

Inland Revenue

## Build Pack: Return Status Push Notifications Service

**Date:** 13/07/2021

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## Contents

<b>1 Overview.....</b>	<b>3</b>
1.1 This solution .....	3
1.2 Intended audience.....	3
1.3 Related services .....	3
1.3.1 Transaction Data Services .....	3
<b>2 Technical design .....</b>	<b>4</b>
2.1 Overview.....	4
2.2 Transfer mechanisms.....	4
2.2.1 Connectivity for return status push notifications.....	4
2.3 File naming conventions.....	5
2.3.1 Return status push notification files .....	5
2.3.2 Agent file .....	6
2.3.2.1 File name convention.....	6
2.3.3 Customer file .....	7
2.3.3.1 File name convention.....	7
2.3.4 Control file .....	9
2.3.4.1 File name convention.....	9
<b>3 Field descriptions and examples .....</b>	<b>11</b>
3.1 Agent file and Customer file.....	11
3.1.1 Customers element .....	12
3.1.2 Customer element.....	12
3.1.3 Client list element .....	12
3.1.4 Account element .....	12
3.1.5 Period element .....	13
3.1.6 ReturnStatus element.....	13
3.2 Control file .....	14
3.2.1 FileTransfers element .....	14
3.2.2 FileTransfer element.....	14
3.2.3 ChildFile element .....	14
3.3 Account types supported .....	15
<b>4 Appendices .....</b>	<b>16</b>
4.1 Additional info codes (for "ReturnStatus" element) .....	16
4.2 Minor form types and years supported .....	17
4.3 Return status codes .....	18
<b>5 Change log .....</b>	<b>19</b>

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## 1 Overview

### 1.1 This solution

Inland Revenue has a suite of digital services available for consumption by its service providers that supports efficient, electronic business interactions with Inland Revenue. The Return Status Push Notifications Service described in this build pack document forms part of a suite of Gateway Services.

This build pack focuses on the Return Status Push Notifications Service which is an overnight file feed that pushes transaction data to business intermediaries or customers via the software provider software they utilise. It is intended to reduce the volume of data that passes through Inland Revenue's Income Tax Return Gateway Service.

These services will only provide data for account types (tax types) in Inland Revenue's START system. This solution is also only intended to serve cloud-based software providers and not desktop-based solutions.

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Before continuing, please consult  
[www.ird.govt.nz/digital-service-providers/services-catalogue](http://www.ird.govt.nz/digital-service-providers/services-catalogue)  
for business-level context, use cases and links to relevant policy.  
The information available here explains how to integrate with  
Inland Revenue's services.

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### 1.2 Intended audience

This build pack document is intended to provide the technical information required to support the end-to-end onboarding of the Return Status Push Notifications Service. It describes the architecture of the technical solution, schemas, sample payloads to use in non-production environments, and also its interaction with other build packs that cover different aspects of Gateway Services. As such, this document is intended to be used by development staff with a suitable level of technical knowledge.

### 1.3 Related services

The following application programming interfaces (APIs) complement this Gateway Service. Instructions on where to find the build packs for these APIs can be found at [www.ird.govt.nz/digital-service-providers/services-catalogue](http://www.ird.govt.nz/digital-service-providers/services-catalogue).

**NOTE:** More details about the Software Intermediation Service and the business intermediary-to-client linking are available in the Software Intermediation Service Build Pack and the Intermediation Service Build Pack, both of which can be found via the link above.

#### 1.3.1 Transaction Data Services

The Transaction Data Services Overview and Transition build pack was created to support service providers in their transition from Tax Agent Web Services (TAWS) to the use of TDS. It provides an overview of TDS, describes the data that will be made available through the services and processes, as well as giving use cases for how these services will be employed.

## 2 Technical design

### 2.1 Overview

The Return Status Push Notification file is intended to be used by software providers where large quantities of return status data is required. Only return statuses that have changed will be included in the Return Status Push Notification file. This file will not include return statuses for unchanged returns that were changed prior to being onboarded. The Return Status Push Notification file will not backfill return statuses as this is a notification of change going forward.

The Return Status Push Notification is based around a file transfer solution, where Inland Revenue will send information via SFTP to the software provider on a daily (overnight) basis in the evening of each business day.

