

ORACLE INFORMATION-DRIVEN SUPPORT

Oracle Lifetime Support Policy

Oracle Technology Products

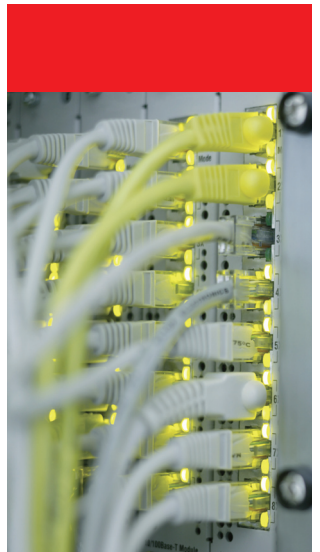


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ORACLE IS THE INFORMATION COMPANY

Oracle Technology

Maximize your support investment, unlock the full value of your Oracle products, and control your upgrade strategy—with the industry's leading support policy.

Simple, predictable, flexible, and the most comprehensive support policy available, the Oracle Lifetime Support Policy helps drive your business success. Oracle's industry-leading support policy covers your entire technology environment, from database to middleware to applications—an industry first, only from Oracle.

Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Our flexible support policy stages make it easier for you to plan and budget for Oracle's exclusive product upgrades. You'll enjoy continued peace of mind, knowing that we'll always be there to support your business. When it's time to upgrade, you'll have rights to major product releases, so you can benefit from Oracle's technology leadership and keep pace with the world of business.

Expect lifetime support. Expect control of your technology future—with Oracle's Lifetime Support Policy.

Oracle Lifetime Support:

From Five Years to Forever

Oracle Lifetime Support Policy

With Oracle Support, you know up front and with certainty how long your Oracle products are supported. The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle products and consists of three support stages: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to major product releases so you can take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

Premier Support provides a standard five-year support policy for Oracle Technology and Oracle Applications products. You can extend support for an additional three years with Extended Support for specific releases or receive indefinite technical support with Sustaining Support.

Premier Support

As an Oracle customer, you can expect the best with Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support of your Oracle Database, Oracle Fusion Middleware, and Oracle Applications for five years from their general availability date. You benefit from

- Major product and technology releases
- Technical support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most new third-party products/versions
- Certification with most new Oracle products

Extended Support

Your technology future is assured with Oracle's Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. If you take advantage of Extended Support, it provides you with an extra three years of support for specific Oracle releases for an additional fee. You benefit from

- Major product and technology releases
- Technical support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most existing third-party products/versions
- Certification with most existing Oracle products

Extended Support may not include certification with some new third-party products/versions.

Sustaining Support

Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledgebases, and technical support experts. You benefit from

- Major product and technology releases
- Technical support
- Access to Oracle *MetaLink*/BEA eSupport Portal/BID Portal
- Fixes, updates, and critical patch updates created during the Premier Support stage
- Upgrade scripts created during the Premier Support stage

Sustaining Support does not include

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle's "Technical Support Policies."

Oracle Applications Unlimited: The Choice Is Yours

Oracle Applications Unlimited and the Lifetime Support Policy represent our commitment to deliver an Oracle Superior Ownership Experience by protecting and extending your investment through enhancements to the products and solutions you have licensed. Oracle Applications Unlimited gives you the option to do what is best for your business: continue to derive value from your existing applications or upgrade to next-generation Oracle Applications, such as those built on Oracle Fusion Middleware, when it makes business sense.

The choice is yours.

Oracle Lifetime Support: Coverage for Oracle Technology Products

Support does not follow the Lifetime Support Policy.

Unless otherwise noted, each stage of support is provided through the last day of the month noted on the included charts.

For further information regarding specific releases, please refer to [Oracle MetaLink](#), BEA eSupport Portal, or BID Portal.

Oracle Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
8.1.7	Sep 2000	Dec 2004	Dec 2006	Indefinite
9.2	Jul 2002	Jul 2007	Jul 2010	Indefinite
10.1	Jan 2004	Jan 2009	Jan 2012	Indefinite
10.2	Jul 2005	Jul 2010	Jul 2013	Indefinite
11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite

Extended Support is only offered against the terminal patchset for a release. Customers using Oracle Database 9.2 on Fujitsu Siemens BS2000 will receive a fee waiver for Extended Support until December 2009. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [Oracle MetaLink](#).

Oracle Fusion Middleware Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9AS R2 9.0.2	Apr 2002	Jul 2005	Not Available	Jul 2008
9AS R2 9.0.3	Oct 2002	Jul 2005	Not Available	Jul 2008
10g 9.0.4	Dec 2003	Dec 2006	Dec 2008	Dec 2009
10gR2	Jan–Oct 2005	Dec 2010	Dec 2011	Indefinite
10gR3	Jan–Oct 2006	Dec 2010	Dec 2011	Indefinite

Support retirement dates have already been announced for Oracle9i Application Server R2 9.0.2, Oracle9i Application Server R2 9.0.3, Oracle Application Server 10g 9.0.4, and Oracle Application Server 10gR2. Oracle Fusion Middleware releases beginning with 11g will adopt the Lifetime Support Policy. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [Oracle MetaLink](#).

Oracle's Ikan Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CWD4ALL (All releases)	Not Available	Not Available	Not Available	Apr 2009

Support for all CWD4ALL releases will end April 30, 2009. Customers are advised to use the Oracle-branded product, Oracle SQL Developer Data Modeling.

