INGENICO

a Worldline brand

INSTALLATION MANUAL

Table of Contents

APPLICABLE VERSIONS

| Applications	Versions
PHP	7.x to 7.4.x
Wordpress	5.0.0.x to 5.6

INSTALLATION & UPGRADE

Please follow the given steps to install and run the **Ingenico Payment Gateway** Standalone module
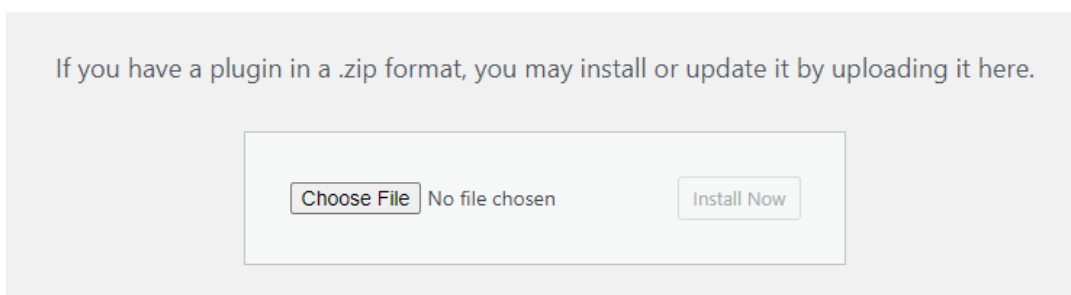
1. Login to site admin in wordpress site

2. After successful login, we will find a menu bar at the left side of the corner. Go to Plugins menu select 'Add New' option.
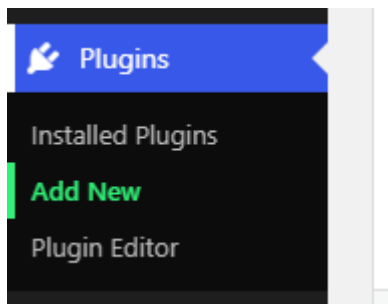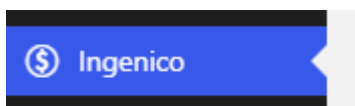

3. Click the 'Upload Plugin' button.
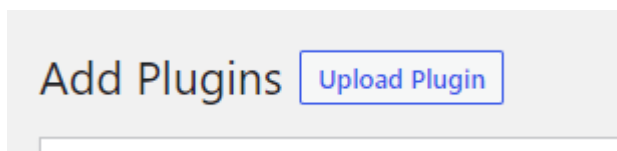
4. Browse the provided zip folder and click on the 'Install Now' button.

5. After successful install click on **'Activate Plugin'** link.

6. Click on Ingenico which is on the menu bar to access the setting page

HOW TO USE IT?

**To use the plugin, Merchant need to add the custom field for product, to do so**

1. Go to Edit mode of your wordpress page

2. Click on the option (3 dots) which is on the top-right corner of the page and click on **preferences**
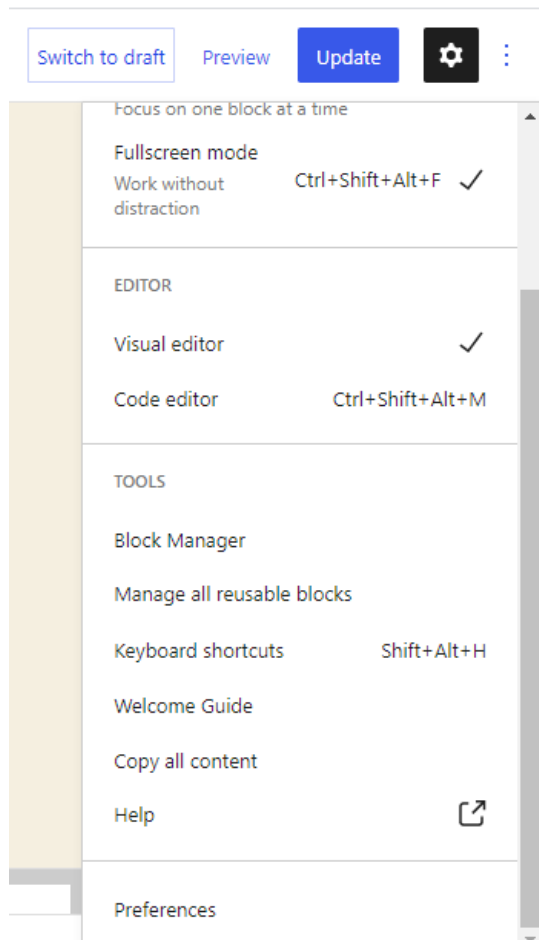
3. The preferences window will appear like this and then enable **Custom fields**
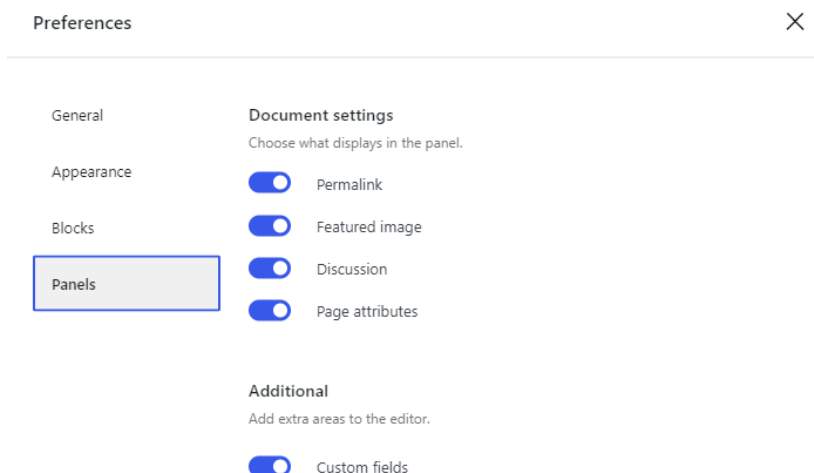
4. On enabling custom filed, the page will show options to add customs field, click on **Add Custom Field**
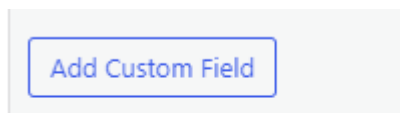
Add Custom Field

