

CURRICULUM VITAE

Personal Details

Full Name : Innocent Akumu Omollo

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Github Link: <https://github.com/Innothegreat>

Profile

A dedicated and detail-oriented Bachelor of Science in Information Technology graduate from Kabarak University, with hands-on experience in IT service management, troubleshooting, and user training. Demonstrates strong communication and teamwork skills, with a proven ability to manage multiple tasks efficiently both independently and collaboratively. Passionate about software development and practical IT solutions, with a commitment to integrity, continuous learning, and delivering reliable results in dynamic environments. Seeking to leverage academic knowledge and technical abilities in an internship or entry-level IT role to gain industry experience and contribute meaningfully to organizational goals.

Skills

Effective communication and teamwork abilities - I am a good communicator who mediates effectively. I am also good in providing oral and written information. Also I am an avid listener and give readily feedback.

Strong attention to detail - ability to carefully review and analyze information, and to identify and correct errors or inconsistencies; being thorough in my work, and not letting small details slip through the cracks.

Personal qualities: I am a person who upholds integrity, flexibility and dedication. Also, I have a cheerful attitude towards anything

IT Service Management and Troubleshooting – Ability to troubleshoot issues related to computing and also be able to manage IT Services being offered in a company or institution.

EXPERIENCE

Kagoto Dhanji Vocational Training Center (Attachment May – August 2023)

IT Support Staff

- Maintained PCs, networks and mobile devices that were being used in the computer lab
- Optimized hardware and software configurations to maximize system performance and reliability
- Demonstrated ability to work independently and as part of team, while managing multiple tasks simultaneously.
- Taught students on how to use computers and also taught them office packages

Education

2008 – 2015

Lions Primary School, Nakuru

Grade

B

2016 – 2019

St Mary's School Yala, Yala

B-

2020 - 2024

Kabarak University, Nakuru
Bachelor of Science in Information
Technology, Undergraduate

Second class Honours (Upper Division)

References

Name: Millicent Osano

Phone: 0726102395

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Name: Omanga Cleophas Mochoge

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Name: Dr. Peter Rugiri

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