Oracle Collaboration Suite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9.0.3	Dec 2002	Oct 2005	Not Available	Not Available
9.0.4	Apr 2004	Mar 2007	Not Available	Mar 2010
10.1	Aug 2005	Aug 2010	Aug 2013	Indefinite

Support retirement dates have already been announced for Oracle Collaboration Suite 9.0. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [OracleMetalink](#).

Oracle Enterprise Manager Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Grid Control 10.1	Feb 2004	Feb 2009	Feb 2012	Indefinite
Oracle Grid Control 10.2*	Oct 2005	Oct 2010	Oct 2013	Indefinite

Oracle Enterprise Manager 9.2 was bundled within Oracle Database 9.2. Therefore, the support time frames for Oracle Enterprise Manager 9.2 will follow the same support time frames as Oracle Database 9.2. Please see the Oracle Database release table for details.

*Please note that Oracle Enterprise Manager 10g R3 (10.2.0.3) and 10g R4 (10.2.0.4) are patchset releases of Oracle Grid Control 10.2 and as such fall under the support time frames for Oracle Grid Control 10.2. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [OracleMetalink](#).

Oracle Rdb and Oracle CODASYL Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
7.0	Oct 1996	Aug 2007	Aug 2009	Indefinite
7.1	Jul 2001	Dec 2007	Dec 2010	Indefinite
7.2	Jan 2006	Jan 2011	Jan 2014	Indefinite

Oracle's Siebel Technology Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Universal Customer Master 7.7.x	Sep 2004	Sep 2009	Sep 2012	Indefinite
Universal Customer Master 7.8.x	Mar 2005	May 2010	May 2013	Indefinite
Universal Application Network 1.0 SeeBeyond	Mar 2004	Mar 2006	Not Available	Indefinite
Universal Application Network 2.0 SeeBeyond	Nov 2003	Jun 2006	Not Available	Indefinite
Universal Application Network 3.0 TIBCO	May 2003	May 2006	Not Available	Indefinite
Universal Application Network 4.0 TIBCO	Jun 2004	Jun 2006	Not Available	Indefinite
Universal Application Network 4.0.1 TIBCO	Oct 2004	Oct 2006	Not Available	Indefinite
Universal Application Network 4.1 TIBCO	May 2005	May 2007	Not Available	Indefinite
Universal Application Network 4.1 TIBCO Foundation	May 2005	May 2007	Not Available	Indefinite
Universal Application Network 4.2 TIBCO	Aug 2005	Aug 2008	Not Available	Indefinite
Universal Application Network 1.0 webMethods	Mar 2003	Mar 2006	Not Available	Indefinite
Universal Application Network 3.0 webMethods	Aug 2004	Aug 2006	Not Available	Indefinite
Universal Application Network 3.0 IBM, Version 2 (3228)	Feb 2004	Feb 2006	Not Available	Indefinite
Universal Application Network 3.0 IBM WebSphere Revision C	Jun 2005	Jun 2008	Not Available	Indefinite
Universal Application Network 4.0 BEA	Dec 2004	Dec 2007	Not Available	Indefinite
Universal Application Network 2.0 Microsoft	Jun 2004	Jun 2006	Not Available	Indefinite
Universal Application Network 4.0.1 Microsoft	Mar 2005	Mar 2008	Not Available	Indefinite
Universal Application Network 4.1 Microsoft Foundation	Mar 2005	Mar 2010	Not Available	Indefinite
Universal Application Network Platform Independent Foundation 4.2.1	Sep 2005	Sep 2010	Not Available	Indefinite

Oracle TimesTen In-Memory Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.0	Nov 2003	Nov 2005	Not Available	Not Available
5.1	Oct 2004	Oct 2006	Not Available	Not Available
6.0	Sep 2005	Sep 2008	Sep 2009	Indefinite
7.0	Feb 2007	Feb 2012	Feb 2015	Indefinite

Oracle Berkeley DB (Formerly Sleepycat) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.1.14	Jun 2000	Dec 2006	Dec 2007	Indefinite
3.1.17	Aug 2000	Dec 2006	Dec 2007	Indefinite
3.2.9	Jan 2001	Dec 2006	Dec 2007	Indefinite
3.3.11	July 2001	Dec 2007	Dec 2010	Indefinite
4.0.14	Dec 2001	Dec 2008	Dec 2011	Indefinite
4.1.25	Sep 2002	Dec 2008	Dec 2011	Indefinite
4.2.52	Nov 2003	Dec 2008	Dec 2011	Indefinite
4.3.29	Nov 2004	Dec 2009	Dec 2012	Indefinite
4.4.20	Nov 2005	Dec 2010	Dec 2013	Indefinite
4.5	Sep 2006	Sep 2011	Sep 2014	Indefinite
Berkeley DB XML 1.2.1	Feb 2004	Dec 2007	Dec 2010	Indefinite
Berkeley DB XML 2.0.9	Jan 2005	Dec 2008	Dec 2011	Indefinite
Berkeley DB XML 2.1.8	May 2005	Dec 2008	Dec 2011	Indefinite
Berkeley DB XML 2.2.13	Jan 2006	Jan 2009	Jan 2012	Indefinite
Berkeley DB Java Edition 1.7.1	Feb 2005	Feb 2008	Not Available	Indefinite
Berkeley DB Java Edition 2.0.42	Jun 2005	Jun 2008	Jun 2010	Indefinite
Berkeley DB Java Edition 2.0.54	Jul 2005	Jul 2008	Jul 2010	Indefinite
Berkeley DB Java Edition 2.0.83	Sep 2005	Sep 2008	Sep 2010	Indefinite
Berkeley DB Java Edition 2.0.90	Nov 2005	Nov 2008	Nov 2010	Indefinite
Berkeley DB Java Edition 2.1.30	Jan 2006	Jan 2011	Jan 2014	Indefinite
Berkeley DB Java Edition 3.0.11	May 2006	May 2011	May 2014	Indefinite

Older releases of Oracle Berkeley DB, Oracle Berkeley DB XML, and Oracle Berkeley DB Java Edition not listed will receive indefinite Sustaining Support.

