**SHIKHA SELOT**

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**Career Brief:**

Understanding Test Requirements, Deriving Test Scenarios, Test Case Documentation, Test Execution, Test Reporting and Continuous Development of Testing skills.

**Professional Summary:**

* 2 years of work experience in the domain of manual and automated software testing.
* Familiar with phases of Software development Life Cycle.
* Familiar with Software testing life cycle.
* Knowledge on different levels of Testing (Functional Testing, Regression Testing, Smoke Testing, Negative Testing).
* Well Versed with Test Documentation (Test case, Test Data, Test Scenario, Defect Report).
* Expertise in Bug Reporting and Tracking Tool using QC.
* Knowledge on Test Automation tool like TOSCA,UFT/QTP.
* Excellent Communication and Interpersonal skills.
* Knowledge on QC used for testing purpose.

**Organizational Experience:**

**Since Sept 2011 with Wipro Technologies.**

**Project: Carillion**

Application Environment: Windows 7, Tosca

Testing Method: Manual Testing

Role: QA Tester

Job Description:

* Verifying Test Environment
* Understanding and Analyzing Test Requirements
* Contribution to Test Plan Documentation
* Creating Test Batches, Executing Test Cases and Reporting Defects.
* Tracking Defects, Selecting Test case for Regression Testing.
* Team Communication and Customer communication.

**Project: CoE**

Role: Automation Tester

Web Browsers: Internet Explorer, Firefox

Current Version: 9.2

Job Description:

* Performing a role of TOSCA Test Suite Administrator, providing guidance and technical assistance to the team on the use of TOSCA, covering all areas (test case creation, execution lists, modules) within the tool.
* Build test cases by dragging and dropping modules and entering validation values and actions.
* Managing the test data and automating using Model-Based Test Automation approach.

**Project: Talk Talk**

Role: System Administrator

* Address and resolve basic incidents, logs all incidents and requests, engage other service desk resources to resolve incidents.
* Creates a positive customer support experience and build strong relationships through dep problem understanding, ensuring timely resolution or escalation, communicating promptly on progress and handling customers with a professional attitude.
* Provides after hours and on-call support as needed.
* Maintains and protects confidentiality with regards to all aspects of employee information.
* Uses appropriate categories for logging incidents and requests
* Worked with the members of desktop/network team and other workgroups and took initiatives as needed.

**Trainings Attended:**

* Training attended on HP/QTP
* Training attended on TOSCA Test Management tool
* Certified in Tosca tool by product owner Tricentis (TCP, CBTA, WSTA).

**Education:**

Bachelor of Engineering (CSE) from Rajiv Gandhi Proudyogiki Vishwavidyalaya University, Indore, Madhya Pradesh in 2011.

**Technical Skills:**

* Primary Skill: Application Testing
* Secondary Skill: Automation Testing
* Documentation: MS office, Excel
* Testing tools: HP/QTP, TOSCA, QC
* Database: SQl Server 2008

**Key Skills:**

* Experience of working in pressured environment to strict deadlines.
* A thorough understanding of the software development process.
* Ability to learn new software’s quickly.
* Utilization of available resources.

**Personal Details:**

Name : Shikha Selot

Date of Birth : 08/04/1989

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Languages Known : English, Hindi

**(SHIKHA SELOT)**