



CAPACITI

INGA MBAMBO

Personal Details

Age:

21

Location:

Cape Town, Western Cape

Languages:

IsiXhosa, English, IsiZulu

Drivers Licence:

No

Online Presence

- LinkedIn
- GitHub

Technical Proficiencies

- Installing and Updating Software
- Maintenance and testing
- Computer Set up
- Artificial Intelligence

Soft Skills

- Problem solving
- Team collaboration
- Communications
- Resilience

Interests

- Music
- Games

I am a motivated and detail-oriented Systems Support Associate with foundational knowledge of IT systems, networking, and technical troubleshooting. Eager to apply academic learning to real-world environments and develop hands-on experience in system maintenance, user support, and software setup.

» Education

- Grade 12
- Marketing management N5
- Higher Certificate in Economic and Management Sciences

» Work Experience

- Systems Support Associate | CAPACITI
 - Provide first-level support for software and hardware issues under supervision.
 - Assist in setting up user accounts, updating software.
 - Contribute to system maintenance, and documenting support activities.

» Achievements and Key Projects

- AI Chatbot
- Sentiment Analysis
- AI Resume builder
- Artificial Intelligence (Bootcamp)
- Professional development (Bootcamp)

» References

- Brittany Saptroe (Mentor) - 081 559 2481