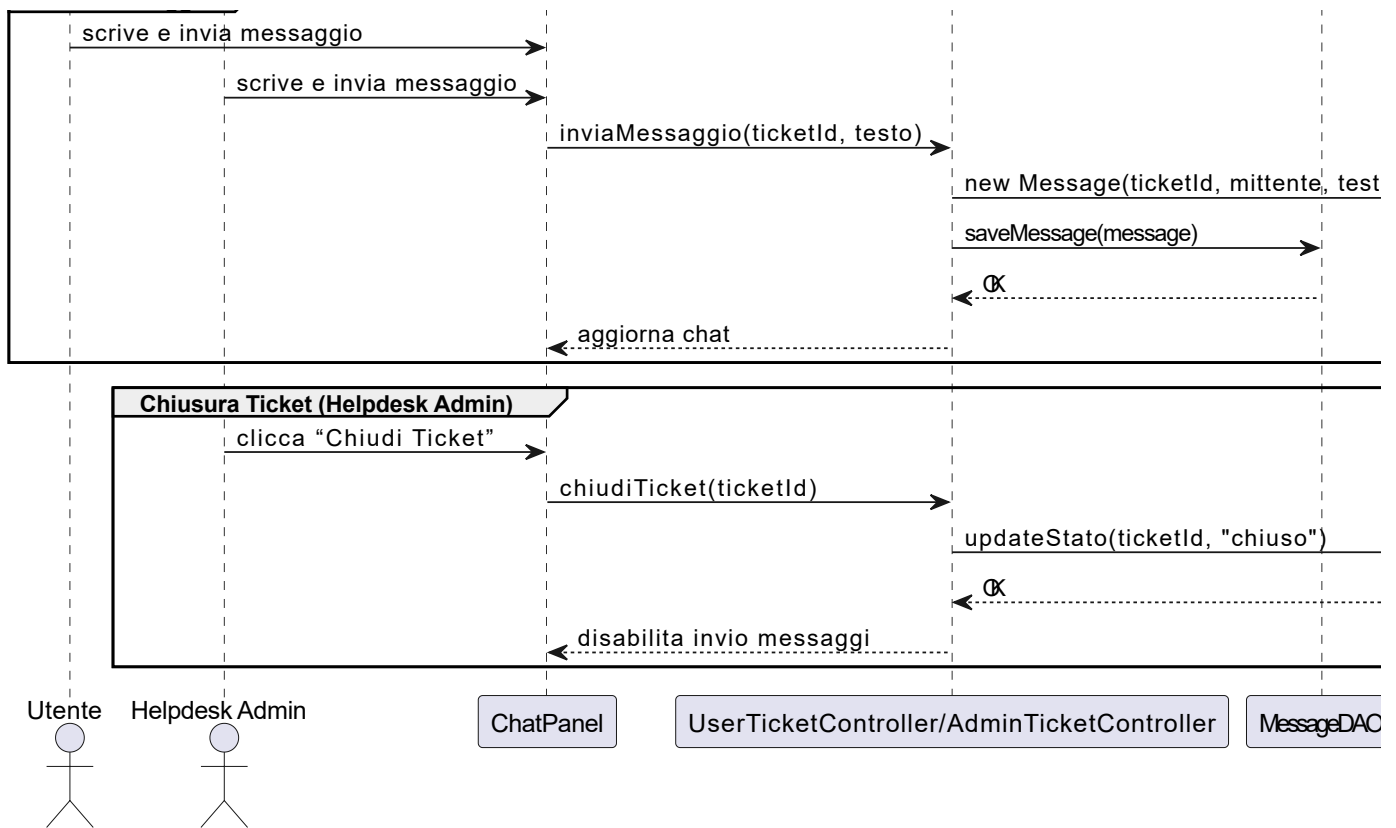
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Message

TicketDAO



Caso d'Uso 5.4: Visualizzazione transazioni/giocate e rimborso

