

## **CERTIFICATION OF TRAININGS AND SEMINARS FOR THE EMPLOYEES OF COCOGEN INSURANCE INC.**

This is to certify that COCOGEN Insurance Inc. conducted various training and development activities for its employees throughout the year 2024.

The following in-house programs were successfully held:

<b>Program Title</b>	<b>Particulars</b>	<b>Participants</b>
Customer Centricity  Program date: May 4, 2024 Provider: Rainmakers	Customer service training for frontline customer service units.	Officers and rank and file employees  <b>No. of Participants: 15</b>
High Impact Selling  Program date: May 2, 2024 and May 8, 2024 Provider: Rainmakers	Effective sales techniques for sales units.	Officers and rank and file employees  <b>No. of Participants: 77</b>
Financial Literacy 101  Program date: May 29, 2024 Provider: CAMCI	Basic financial literacy orientation to encourage good financial habits amongst employees.	Officers and rank and file employees  <b>No. of Participants: 36</b>
Engineering Insurance  Program date: June 7, 2024 Provider: Crawford	A seminar on the engineering insurance line. A discussion on the insurance line and claims considerations on engineering claims.	Officers and rank and file employees  <b>No. of Participants: 18</b>
Fraud Claims  Program date: June 10, 2024 Provider: COOCGEN Claims Department	A seminar on fraud claims wherein cases of fraud in claims are discussed and examined.	Officers and rank and file employees of the Claims department  <b>No. of Participants: 27</b>
R.I.S.E Leadership Development Suite  Program date: August 20 and 22, 2024, September 10 and 12, 2024 Provider: TIV Management Consultancy Services	A 2-day program for leaders on leadership styles and performance management.	Officers  <b>No. of Participants: 58</b>

In addition to in-house initiatives, the following training programs were attended by the Company's employees through external providers during the year 2024:

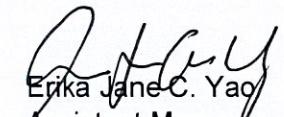
Program Title	Participants
<b>Basic Non-Life Insurance</b>  Program date/s: March 4-21, July 1-18, 2024 Provider: Insurance Institute of Asia and the Pacific (IIAP)	Officers and rank and file employees  <b>No. of Participants: 3</b>
<b>Intermediate Course Miscellaneous Casualty</b>  Program date: February 19-23, 2024 Provider: Insurance Institute of Asia and the Pacific (IIAP)	Rank and file employees  <b>No. of Participants: 1</b>
<b>Advance Course on Miscellaneous Casualty</b>  Program date: August 19-September 5, 2024 Provider: Insurance Institute of Asia and the Pacific (IIAP)	Rank and file employees  <b>No. of Participants: 1</b>
<b>Advance Course on Engineering Insurance</b>  Program date: May 6-15, 2024 Provider: Insurance Institute of Asia and the Pacific (IIAP)	Rank and file employees  <b>No. of Participants: 1</b>
<b>The Implementing Rules and Regulations of the Ease of Paying Taxes (EOPT) Act</b>  Program date: May 21, 2024 Provider: SGV Knowledge Institute	Officers and rank and file employees  <b>No. of Participants: 3</b>
<b>Intermediate Course on Fire</b>  Program date: July 15-22, 2024 Provider: Insurance Institute of Asia and the Pacific (IIAP)	Rank and file employees  <b>No. of Participants: 1</b>
<b>Philippine Insurance Summit</b>  Program date: May 30, 2024 Provider: PIRA and IIAP	Officers and rank and file employees  <b>No. of Participants: 3</b>
<b>Institute of Internal Auditors of the Philippines Annual Convention</b>  Program date/s: October 16-18, 2024 Provider: Institute of Internal Auditors of the Philippines	Officers and rank and file employees of Internal Audit.  <b>No. of Participants: 4</b>

Actuarial Seminar of East Asia (ASEA)  Program date: September 9-13, 2024 Provider: Institute of Actuaries of Japan	Participation is by invitation of Institute of Actuaries of Japan (ISJ)  <b>No. of Participants: 1</b>
Singapore International Reinsurance Conference  Program date/s: November 4-7, 2024 Provider: Singapore Reinsurer's Association	Officers  <b>No. of Participants: 2</b>

This certification was prepared as a requirement for the Annual Corporate Governance Report submitted to the Insurance Commission.

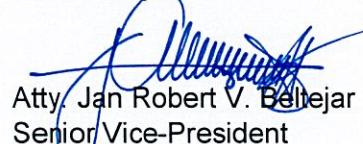
This certificate was issued on May 26, 2025.

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