

Food Poisoning Dashboard

County employees have the ability to monitor food poisoning complaints posted to multiple social media platforms. Furthermore, the County is able to contact the owner of the post to potentially proctor a formal complaint that is used to further investigate the issue.

Features

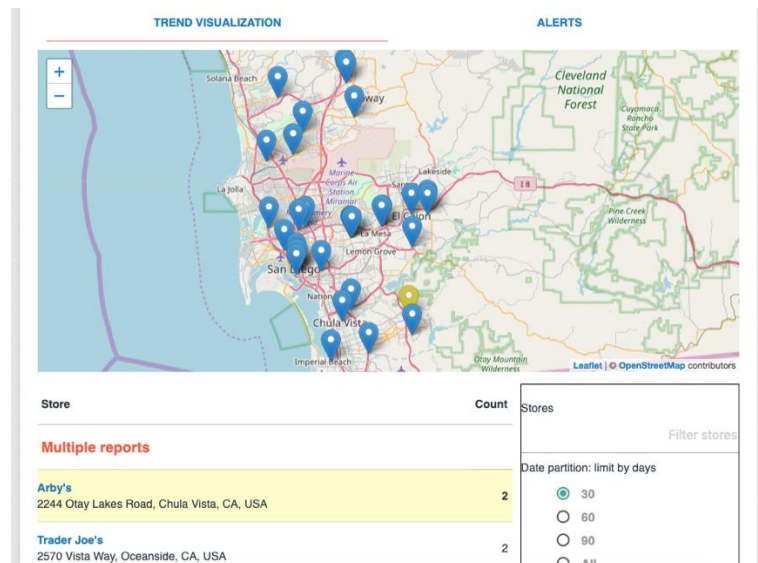
- Detects food poisoning related posts on multiple social media sites
- Provides safe way for County employee to contact individual posting complaint
- Automatic updates keep Dashboard data present

Audience

County employees – Department of Environmental Health

Team members

Robert Johnson
Alan Marquardt



Ability to detect and target specific establishments with unsafe food

The Food Poisoning Dashboard was developed specifically as a tool to help manage unsafe food threats throughout the County. The Dashboard makes it incredibly easy for a County employee to identify an issue, reach out to a specific individual, and try to rectify the threat. The integration of monitoring multiple social media sites increases the scope of reach for food poisoning cases countywide. Formal investigations can be launched for the food establishments under question, given participation and consent of the individual posting the complaint.

Benefits

- Food threats in the San Diego County are consistently supervised
- Preventative measures can be taken to reduce food poisoning
- Access is solely granted to County employees, for privacy protection reasons
- Helps to ensure the health and safety of the San Diego community

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