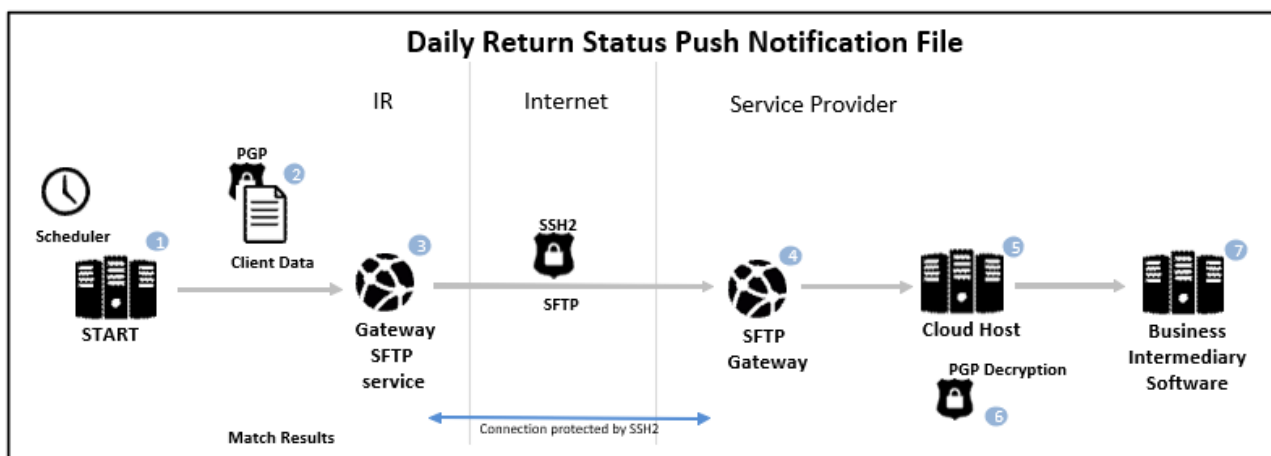
Return Status Push Notification files are sent from START via a gateway SFTP service to the software provider SFTP gateway in a central cloud location from where it can be made available to their software applications and users.

Each subscribing software provider will receive a number of zipped files containing information relating to business intermediaries that use their software product. The service also supports the sending of customer information related to large corporate customers (where there is no business intermediary).

To determine which customer information is sent to which software provider, a link needs to be established at Inland Revenue between the business intermediary or customer and the software provider—this link is maintained via the Software Intermediation Service.

### 2.2 Transfer mechanisms

#### 2.2.1 Connectivity for return status push notifications



The numbers above show the sequence in the path the daily Return Status Push Notification file travels as described in the rest of this document.

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Software providers will need to host an SFTP server to which Inland Revenue will upload files daily. SFTP 3.0 and SSH version 2.0 must be used.

Inland Revenue will provide its public key from a key pair to be set up for access to the software provider SFTP site. The exact keys and their nature will be agreed on during the onboarding phase. For SFTP keys, Inland Revenue strives to be NZISM compliant and eventually to use ECDSA keys. Where a software provider cannot support ECDSA, RSA 2048 keys can be used. Inland Revenue intends to try to phase out non-ECDSA keys after 2020.

Pretty Good Privacy (PGP—as per RFC 4880) is used for payload and encryption—this is required due to the fact sensitive customer data is shared. Inland Revenue thereby ensures that once a file is transferred to an end point, it can only be interpreted by an authorised party. As per PGP convention the receiver's (software provider) keys are used by the sender (Inland Revenue). These PGP keys need to be 2048-bit RSA.

The PGP encryption will use Advanced Encryption Standard (AES) with a 256-bit key and the PGP hashing will be done with Secure Hash Algorithm (SHA) SHA-256.

## **2.3 File naming conventions**

The files sent via SFTP are zipped files as described below.

### **2.3.1 Return status push notification files**

Return statuses will be sent as one or more ZIP files. The data within the file/s will be batched by a configurable number of business intermediaries. Currently, this value is configured to 100, which results in a ZIP file containing the customer data of 100 business intermediaries.

The number of ZIP files generated will reflect how many business intermediaries are served by a software provider.

The contents of the ZIP file will contain one of the following file types:

- Agent file
- Customer file
- Control file.

### 2.3.2 Agent file

Each business intermediary will have an XML file created that represents their clients.