Oracle Database Lite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.0	Jul 2004	Dec 2008	Dec 2010	Indefinite
10.2	Sep 2005	Dec 2009	Dec 2011	Indefinite
10.3	Apr 2007	Dec 2012	Dec 2015	Indefinite

Oracle Database Lite releases will follow the support time frames for the most recent Oracle Fusion Middleware version for which the Oracle Database Lite release is certified.

For Oracle products which require or embed Oracle Database Lite (for example Oracle Mobile Field Service and Oracle E-Business Suite), Oracle Database Lite will be supported according to the support schedule of those products, even if the support dates extend beyond those for Oracle Database Lite support.

Oracle's HotSip Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
M2CE 2.2	Oct 2004	Apr 2007	Not Available	Not Available
M2CE 2.3	Mar 2005	April 2009	May 2010	Not Available
M2CE 2.4	Dec 2005	April 2009	May 2010	Not Available
M2CE 3.0	Feb 2006	April 2009	May 2010	Not Available
M2CE SCE 2.2	Oct 2004	Apr 2007	Not Available	Not Available
M2CE SCE 2.3	Mar 2005	May 2008	Not Available	Not Available
M2CE SCE 2.4	Dec 2005	Aug 2008	Not Available	Not Available
M2CE SCE 3.0	Feb 2006	Aug 2008	Not Available	Not Available
Active Contacts PC 4.3	Jun 2004	Jun 2007	Not Available	Not Available
Active Contacts PC 4.4	Nov 2004	Jun 2007	Not Available	Not Available
Active Contacts PC 4.5	Mar 2005	Jun 2007	Not Available	Not Available

Oracle's OctetString Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Directory Server Express 1.5.x	Apr 2004	Jul 2007	Not Available	Not Available
Directory Federator Express 1.5.x	Apr 2004	Jul 2007	Not Available	Not Available
Directory Server Express 2.0.4	Apr 2004	Jul 2007	Not Available	Not Available
Directory Federator Express 2.0.4	Apr 2004	Jul 2007	Not Available	Not Available
Directory Server Express 2.0.5	Sep 2005	Jul 2007	Not Available	Not Available
Directory Federator Express 2.0.5	Sep 2005	Jul 2007	Not Available	Not Available
Virtual Directory Engine 3.0.0	Sep 2004	Jul 2007	Not Available	Not Available
Virtual Directory Engine 3.0.1	Mar 2005	Jul 2007	Not Available	Not Available
Virtual Directory Engine 3.0.2	Mar 2005	Jul 2007	Not Available	Not Available
Oracle-Branded Releases				
Oracle Virtual Directory 3.0.3	Nov 2005	Dec 2008	Dec 2010	Indefinite

New releases of Oracle Virtual Directory that are released after the general availability of Oracle Fusion Middleware 11g will move to a five-year Premier Support policy.

Oracle's Oblix Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
COREid 6.1.x	Jan 2003	Dec 2008	Dec 2009	Dec 2010
COREid 6.5.x	Sep 2003	Dec 2008	Dec 2009	Dec 2010
SHAREid 2.5	May 2005	Jan 2007	Not Available	Jan 2010
COREsv 4.0.1	Nov 2004	Jan 2007	Not Available	Jan 2010
Oracle-Branded Releases				
Oracle COREid Access and Identity 7.0.4	Jun 2005	Dec 2009	Dec 2010	Indefinite
Oracle COREid Federation 2.5	May 2005	Dec 2008	Not Available	Indefinite
Oracle Web Services Manager 4.0.2	Jun 2005	Dec 2008	Dec 2010	Indefinite

All of Oracle's Oblix products released after the general availability of Oracle Fusion Middleware 11g will move to a five-year Premier Support policy.

Oracle's Thor Technologies Xellerate Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
7.2.8	Feb 2004	Dec 2005	Not Available	Not Available
8.0.x	Sep 2004	Dec 2006	Not Available	Not Available
8.2.x	Apr 2005	Sep 2007	Not Available	Not Available
8.5.x	Aug 2005	TBD	Not Available	Not Available
Oracle-Branded Releases				
Oracle Xellerate Identity Provisioning 8.5.3, 8.5.4, 9.0.0	Dec 2005	Dec 2008	Dec 2010	Indefinite
Oracle Identity Manager 9.0.1, 9.0.2, 9.0.3, and 9.1	Jan – Oct 2006	Dec 2009	Dec 2011	Indefinite

The Xellerate product will adopt the Oracle Lifetime Support Policy with the availability of Oracle Fusion Middleware 11g. Premier Support for Xellerate release 8.5.x will continue until Xellerate Identity Provisioning 10.0 is made generally available.

Oracle Reliaty Backup Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.1.3.x	Not Available	Aug 2007	Not Available	Not Available

Customers should plan to migrate to Oracle Secure Backup 10.1.

