BeeBetter

Supporting survivors of injustice

Current solution can be limited and could be improved to fight injustice further

Passive limitations



Lack of Information

- **Survivors** do not have the tools nor the information to defend themselves.
- Observers lack awareness about aggressions and their consequences



Strong Entry Barriers

- In person presence for support groups.
- Limited accessibility and significant step.

Fear of reprisal



Pressures for status quo

- Ignorance disincentivizes people from empathizing and speaking-up
- Peer pressure punishes individual who speak up



Open Internet is insufficient

- Internet is an open channel to speak-up.
- Unfortunately it is rife with trolling, hatespeech and doxing.

How can we overcome these obstacles to help people?



Our Approach

An app with three axes to empower members to act against discriminations

Learning

Courses for users to learn concrete tools to stand up against aggressions, be they physical or



Gamification

Leagues, scores, virtual, and physical rewards to engage users within their respective communities.

Community

Themed communities with flexible anonymity where an individual can share their experiences and support one another

Our Vision

With our solution we can combat **Isolation and Ignorance** to enable people to find the help they require to overcome the discrimination they face.



Our Approach - Learning

Empowering individuals to act against social injustice



Helping individuals

- Concrete methodologies on how to act: speak-up, stand your ground
- Courses created in collaboration with organizations fighting discrimination



Accessible to Everyone

- Courses available to everybody no matter their subscriber status
- Observers are also encouraged to take free courses on allyship



Quality Experience

 Using survey data and usage data we can match users with the courses that will provide the most impact to them



Our Approach - Gamification

Engaging individuals to continuously learn and to be part of a community



Gamification mecanism engaging individuals to learn

- Users gain points when completing lessons. And assisting others. They also gain experience, based on the topic of the lesson
- A appealing UX combined to positive incentives keeps users engaged to support people in need



Gift for yourself, but also for the others

 Gifting system to for users to reward one-another with virtual or physical gifts. These can be showcased within the app



Our Approach – Positive Community

Fostering individuals to create a safe community, empowering its members against discrimination



- Enable people facing discrimination to share their story and to help each others, making them feel part of a community
- Individuals anonymous through a pseudonym, or become a public Leading Voice to inspire others
- Every user has a read-only access to communities, raising awareness towards the different topics



- BeeBetter requests users to have passed a given amount of levels in specific learning courses before getting the write-access to specific communities
- As such, it wants to ensure that write-access members in any community is knowledgeable about relevant topics
- It works an entry barrier for hateful users



- Creation of personalized and human-sized local communities
- We hope these communities will organically grow into local support groups.
- Support associations and already existing tools such as DOTS will provide help to people that need it



Partnering with organization

Integrating support organization in BeeBetter



Integrate with support solutions Dot and Sophia:

 Leverage existing support solution inside the application



Support organization involvment

- Enabling them to get involved in the learning process of related topics
- Building on their existing network
- Helping them to reach out to more individuals by integrating them to our community

We have contacted workers in a support organization empowering survivors of domestic abuse, and received positive feedbacks and proposition to get help for our idea



Data Protection

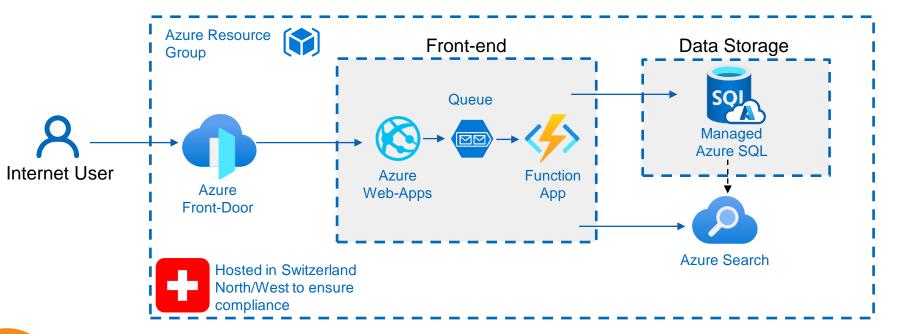
Personal data must be stored securely to ensure users' security – Risk assessment

Ensure that all participants personal data is protected, that risks are continuously assessed and mitigated.