Field	Description
<b>File format</b>	XML
<b>Example file name</b>	PSN_DAILY_AGENT_IRD_132271782_3456612467_3456822335_201904151034150901_NZD.xml

#### 2.3.2.1 File name convention

##### FORMAT:

<file\_type>\_<frequency>\_AGENT\_<tax\_agent\_id>\_<extract\_key>\_<batch\_key>\_<timestamp>\_<environment>.xml

##### FOR EXAMPLE:

PSN\_DAILY\_AGENT\_IRD\_132271782\_3456612467\_3456822335\_201904151034150901\_NZD.xml

Part	Format	Possible values
<file_type>	Constant	PSN
<frequency>	Constant	DAILY
AGENT	Constant	AGENT
<tax_agent_id>	ID allocated to tax agent (or business intermediary) by Inland Revenue	Numeric 9 digit IRD Number of Agent
<extract_key>	ID allocated to the total records extracted on a day	Numeric int64 value
<batch_key>	ID allocated to the batch created. Batches are assigned by a configurable number of business intermediaries to include in the file. <b>Note:</b> a single extract_key can have multiple batches	Numeric int64 value
<timestamp>	Time file was created yyyyMMddHHmmssffff	Eg, 201710100921548813
<environment>	Inland Revenue environment, three letters	Production: <ul style="list-style-type: none"> <li>• PRD</li> </ul> Partner testing: <ul style="list-style-type: none"> <li>• NZH</li> <li>• NZI</li> <li>• NZE</li> <li>• NZF</li> </ul>

### 2.3.3 Customer file

For software providers that manage their own tax accounts, and have direct account-level Software Intermediation links, a file will be created separate from the agent (business intermediary file).

Field	Description
<b>File format</b>	XML
<b>Example file name</b>	PSN_DAILY_CUSTOMER_3456612467_3456822335_201904151034150912_NZD.xml

#### 2.3.3.1 File name convention

##### FORMAT:

<file\_type>\_<frequency>\_CUSTOMER\_<extract\_key>\_<batch\_key>\_<timestamp>\_<environment>.xml

##### FOR EXAMPLE:

PSN\_DAILY\_CUSTOMER\_3456612467\_3456822335\_201904151034150912\_NZD.xml

**NOTE:** There is no identifier (tax\_agent\_id or software\_platform\_id) in the customer file.

Part	Format	Possible values
<file_type>	Constant	PSN
<frequency>	Constant	DAILY
CUSTOMER	Constant	CUSTOMER
<software_platform_id>	ID allocated to Software Platform by Inland Revenue during the onboarding process	Numeric 10 digit—should remain constant for a given software provider
<extract_key>	ID allocated to the total records extracted on a day	Numeric int64 value
<batch_key>	ID allocated to the batch created. Batches are assigned by a configurable number of business intermediaries to include in the file. <b>Note:</b> a single extract_key can have multiple batches	Numeric int64 value
<timestamp>	Time file was created <u>yyyyMMddHHmmssffff</u>	Eg, <u>201710100921548813</u>

Part	Format	Possible values
<b>&lt;environment&gt;</b>	Inland Revenue environment, three letters	Production: <ul style="list-style-type: none"><li>• PRD</li></ul> Partner testing: <ul style="list-style-type: none"><li>• NZH</li><li>• NZI</li><li>• NZE</li><li>• NZF</li></ul>



### 2.3.4 Control file

This shows all of the business intermediary-to-client account links that existed at the time the file was generated.

A control file will be sent containing a list of all ZIP files to be sent and the files inside each of them. The control file serves various purposes:

- It is used to confirm that the received ZIP files match the intended list in the control file
- Some software providers may use it to validate that all intended files in the zip files are present (other software providers may simply rely on the PGP signing to ensure this)
- Control files will be transferred after the ZIP files, so they can be used as a trigger to begin processing.

ZIP files are individually PGP-signed and encrypted, allowing verification that the content was both received and unmodified.