Oracle Data Integrator (Formerly Sunopsis) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.2.x	Jun 2003	Dec 2006	Dec 2008	Indefinite
4.1	Jan 2006	Dec 2008	Dec 2010	Indefinite

Oracle releases of Oracle Data Integrator will follow the overall lifetime support policies of the corresponding Oracle Fusion Middleware release cycle.

Oracle's Net4Call Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
VPBX 1.1	May 2005	Jul 2010	Jul 2012	Indefinite
AAA Converter 1.0	Jan 2005	Dec 2007	Dec 2008	Dec 2009
Blacklist 1.1	Dec 2004	Dec 2007	Dec 2008	Dec 2009
Televoting 1.1	Dec 2004	Dec 2007	Dec 2008	Dec 2009

Oracle Secure Backup Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.1	Apr 2006	Dec 2008	Not Available	Indefinite
10.2	Nov 2007	May 2010	Not Available	Indefinite

Oracle's Stellent Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Universal Content Management, prior to 7.5	Jul 2004	Not Available	Not Available	Indefinite
Universal Content Management 7.5 – 7.9	Mar 2005	Mar 2010	Mar 2013	Indefinite
Acorde prior to 4.0 SP3	Feb 2004	Not Available	Not Available	Indefinite
Acorde 4.0 SP3	Feb 2004	Feb 2008	Not Available	Indefinite
Imaging and Business Process Management 7.5	Dec 2004	Dec 2008	Not Available	Indefinite
Imaging and Business Process Management 7.6 prior to SP2	Jun 2005	Not Available	Not Available	Indefinite
Imaging and Business Process Management 7.6 SP2	Jun 2005	Jun 2010	Not Available	Indefinite
Imaging and Process Management 10gR3	May 2007	Dec 2012	Dec 2015	Indefinite
Outside In Technologies (all APIs) prior to 8.1	Jul 2005	Not Available	Not Available	Indefinite
Outside In Technologies (all APIs) 8.1	Feb 2006	Feb 2011	Feb 2014	Indefinite
Information Rights Management prior to 5.1	Apr 2006	Not Available	Not Available	Indefinite
Information Rights Management 5.1	Jun 2006	Jun 2011	Jun 2014	Indefinite
Oracle Governance, Risk, and Compliance Manager 7.x	Mar 2003	Not Available	Not Available	Indefinite
Oracle Governance, Risk, and Compliance Manager 7.7	Nov 2006	Nov 2011	Nov 2013	Indefinite

Oracle's Tangosol Coherence Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
2.5.1	May 2005	Dec 2007	Not Available	Indefinite
3.0	Jun 2005	Dec 2007	Not Available	Indefinite
3.1	Feb 2006	Feb 2008	Not Available	Indefinite
3.2	Oct 2006	Oct 2008	Not Available	Indefinite
Oracle-Branded Releases				
Oracle Coherence 3.3	Jun 2007	Jun 2010	Jun 2012	Indefinite

Oracle Warehouse Builder Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9.2	Jul 2003	Oct 2007	Not Available	Oct 2010
10.1	Apr 2004	Jul 2007	Not Available	Jul 2010

Oracle's JD Edwards EnterpriseOne Extended Process Integration (XPI) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
8.92	Dec 2003	Jun 2008	Not Available	Not Available
8.94	Dec 2004	Dec 2008	Not Available	Not Available

Oracle's Bharosa Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Authenticator 3.5.2 R10	Sep 2006	Oct 2009	Oct 2011	Oct 2013
Risk Analyzer	Sep 2006	Oct 2009	Oct 2011	Oct 2013
Fraud Analyzer	Sep 2006	Oct 2009	Oct 2011	Oct 2013
Oracle-Branded Releases				
Oracle Adaptive Access Manager 10.1.4.2	Oct 2007	Dec 2009	Dec 2011	Indefinite

Customers are advised to use the most current version if they are using legacy Bharosa products.

Oracle's Bridgestream Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
SmartRoles 2.7.x	Jul 2006	Dec 2010	Dec 2011	Not Available
SmartRoles Discover 1.x	Jul 2006	Dec 2010	Dec 2011	Not Available
Oracle-Branded Releases				
Oracle Role Manager 2.8	Dec 2007	Dec 2010	Dec 2011	Not Available

Oracle's Auptyma Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Java Application Monitoring (All Releases)	Dec 2005	Jan 2008	Jan 2008	Not Available

Support for all legacy Auptyma products ended on January 31, 2008. Customers are advised to upgrade to the Oracle-branded product, Oracle Enterprise Manager 10gR4 (10.2.0.4).

Oracle's Moniforce Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
UXinsight 4.3x	Oct 2007	Jun 2008	Not Available	Not Available
UXinsight 4.4	Feb 2008	Dec 2008	Not Available	Not Available
webProbe 3.2.x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webProbe 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webProbe 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Enterprise 3.2.x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Commerce 3.2.x 32bit	Jun 2005	Not Available	Not Available	Not Available
webSensor Commerce 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Not Available
webSensor Commerce 3.6.4 64bit	Jan 2008	Jan 2009	Jan 2009	Jan 2009
webAlarm	Not Available	Jan 2009	Jan 2009	Jan 2009
Oracle-Branded Releases				
Oracle Real User Experience Insight 4.4.1	Mar 2008	Dec 2009	Dec 2010	Dec 2011

The migration path for webAlarm is to use Oracle's existing service-level monitoring solution.

