

Software Robotics

Robotic Process Automation (RPA) uses software (also known as bots) to emulate human interactions on digital systems to execute process workflow. RPA can read and input data via an application's native, perform calculations, interface with other applications using API's, and even send email to complete a task in a business process. This automation allows County employees to automated lower value work while focusing on tasks that are more impactful to the organization.

Features

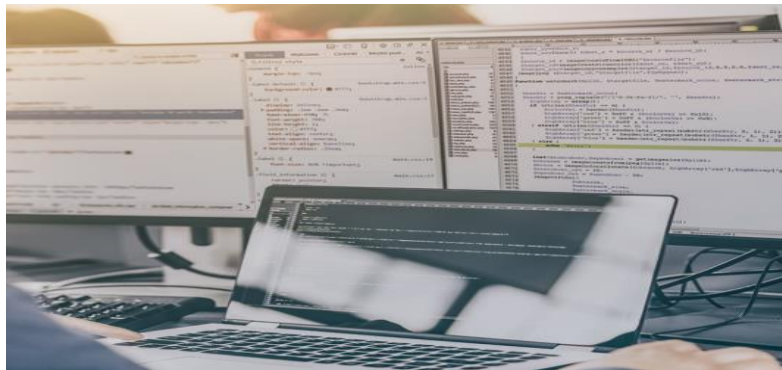
- Flexible cloud infrastructure
- RPA can be left unattended

Audience

County employees

Team members

John Cho



Reliable Business-centric Automation

RPA can be implemented into an organization to automate and accelerate business processes using bots. Every action run by these bots are fully auditable. Furthermore, these bots can reduce the amount of tedious tasks that are typically done by an employee and eliminate human errors. RPA can effectively engage multiple digital systems and optimize business operations at a fraction of the cost and time.



Benefits

- See 'automation' in action for County of San Deigo in action in new ServiceNow Portal Password Self-Service Reset
- Accelerates business-driven processes
- Fast benefit realization
- Increased capabilities and margins
- Ability to perform a variety of repetitive tasks

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