Field	Description
<b>File format</b>	XML
<b>Example file name</b>	PSN_DAILY_PROVIDER_1500131086_3456933072_3456625734_201904151848072877_NZD_CONTROL.xml

#### 2.3.4.1 File name convention

##### FORMAT:

<file\_type>\_<frequency>\_PROVIDER\_<software\_platform\_id>\_<extract\_key>\_<batch\_key>\_<timestamp>\_<environment>\_CONTROL.xml

##### FOR EXAMPLE:

PSN\_DAILY\_PROVIDER\_1500131086\_3456933072\_3456625734\_201904151848072877\_NZD\_CONTROL.xml

Part	Format	Possible values
<b>&lt;file_type&gt;</b>	Constant	PSN
<b>&lt;frequency&gt;</b>	Constant	DAILY
<b>PROVIDER</b>	Constant	PROVIDER
<b>&lt;software_platform_id&gt;</b>	ID allocated to Software Platform by Inland Revenue during the onboarding process	Numeric 10 digit—should remain constant for a given software provider
<b>&lt;extract_key&gt;</b>	ID allocated to the total records extracted on a day	Numeric int64 value

Part	Format	Possible values
<b>&lt;batch_key&gt;</b>	ID allocated to the batch created. Batches are assigned by a configurable number of business intermediaries to include in the file. <b>Note:</b> a single extract_key can have multiple batches	Numeric int64 value
<b>&lt;timestamp&gt;</b>	Time file was created <u>yyyyMMddHHmmssffff</u>	Eg, <u>201710100921548813</u>
<b>&lt;environment&gt;</b>	Inland Revenue environment, three letters	Production: <ul style="list-style-type: none"> <li>• PRD</li> </ul> Partner testing: <ul style="list-style-type: none"> <li>• NZH</li> <li>• NZI</li> <li>• NZE</li> <li>• NZF</li> </ul>
<b>CONTROL</b>	Constant	CONTROL

## 3 Field descriptions and examples

### 3.1 Agent file and Customer file

```
<?xml version="1.0"?>
<Customers xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" RetrievedDate="2019-04-15T10:33:45.227">
  <Customer ID="085004891" IDType="IRD">
    <ClientList ListID="132271782" ListIDType="LSTID">
      <Account Type="INC" FilingFrequency="IIT03I" ID="085-004-891-INC002" Commence="2003-04-29" Cease="9999-12-31">
        <Period FilingPeriod="2007-03-31" FilingFrequency="IIT03I" Begin="2006-04-01" End="2007-03-31">
          <returnStatus>
            <status code="OPRCD">Ontime-processed</status>
            <submissionKey>1950654464</submissionKey>
            <majorFormType>INC</majorFormType>
          </returnStatus>
        </Period>
        <Period FilingPeriod="2015-03-31" FilingFrequency="IIT03I" Begin="2014-04-01" End="2015-03-31">
          <returnStatus>
            <status code="OPRCD">Ontime-processed</status>
            <submissionKey>608477184</submissionKey>
            <majorFormType>INC</majorFormType>
            <minorFormType>3</minorFormType>
          </returnStatus>
        </Period>
        <Period FilingPeriod="2016-03-31" FilingFrequency="IIT03I" Begin="2015-04-01" End="2016-03-31">
          <returnStatus>
            <status code="OPRCD">Ontime-processed</status>
            <submissionKey>1413783552</submissionKey>
            <majorFormType>INC</majorFormType>
            <minorFormType>3</minorFormType>
          </returnStatus>
        </Period>
      </Account>
    </ClientList>
  </Customer>
  <Customer ID="XXXXXXXXX" IDType="IRD">
    [... ]
</Customers>
```

### 3.1.1 Customers element

Attribute	Description	Data type	Length
<b>Retrieve Date</b>	The date the information was retrieved from the database	Date	8

### 3.1.2 Customer element

Attribute	Description	Data type	Length
<b>ID</b>	<ul style="list-style-type: none"> <li>IRD—A 9 digit identifier that will be zero-padded</li> <li>CST—A 10-digit identifier provided to clients that do not have an IRD number</li> </ul>	String	9-10
<b>IDType</b>	Values: <ul style="list-style-type: none"> <li>IRD—IRD number</li> <li>CST—Customer identifier, provided to clients that do not have an IRD number</li> </ul>	String	6

### 3.1.3 Client list element

Attribute	Description	Data type	Length
<b>ListID</b>	Identifier of the client list	String	9-10
<b>ListIDType</b>	Values: <ul style="list-style-type: none"> <li>CLTLID—Client List Identifier</li> <li>LSTID—List Identifier</li> </ul>	String	6

### 3.1.4 Account element

Attribute	Description	Data type	Length
<b>Type</b>	Type of account See <a href="#">section 3.3</a> for supported account types.	String	3
<b>FilingFrequency</b>	The filing frequency for the account A list of frequencies can be found via the <a href="#">Service Providers' catalogue</a> .	String	12
<b>ID</b>	The identifier of the account IRD number, appended with account type and profile number Example: 085-004-891-INC002	String	30
<b>Commence</b>	Commencement date of the account	Date	8
<b>Cease</b>	Cessation date of account	Date	8