Oracle Express Server Release

Release	GA Date	Network Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Express Server 6.3.4	Jul 2002	Dec 2007	Not Available	Dec 2010

Oracle Gateway Release 9.2

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Access Manager for AS/400	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DRDA	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for APPC	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for IBM MQ Series	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2	Jul 2002	Jul 2007	Not Available	Indefinite

Oracle Gateway Release 10.1

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Access Manager for AS/400	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DRDA	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Procedural Gateway for APPC	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2	Jan 2004	Jan 2009	Not Available	Indefinite

Oracle Gateway Release 10.2

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Access Manager for AS/400	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DRDA	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for APPC	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for WebSphere MQ	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2	Jul 2005	Jul 2010	Not Available	Indefinite

Oracle's TripleHop Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
MatchPoint 2.x	Jun 2002	Not Available	Not Available	Not Available
MatchPoint 3.x	Oct 2003	Not Available	Not Available	Sep 2008

Customers should plan to migrate to Oracle Secure Enterprise Search 10.1.8.x.

Oracle's Captovation Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Scan for Adrenaline 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Scan for ISIS 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Index 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Capture OCR Option 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Capture Searchable PDF Option 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Recognition Server 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Import Server 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Commit Server 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Web Capture 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Check Capture 5.0 through 5.2	Nov 2007	Not Available	Not Available	Dec 2009
Check Capture 5.1 through 5.2, CAR/LAR Option	Nov 2007	Not Available	Not Available	Dec 2009
Check Capture 5.1 through 5.2, X9.37 Option	Nov 2007	Not Available	Not Available	Dec 2009
Scan for Adrenaline 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Scan for ISIS 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010

Oracle's Captovation Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Index 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Capture OCR Option 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Searchable PDF Option 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Recognition Server 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Import Server 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Commit Server 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Web Capture 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Check Capture 5.3	Feb 2008	Dec 2009	Not Available	Dec 2010
Check Capture 5.3, CAR/LAR Option	Feb 2008	Dec 2009	Not Available	Dec 2010
Check Capture 5.3, X9.37 Option	Feb 2008	Dec 2009	Not Available	Dec 2010
Acorde Internet Retrieval Server (AIRS)	Feb 2008	Apr 2009	Not Available	Dec 2009
Acorde Doclink	Not Available	Not Available	Not Available	Dec 2008
Capture ERP Integration	Not Available	Not Available	Not Available	Dec 2008
Simple Check Archive	Feb 2008	Feb 2009	Not Available	Jun 2009
Oracle-Branded Releases				
Oracle Document Capture 10gR3	Apr 2008	Dec 2010	Dec 2011	Indefinite
Oracle Distributed Document Capture 10gR3	Apr 2008	Dec 2010	Dec 2011	Indefinite

No support is offered for versions earlier than 5.x of all Captovation-branded products.

The migration path for Acorde Internet Retrieval Server (AIRS), Capture ERP Integration, and Simple Check Archive products is the Oracle Imaging and Process Management solution.

Oracle Application Express (Formerly HTML DB)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.6	Jul 2005	Dec 2008	Not Available	Indefinite
2.0	Sep 2005	Dec 2008	Not Available	Indefinite
2.2	Aug 2006	Aug 2009	Not Available	Indefinite
3.0	Mar 2007	Mar 2010	Not Available	Indefinite
3.1	Feb 2008	Feb 2011	Not Available	Indefinite

Oracle Fail Safe Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Fail Safe 3.3.2	Nov 2002	Jul 2007	Not Available	Indefinite
Oracle Fail Safe 3.3.3	Apr 2004	Mar 2009	Not Available	Indefinite
Oracle Fail Safe 3.3.4	Nov 2005	Jul 2010	Not Available	Indefinite

Oracle's Empirix Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
e-TEST suite 5.x and earlier	Not Available	Not Available	Not Available	Not Available
e-TEST suite 6.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 7.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 8.0	Mar 2005	Not Available	Not Available	Not Available
e-TEST suite 8.1	Jun 2006	Not Available	Not Available	Not Available
e-TEST suite 8.2	Apr 2007	Not Available	Not Available	Jun 2009
Oracle Branded Releases				
Oracle Application Testing Suite 8.3	Jun 2008	Jun 2010	Jun 2012	Indefinite

Oracle's BEA Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
AquaLogic Interaction Analytics 1.2	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Analytics 2.x	Sep 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Analytics 2.5	Mar 2008	Mar 2013	Mar 2016	Indefinite
AquaLogic BPM 5.5 SP10	Jun 2006	May 2008	May 2010	Indefinite
AquaLogic BPM 5.5 SP11	Nov 2006	Jun 2008	Jun 2010	Indefinite
AquaLogic BPM 5.7+	Sep 2006	Apr 2009	Apr 2011	Indefinite
AquaLogic BPM Workspace Extensions 5.7	Jan 2007	Apr 2009	Apr 2011	Indefinite
AquaLogic BPM 6.x	Jul 2007	Jul 2012	Jul 2014	Indefinite
AquaLogic Data Services Platform 3.x	Jan 2008	Jan 2013	Jan 2016	Indefinite
AquaLogic Data Services Platform 2.x	May 2005	Aug 2010	Aug 2012	Indefinite
AquaLogic Data Services Platform 3.0.1	May 2008	May 2013	May 2016	Indefinite
AquaLogic Data Services Platform 3.2	Apr 2008	Apr 2013	Apr 2016	Indefinite