Custom fields can be used to add

5. Add 2 custom fields name and amount of the product and set the value for that, the Ingenico Module will take the value from this custom field
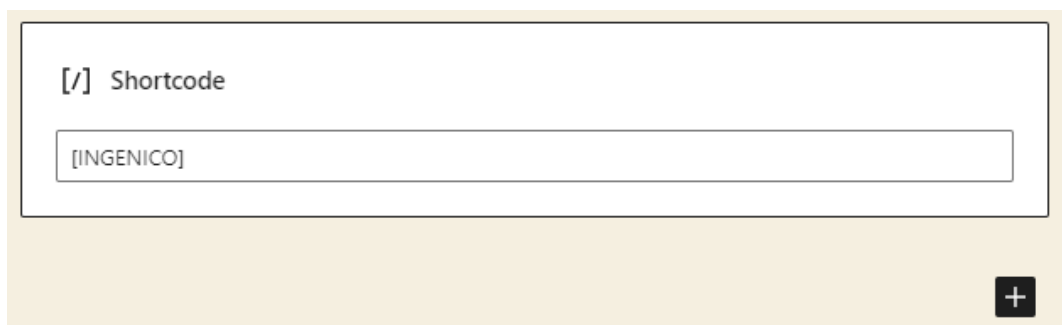   **Note : If Customs filed not set properly then name will be considered as null and amount will be considered as 1.**

Name	Value
amount Delete Update	10
name Delete Update	product_1

6. After Step 5, add the shortcode to display the **Ingenico Payement Button** on the screen

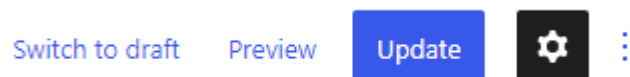7. To add shortcode, Click on **Add block** button and search for **shortcode,** and add it

[/]
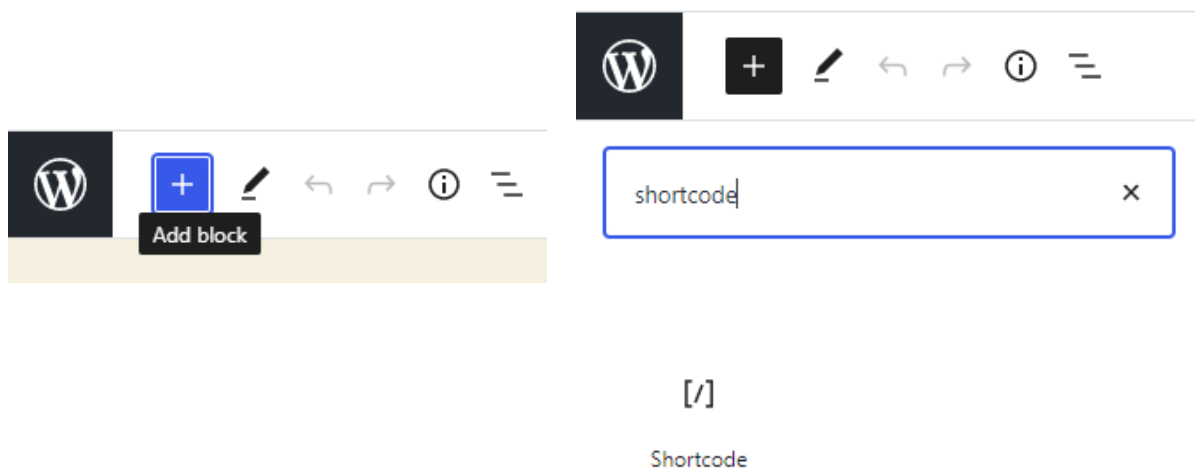
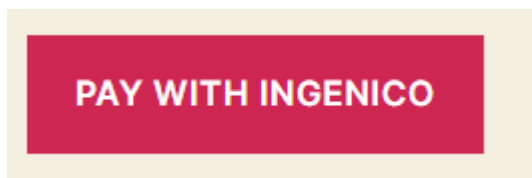Shortcode