### 3.1.5 Period element

Attribute	Description	Data type	Length
<b>FilingPeriod</b>	The filing period of the account	Date	8
<b>Filing Frequency</b>	The filing frequency for the account/period	Char	8
<b>Period Begin</b>	The first day of the period	Date	8
<b>Period End</b>	The last day of the period	Date	8

### 3.1.6 ReturnStatus element

Attribute	Requirement	Description	Data type	Length
<b>status.code</b>	Required	The code of the return status	Char	6
<b>status</b>	Required	The decoded value of the return status	Char	255
<b>submissionKey</b>	Required	A unique identifier of the return form	Integer 32	8
<b>majorFormType</b>	Required	The primary return form	String	3
<b>minorFormType</b>	Optional	Used to determine the form type to retrieve in Inland Revenue's Gateway Services Return Service	String	6
<b>additionalInfo.code</b>	Optional	A code used to describe why a return has suspended during processing (see note below)	String	6
<b>additionalInfo</b>	Optional	A description of a reason for why a return has suspended during processing	String	1000

#### NOTE:

- A list of **additionalInfo** codes is available in the [appendix](#) of this build pack.
- Returns submitted through Inland Revenue's gateway service that are in a "submitted" status will **not be** reflected in the return status push notification file.
- A return that changes status from "expected" to "optional" **will not** be present in the return status push notification file.

The status name is the external decode for each status. Please note that while it is subject to wording changes, the code attribute will remain constant for each status.

## 3.2 Control file

```
<?xml version="1.0"?>
<FileTransfers xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" TotalReturnCount="47"
TotalPeriodCount="31">
  <FileTransfer FileName="PSN_DAILY_PROVIDER_1500131086_3456933072_3456625734_201904151848065112_NZD.zip" ReturnCount="47"
PeriodCount="31">
    <ChildFile FileName="PSN_DAILY_CUSTOMER_3456933072_3456625734_201904151848067017_NZD.xml" ReturnCount="4" PeriodCount="4" />
    <ChildFile FileName="PSN_DAILY_AGENT_IRD_132271782_3456933072_3456625734_201904151848067007_NZD.xml" ReturnCount="43"
PeriodCount="27" />
  </FileTransfer>
</FileTransfers>
```

### 3.2.1 FileTransfers element

Attribute	Description	Data type	Length
<b>TotalReturnCount</b>	The total number of return statuses included in the ZIP file. This is the total number for the extract.	Integer	8
<b>TotalPeriodCount</b>	The total number of periods included in the ZIP file. This is the total number for the extract.	Integer	8

### 3.2.2 FileTransfer element

Attribute	Description	Data type	Length
<b>FileName</b>	The file name of return status push notification ZIP file	String	255
<b>ReturnCount</b>	The number of return statuses included in ZIP, summarising the count of all child XML files	Integer	8
<b>PeriodCount</b>	The number of periods included in the ZIP, summarising the count of all child XML files	Integer	8

### 3.2.3 ChildFile element

Attribute	Description	Data type	Length
<b>FileName</b>	The XML file name of the agent file or customer file.	String	255
<b>ReturnCount</b>	The number of return statuses included in child file	Integer	8
<b>PeriodCount</b>	The number of periods included in the ZIP, summarising the count of all child files	Integer	8

### 3.3 Account types supported

Income tax will be the first account type supported in the Return Service Push Notification service. Other account types will be extended in the future after Income Tax is adopted.

	FIRST tax type	START account type	Description
<b>Account types currently supported</b>	INC	INC	Income Tax
	ICA		Imputation Credit Account
	MAC		Maori Authority Credit Account
<b>Account types <u>not</u> supported</b>	GST	GST	Goods and Services tax
		GSD	GST on Goods sold in satisfaction of debt
	DWT	DWT	Dividend withholding tax
	RWT	RWT	Resident Withholding Tax
	NRT	NRT	Non-Resident Withholding Tax
	IPS	IPS	RWT deductions on interest
	RLT	RLT	Resident Land Withholding Tax (RLWT)
	AIL	AIL	Approved issuer levy
	FBT	FBT	Fringe Benefit Tax
	FBA		FBA – Annual
	FBI		FBI–Income Year
	GMD	GMD	Gaming machine duty
			Problem Gambling Levy—PGL
			GST on PGL
	PIE	PIE	Portfolio investment entity tax
		MPO	Multi Payment Option (also known as BPA—Bulk Payment Account)