Oracle's BEA Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
AquaLogic Ensemble 1.x	Jun 2007	Nov 2010	Nov 2012	Indefinite
AquaLogic Enterprise Repository 2.5+ (AquaLogic Enterprise Repository 2.5+ includes release 2.5 and subsequent 2.x minor releases.)	Sep 2006	Sep 2011	Sep 2013	Indefinite
AquaLogic Enterprise Security 2.x	Jul 2005	Aug 2010	Aug 2012	Indefinite
AquaLogic Enterprise Security 3.x	Aug 2007	Aug 2012	Aug 2014	Indefinite
AquaLogic HiPer Workspace for Retail 1.1	Jun 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Integrator 3	Mar 2008	Mar 2013	Mar 2016	Indefinite
AquaLogic Interaction 5.0.5	Apr 2006	Aug 2008	Aug 2010	Indefinite
AquaLogic Interaction 5.0.5J	Apr 2006	Aug 2008	Not Available	Indefinite
AquaLogic Interaction 6.x	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction 6.5	Mar 2008	Mar 2013	Mar 2016	Indefinite
AquaLogic Interaction Collaboration 4.5	Mar 2008	Mar 2013	Mar 2016	Indefinite
AquaLogic Interaction .NET Application Accelerator 1.x	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Collaboration 4.1 SP1	Dec 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Collaboration 4.1 SP2	Jun 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Collaboration 4.2+	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Content Service - Lotus Notes 6.x	Oct 2004	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Content Service - MS Exchange 5.1+	Nov 2004	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Content Service - Windows Files 6.0 SP1	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Content Service - Windows Files 6.1	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Development Kit 5.3+	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Development Kit 6.0	Jun 2007	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Identity Service - LDAP 2.1+	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Identity Service - LDAP 2.1 MP2	Mar 2008	Mar 2013	Mar 2016	Indefinite
AquaLogic Interaction Identity Service - Active Directory 6.2+	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction JSR-168 Container 1.0.3	Sep 2004	Aug 2007	Not Available	Indefinite
AquaLogic Interaction JSR-168 Container 1.0 SP5	Dec 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction JSR-168 Container 1.1+	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Logging Utilities 1.x	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Framework - Microsoft Excel 1.1.2	May 2004	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Framework - Microsoft Excel 1.2	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Suite - IMAP 3.1 SP1	Oct 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Suite - IMAP3.2+	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Suite - Lotus Notes 3.2 SP1	Oct 2005	Nov 2010	Nov 2012	Indefinite

Oracle's BEA Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
AquaLogic Interaction Portlet Suite - Lotus Notes 3.3+	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Portlet Suite - MS Exchange 3.1+	Apr 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Process 1.5	Jan 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Publisher 6.1	May 2005	Aug 2008	Not Available	Indefinite
AquaLogic Interaction Publisher 6.2+	Sep 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction SharePoint Console 1.x	Mar 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Studio 2.0.4	Oct 2004	Aug 2008	Not Available	Indefinite
AquaLogic Interaction Studio 2.1 SP1	Dec 2005	Nov 2010	Nov 2012	Indefinite
AquaLogic Interaction Studio 2.2+	Oct 2006	Nov 2010	Nov 2012	Indefinite
AquaLogic Pages 1.x	Jul 2007	Nov 2010	Nov 2012	Indefinite
AquaLogic Pathways 1.x	Jun 2007	Nov 2010	Nov 2012	Indefinite
AquaLogic Pathways 1.5	Apr 2008	Apr 2013	Apr 2016	Indefinite
AquaLogic Service Bus 2.x	Jul 2005	Aug 2010	Aug 2012	Indefinite
AquaLogic Service Bus 3.0	Feb 2008	Mar 2013	Mar 2015	Indefinite
AquaLogic Service Registry 2.x	May 2006	Aug 2010	Not Available	Not Available
AquaLogic Service Registry 3.x	Aug 2007	Aug 2012	Not Available	Indefinite
Crosslogic 3.2	Feb 2003	Jul 2007	Jul 2008	Not Available
eLink Adapter for Mainframe OSI/TP 4.2 (refer to Tuxedo Mainframe Adapter in future)	Not Available	May 2008	May 2010	Indefinite
eLink Adapter for Mainframe SNA 4	Not Available	May 2008	May 2010	Not Available
eLink Adapter for Mainframe SNA 4.1 (refer to Tuxedo Mainframe Adapter in future)	Not Available	May 2008	May 2010	Indefinite
eLink Adapter for Mainframe TCP 3.1 v2	Not Available	May 2008	May 2010	Not Available
eLink Adapter for Mainframe TCP 3.2	Not Available	May 2008	May 2010	Indefinite
eLink Platform 1.2	Not Available	May 2007	May 2008	Not Available
eLink Platform 2	Not Available	May 2007	May 2008	Not Available
Jolt (for Tuxedo) 1.2	Not Available	May 2008	May 2010	Not Available
Jolt (for Tuxedo) 1.2.1	Apr 2000	May 2007	May 2009	Not Available
Jolt (for Tuxedo) 8	Jun 2001	May 2008	May 2010	Indefinite
Jolt (for Tuxedo) 8.1	Feb 2003	Feb 2010	Feb 2011	Indefinite
Jolt (for Tuxedo) 9.x	Jun 2006	Jun 2012	Jun 2014	Indefinite
JRockit 1.4.2	Dec 2003	Sep 2009	Sep 2011	Indefinite
JRockit 7	Aug 2002	Mar 2009	Mar 2011	Indefinite
JRockit 8.1	Mar 2003	Sep 2009	Sep 2011	Indefinite
JRockit 5.0 (1.5)	Dec 2004	Apr 2012	Apr 2014	Indefinite