8. Type [INGENICO] in the shortcode field

9. Click on Update

**10.** On Successfull addition of shortcode, The PAY WITH INGENICO button will appear on the screen.

UPDATE PLUGIN

1. Go to the 'Plugins' in the left admin Menu, select the Ingenico Plugin and Click Deactivate link.

2. After Deactivation, 'Delete' the plugin and Upload the new plugin->Install->Activate.

CONFIGURING INGENICO

1. Go-to admin panel.

2. Click on Ingenico menu shown above to access the setting page
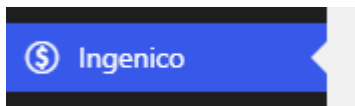
3. Configure it as below:

Column Name	Description
Enabled	Click on the checkbox in order to Enable Ingenico
Merchant Code	Enter Merchant Code
Salt	Enter Salt.
Payment Type	For Test mode Select 'Test' and for Live mode select 'Live'
Merchant Scheme Code	Enter Scheme Code

4. Now click on "Save Changes" on the bottom-left corner.

5. Ingenico Payment Gateway is now configured & ready to use.

Advanced Configuration

There are also some advanced configuration options you may consider as shown below:

FEATURES LIST

Dual verification of response:

We are validating responses with a hash value and call again Payment Gateway for dual verification from the payment gateway before updating to the order status.

Reconciliation

Merchants can update the pending status of the order automatically if the payments are successful. This page can be found under Left Admin menu > Ingenico Reconciliation
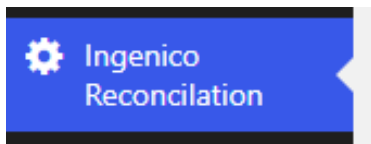
On clicking the button the reconciliation page will appear on the screen like this where merchant need to enter the date for reconciliation.

Logs request and response

 Daily new file creates for the logs request and response from the server for future reference.

S2S Verification

If we do not receive any response from the payment gateway then after 30 mins, we will get a response from the server and based on the response it will update order status.

To configure S2S URL, contact prod team.

 S2S url format : hostname/wp-json/ingenico/s2sverification
 S2S url example :http://example.com/wp-json/ingenico/s2sverification

MCG

It supports the multi currency like USD, GBP, SGD and a lot more.

Ingenico Offline Verification

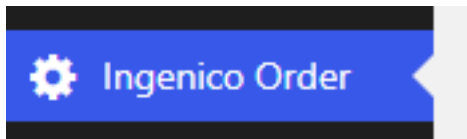Merchants can verify the status of their payment by using the Payment Verification page. The payment verification can be found on Ingenico Order page which can be accesed by clicking the Ingenico Order present in the menu bar.

Where details of each generated order will get displayed in a tabular format and **against each order there will be two buttons on the right-most side**

1. Online Verification

2. Refund

E.g.

Id	Order Id	Merchant Transaction Id	Transaction Id	Date Time	Status	Currency	Amount	Offline Verification	Refund
1	180521Zrov0M3b	gRH0Ep52lAfB9k8	1445715082	2021-05-18 12:55:43	success	INR	1	Offline Verification	Refund

So Merchant can verify the status of their payment just by clicking on the buttons against the order, merchant need to verify.
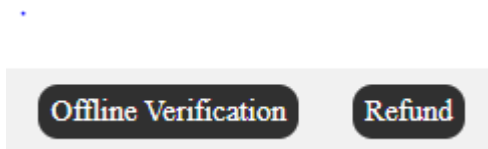
When the merchant clicks on the Online Verification button the popup window will get appeared on the screen and the result of the online verification will get displayed on the popup

Offline Verification Successfull

Status Code	0300
Merchant Transaction ID	gRH0Ep52lAfB9k8
Ingenico Transaction ID	1445715082
Amount	1.00
Message	Success Test Bank Transaction.
Status Message	SUCCESS
Date Time	18-05-2021 12:55:43

Refund

Merchants should be able to process the refund online for the order whose payment has been done via Ingenico.

To refund an order merchant needs to click on the refund button of the specific order and the popup window will get displayed on the screen with the result of the refund

Refund Result

Status Code	0499
Merchant Transaction ID	gRH0Ep52lAfB9k8
Ingenico Transaction ID	1445715082
Amount	1.00
Message	REFUND NOT ENABLED FOR MERCHANT-ERROR304
Status Message	Refund Initiation Failed
Date Time	18-05-2021 12:55:43

Embed Payment Gateway

After enabling this setting, payment gateway displays like embedded on the page instead of pop-up so user experience would be good.

Documentation link

https://www.tecprocesssolution.com/proto/p2m/client/salt-based-documentation.htm#online