Purpose of processing	Provide personalized content to data subject, on the basis of a contract
Processing	Creating of data, storage of personal data, profiling for personalization purposes.
Personal data	email address, potentially name and last name, picture, testimonials, technical data such as IP adresses
Controller	Spring ACT
Processor	Azure (Microsoft Ltd)
Legal basis	Consent, performance of a contract under GDPR, obligation of information regarding automated decision-making under nFADP
Risks	For the individuals: since the testimonials may contain sensitive information, related to employment, personal situations, which may have effects in the physical world, risks regarding the physical and mental integrity of the individuals.
Measures, safeguards	 Flexibility in the amount of personal data shared through the platform: anonymization, pseudonymization, encryption. Data is stored in Switzerland, Cloud service from Microsoft provides a high level of security, ensuring confidentiality, integrity and availability of the personal data. Assessment on the basis of GDPR (strict framework with emphasis on the protection of data subjects).

Azure Pipeline

A managed approach to easily design a mobile application top of Azure





Revenue Streams – Initial Segments

Two pillars from engaged users



Freemium model

- Entry access to all lessons and one community
- Premium grants access to unlimited number of communities, wider range of statistics and personalization
- Charge creation of new communities, creators can set lessons entry requirements / minimum karma level



Rewarding positivity

- Send virtual or physical gift to reward people for their self-improvement and their impact on others
- Encouraged through statistics like number of gifts sent & received

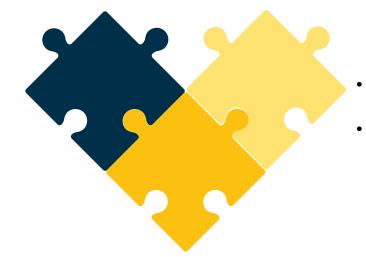


Revenue Streams – Future Segments

B2B business model where companies offer our app as a service to employees.

Existing need

- Companies bottom lines' impacted by scandals
- Need for a Culture Change
- Support groups are forming within companies (e.g. Black, women, LGBTQ). These could benefit from anonymity



Lucrative opportunity

- Existing workplace wellness market valued at \$50 Billion
- Companies willing to pay 100\$ per year and employee

New Gamification Opportunities

- New valuable features for workplace, anonymously reward people who show support.
- See who fosters a positive company culture.



Annex I

Partial Business Model Canvas

Business Model Canvas

Key Partners



- Feminist organizations: they can help their community through this application and provide feedbacks. Catalyst engaged users into the app, necessary first step to build a wider community
- Supportive organizations: they can reach people directly on the application using the community feature and provide further support for individuals in greater needs

Key Activities



Helping people to feel empowered:

- Through learning
- Through community interactions

Key Resources



Value Propositions



- Empower people to stand up against discrimination
- Personalized learning experience to handle uneasy situation through the choice of different topics
- Keeping people attracted and help them learn through gamification in Duolingo inspired style
- Anonymous community system in which people share their experiences and personal advices.
- Read-Access to communities in which customers are interested in Write-access is gained only after reaching certain level on related theorical exercises. This has filtering effect and discourages spammers & trolls from getting in as it requires few hours investment to do so.
- Free for everybody to join and start
- Link to help from supportive organizations

Customer Relationships



Customer Segments



Version:

People facing injustices → niche

Goal: empower app users to make them feel part of a community, be able to handle discrimination and to reply properly. Help them understand they are not alone. By having leading voices, they will be able to discuss with inspiring people facing the same discrimination as them By being directly in contact with supportive organization, they will be able to get help if needed

Additional wider customer base consisting of people willing to learn, help & develop social skills. → mass

Goal: By being able to read the community discussion, they can empathize on the stories of people. By giving gifts and rewards to people facing social injustice, they can empower them and help them feel better.

Companies willing to improve their social inclusion image and train their employees

Channels



Main channel:

- Mobile app through Azur Cloud Other means of communication and infrastructure:
- Emailing
- Website
- Potentially delivering service to send physical goodies

Cost Structure



Revenue Streams



