



Ishimwe  
Josiane

Kigali

Rwanda

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## Skills

Adaptability

Ability to Work in a team

Problem Solving skills

Time Management Skills

Interpersonal  
Communication skills

Analytical Thinking skills

## Languages

English

Kinyarwanda

Ukrainian

## Hobbies

Praying, Singing, Painting,  
Guitar, reading

## Profile

Energetic recent graduate with a Bachelor's in Hospitality and Tourism Management, eager to dive headfirst into the dynamic world of Sales and Marketing. Adept at leveraging customer service skills, creative problem-solving, and a passion for exceeding targets to drive exceptional results. Proven ability to adapt quickly, collaborate effectively, and deliver outstanding outcomes, making me a valuable asset to any team.

## Education

Bachelor in hospitality and tourism management, Mount Kenya University.

## Kigali

JANUARY 2021 - AUGUST 2023

High school Diploma, Group Scholaire Marie Merci Kibeho, Nyaruguru district

JANUARY 2015 - DECEMBER 2017

Fawe girl's schools , KIGALI o'level certificate

January 2012 - December 2014

## INTERNSHIPS

### Front office agent at Dove hotel, KIGALI

Interned at Dove Hotel as a Front Office Agent, providing exceptional customer service, managing reservations, and ensuring a seamless guest experience. Gained valuable hands-on experience in hotel operations and honed my communication and problem-solving skills in a dynamic, guest-centric environment.

## Courses

### Creative Art , Kigali internation art college

March 2018 - September 2018

### Akazi kanoze work readiness training, Group scholaire marie meci kibeho

March 2016 - October 2016

## References

### ANGOLI KANA ALEX from Fawe girls school

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### NUNGARI FAITH from Mount kenya university

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### ELYSE IRAKOZE from DOVE HOTEL

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