## 4 Appendices

### 4.1 Additional info codes (for "ReturnStatus" element)

Code	Description
<b>FAMNIL</b>	Nil income calculated for FAM
<b>PRVWAT</b>	Waiting for final provisional instalment
<b>RTNCOR</b>	There is correspondence submitted with the return
<b>RTNCSE</b>	The customer indicated that their return will be the last return they submit on the account
<b>RTNERE</b>	Generic error with the return
<b>RTNWAT</b>	Waiting for their partner's return to be filed in order for their FAM end of year square up calculations to process before posting their income tax return
<b>RTNWPT</b>	Waiting for their PCG's return to be filed in order for their FAM end of year square up calculations to process before posting their income tax return
<b>SELIIT</b>	Income information required for the customer
<b>RTNBDT</b>	Superannuation Fund's income tax return shows a different balance date to that registered on their income tax account
<b>RTNRAD</b>	The customer is registered for research and development but an application has not been submitted
<b>RTNSUP</b>	Registered superannuation fund files a return, but the supplied Financial Markets Authority number does not match the Government Actuary Number stored in START



## 4.2 Minor form types and years supported

minorFormType	Version	Years supported
<b>3</b>	1	2013+
<b>CALC</b>	1	2019+
<b>3NR</b>	1	2013+
<b>4</b>	1	2013+
<b>4J</b>	1	2013+
<b>6</b>	1	2013+
<b>7</b>	1	2015+
<b>8</b>	1	2015+
<b>8J</b>	1	2015+
<b>9</b>	1	2015+
<b>44</b>	1	2015+
<b>44E</b>	1	2013+
<b>3F</b>	1	2013+
<b>3B</b>	1	2013+
<b>3R</b>	1	2013+
<b>3K</b>	1	2013+
<b>10</b>	1	2013+
<b>215</b>	1	2015+
<b>307</b>	1	2013+
<b>308</b>	1	2013+
<b>833</b>	1	2016+
<b>CFC</b>	1	2013+
<b>PTS</b>	1	2013 to 2018

### 4.3 Return status codes

Status	Code	Description
<b>Default assessment</b>	EST	This status is displayed when the return is a default assessment
<b>Expected</b>	EXP	This status is displayed when a return is expected to be filed
<b>Interim-processing</b>	IPRCG	This status is displayed when forms have been received and are processing, but the customer has not yet fulfilled their filing obligation. For example, an imputation return is received without an income tax return.
<b>Interim return</b>	IPRCD	This status is displayed when forms have been received, but the customer has not yet fulfilled their filing obligation. For example, an imputation return is received without an income tax return.
<b>Late-processing</b>	LPRCG	This status is displayed when the return is received late and processing
<b>Late-processed</b>	LPRCD	This status is displayed when the return is processed late
<b>Optional</b>	NRQD	This status is displayed when the return is not required to be filed, but the customer may choose to file anyway
<b>Ontime-processing</b>	OPRCG	This status is displayed when the return is received on time and processing
<b>Ontime-processed</b>	OPRCD	This status is displayed when the return is processed on time
<b>Overdue</b>	OVERDU	This status is displayed when the return is overdue
<b>Submitted</b>	SUB	This status is displayed when the return is submitted but is not yet processed

## 5 Change log

This table lists all changes that have been made to this build pack document since version 1.0 was created.

Date of change	Document section	Description
13/07/21	3.1.6	<ul style="list-style-type: none"> <li>Changes made to following: majorFormType length = 3 minorFormType length = 6</li> </ul>
	5	<ul style="list-style-type: none"> <li>Glossary removed</li> </ul>
11/08/20	1.1	<ul style="list-style-type: none"> <li>URL in boxed text updated</li> </ul>
	1.3	<ul style="list-style-type: none"> <li>Link updated for where related build packs can be found</li> </ul>
30/01/20	3.1.6	<ul style="list-style-type: none"> <li>Revised descriptions in table of ReturnStatus elements</li> </ul>
04/10/19		<ul style="list-style-type: none"> <li>Version 1.0 released</li> </ul>