Oracle's BEA Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
JRockit 6 (1.6)	Apr 2007	Apr 2012	Apr 2014	Indefinite
Kapow Robosuite, BEA WebLogic Edition (All Version)	Not Available	Nov 2008	Not Available	Not Available
Kapow WebClip, BEA Edition (All Version)	Not Available	Nov 2008	Not Available	Not Available
Kodo 3.4	May 2006	Apr 2009	Apr 2010	Not Available
Kodo 4	Apr 2006	Apr 2009	Apr 2010	Not Available
Kodo 4.1	Oct 2006	Oct 2011	Oct 2014	Indefinite
MessageQ 4.0A	Apr 1997	May 2007	May 2008	Indefinite
MessageQ 5.0	Nov 1998	Not Available	Not Available	Indefinite
.NET Web Control Consumer 3.0 SP1	Dec 2005	Nov 2010	Nov 2012	Indefinite
NT AWS 5.0.41	Dec 2004	Aug 2008	Not Available	Not Available
SALT (for Tuxedo 8.1) 1.1	Jun 2006	Feb 2010	Feb 2011	Indefinite
SALT (for Tuxedo 9.1) 1.1	Jun 2006	Jun 2012	Jun 2014	Indefinite
SALT 2	Aug 2007	Sep 2013	Sep 2015	Indefinite
SNMP Agent (for Tuxedo) 2.1	Not Available	Feb 2009	Feb 2011	Indefinite
SNMP Agent (for Tuxedo) 2.1.1	Not Available	May 2008	May 2010	Indefinite
SNMP Agent (for Tuxedo) 8.1	Not Available	Feb 2010	Feb 2011	Indefinite
SNMP Agent (for Tuxedo) 9.x	Not Available	Jun 2012	Jun 2014	Indefinite
Tuxedo 6.4	Jan 1998	May 2007	May 2008	Not Available
Tuxedo 6.5	Jan 1999	May 2008	May 2010	Indefinite
Tuxedo 8	Jun 2001	May 2008	May 2010	Indefinite
Tuxedo 8.1	Feb 2003	Feb 2010	Feb 2011	Indefinite
Tuxedo 9.0	Jun 2005	Jun 2011	Jun 2013	Indefinite
Tuxedo 9.1	Jun 2006	Jun 2012	Jun 2014	Indefinite
Tuxedo 10.x	Sep 2007	Sep 2013	Sep 2015	Indefinite
Tuxedo Mainframe Adapter (Tuxedo Mainframe Adapter now bundles OSI/TP, SNA and TCP) 8.1	Not Available	Feb 2010	Feb 2011	Indefinite
Tuxedo Mainframe Adapter (Tuxedo Mainframe Adapter now bundles OSI/TP, SNA and TCP) 9.1	Jun 2006	Jun 2012	Jun 2014	Indefinite
WebLogic Communications Platform/WebLogic SIP Server2.x	May 2006	May 2011	May 2013	Indefinite
WebLogic Conferencing Server 3	Mar 2007	Jan 2010	Not Available	Indefinite
WebLogic Enterprise 5.1	Jul 2000	Feb 2010	Feb 2011	Indefinite
WebLogic Integration 7	Jun 2002	Mar 2009	Mar 2011	Indefinite

Oracle's BEA Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
WebLogic Integration 8.1	Jul 2003	Sep 2009	Sep 2011	Indefinite
WebLogic Integration 9.x	Nov 2006	Nov 2011	Nov 2013	Indefinite
WebLogic Integration 10.x	Mar 2008	Mar 2013	Mar 2016	Indefinite
WebLogic jDriver 6.1	Aug 2001	Nov 2006	Nov 2008	Not Available
WebLogic jDriver 7	Apr 2002	Mar 2009	Mar 2011	Not Available
WebLogic jDriver 8.1	Mar 2003	Sep 2009	Sep 2011	Indefinite
WebLogic Operations Control 1	Mar 2008	Mar 2013	Mar 2016	Indefinite
WebLogic Personal Messaging API 4.2	Oct 2005	Sep 2008	Sep 2011	Not Available
WebLogic Platform (WebLogic Server, WebLogic Workshop, WebLogic Portal, and WebLogic Integration) 7	Jun 2002	Mar 2009	Mar 2011	Not Available
WebLogic Platform (WebLogic Server, WebLogic Workshop, WebLogic Portal, and WebLogic Integration) 8.1	Jul 2003	Sep 2009	Sep 2011	Indefinite
WebLogic Platform (WebLogic Server, WebLogic Workshop, WebLogic Portal, and WebLogic Integration) 9.x	Nov 2006	Nov 2011	Nov 2013	Indefinite
WebLogic Platform (WebLogic Server, WebLogic Workshop, WebLogic Portal, and WebLogic Integration) 10.x	Mar 2008	Mar 2013	Mar 2015	Indefinite
WebLogic Portal (WLP) 8.1	Jul 2003	Sep 2009	Sep 2011	Indefinite
WebLogic Portal (WLP) 9.x	Jul 2006	Nov 2011	Nov 2013	Indefinite
WebLogic Portal (WLP) 10	Mar 2007	Nov 2012	Mar 2014	Indefinite
WebLogic Portlets for Groupware Integration 2.5	Sep 2005	Sep 2009	Sep 2011	Not Available
WebLogic Portlets for Groupware Integration 2.5 (3.0)	Oct 2006	Nov 2011	Nov 2013	Indefinite
WebLogic Real Time1.1	Feb 2007	Feb 2012	Feb 2014	Indefinite
WebLogic RFID Edge Mobile SDK 1.x	Not Available	Jan 2010	Not Available	Indefinite
WebLogic RFID Edge Server (all releases)	Not Available	Jan 2010	Not Available	Indefinite
WebLogic RFID Enterprise Server (all releases)	Not Available	Jan 2010	Not Available	Indefinite
WebLogic RFID Compliance Express 1.x	Nov 2005	Jan 2010	Not Available	Indefinite
WebLogic Server - Process Edition 10.x	Mar 2008	Mar 2013	Mar 2015	Indefinite
WebLogic Server/Express 6.1	Aug 2001	Nov 2006	Nov 2008	Indefinite
WebLogic Server/Express 7	Apr 2002	Mar 2009	Mar 2011	Indefinite
WebLogic Server/Express 8.1	Mar 2003	Sep 2009	Sep 2011	Indefinite
WebLogic Server/Express 9.x	Jul 2005	Nov 2011	Nov 2013	Indefinite
WebLogic Server/Express 10.x	Mar 2007	Mar 2013	Mar 2015	Indefinite
WebLogic Server VE 9.2 1.x	Jul 2007	Nov 2011	Nov 2013	Indefinite

Oracle's BEA Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Workshop Studio 3.3	Dec 2006	Dec 2007	Not Available	Indefinite
WSRP Consumer1.0.1+	Oct 2003	Nov 2010	Nov 2012	Indefinite

Unless otherwise noted, any release previously retired by BEA will receive Indefinite Sustaining Support.

Oracle's ClearApp Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Acsera Manager 5.1	Not Available	Not Available	Not Available	Not Available
QuickVision 6.0	Not Available	Not Available	Not Available	Jun 2010
QuickVision 6.1	Not Available	Not Available	Not Available	Indefinite
QuickVision 7.0	Not Available	Dec 2009	Dec 2010	Indefinite
QuickVision 7.5	Sep 2008	Dec 2010	Dec 2011	Indefinite
Oracle-Branded Releases				
Oracle Composite Application Monitor and Modeler 10.2.0.4	Nov 2008	Oct 2010	Oct 2013	Indefinite

The migration path for Quick Vision 7.5 is to use Oracle Composite Application Monitor and Modeler. Oracle Composite Application Monitor and Modeler is part of Oracle Grid Control release 10.2.x To be eligible for Premier and Extended Support coverage, a mandatory patch for QuickVision 7.0 must be applied.

Oracle Lifetime Support:
Coverage for Oracle Exadata Storage Server Software

Oracle Exadata Storage Server Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.1.x	Sep 2008	Sep 2013	Not Available	Indefinite

Oracle Lifetime Support: Coverage for Oracle Enterprise Linux and Oracle VM

Oracle Enterprise Linux Premier Support Time Frames

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3	Oct 2003	Oct 2008	Oct 2011	Indefinite
4	Feb 2005	Feb 2010	Feb 2013	Indefinite
5	Mar 2007	Mar 2012	Mar 2015	Indefinite

The components of Premier, Extended, and Sustaining Support will follow the definitions within the Oracle Enterprise Linux and Oracle VM Support policies. For further details, please refer to the Oracle Enterprise Linux and Oracle VM Support policies.

Oracle Enterprise Linux Basic Support Time Frames

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3	Oct 2003	Oct 2006	Oct 2010	Not Available
4	Feb 2005	Feb 2008	Feb 2012	Not Available
5	Mar 2007	Mar 2010	Mar 2014	Not Available

The components of Oracle Enterprise Linux Basic and Extended Support will follow the definitions within the Oracle Enterprise Linux and Oracle VM Support policies. For further details, please refer to the Oracle Enterprise Linux and Oracle VM Support policies.

Oracle Enterprise Linux Network Support Time Frames

Release	GA Date	Network Support Ends	Extended Support Ends	Sustaining Support Ends
3	Oct 2003	Oct 2008	Not Available	Not Available
4	Feb 2005	Feb 2010	Not Available	Not Available
5	Mar 2007	Mar 2012	Not Available	Not Available

The components of Oracle Enterprise Linux Network Support will follow the definitions within the Oracle Enterprise Linux and Oracle VM Support policies. For further details, please refer to the Oracle Enterprise Linux and Oracle VM Support policies.

Oracle VM Premier Support Time Frames

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
2.1	Nov 2007	Nov 2012	Nov 2015	Indefinite

The components for Oracle VM Premier, Extended, and Sustaining Support will follow the definitions within the Oracle Enterprise Linux and Oracle VM Support policies. For further details, please refer to the Oracle Enterprise Linux and Oracle VM Support policies.

Lifetime Support Policy:

Our Commitment to Deliver a Superior Ownership Experience

Now, you can have even greater peace of mind knowing that your business strategy is driving your upgrade strategy with more control, more choice, and more certainty. It all amounts to an Oracle Superior Ownership Experience—available only with the industry’s most advanced support offering, Oracle Lifetime Support.

CONTACT US

For more information on the Oracle Lifetime Support Policy, please visit oracle.com/support

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