# jacky zhao.

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### education.

University of British Columbia, 2019 - 2023, B.Sc Computer Science, GPA: 87.9% // CS GPA: 95.0%

## experience.

Hootsuite, 05/2020 - 09/2020, Vancouver, Canada - Software Development Intern

- Added alerting and monitoring for key SLOs on the paid signup flow with **Grafana** and **Prometheus**, reducing mean time-to-acknowledge for alerts from hours to minutes.
- Migrated hootsuite.com CMS deployment from Jenkins to ArgoCD.
- Addressed 12 major accessibility issues with paid and free signup flow in React.
- Added various end-to-end frontend tests with Jest, increasing code coverage by 18%.

MLH Fellowship, 06/2020 - 09/2020 - Fellows Class 0

- Selected as one of 144 fellows to be part of the inaugural class from a pool of 20,000 applicants.
- Worked on **BentoML**, an open-source framework for high-performance ML model serving.
- Built Debian-slim based **Docker** images for model server, reducing base image size to ~40% of its original.
- Implemented CLI command to **docker**ize BentoML models, receiving thousands of uses in the first month.
- Created **Helm** chart to allow easy deployment of a YataiService backed with a **Postgres** instance to a **Kubernetes** cluster using devops best practices.

Hootsuite, 07/2019 - 09/2019, Vancouver, Canada - Highschool Software Development Intern

- Proposed and implemented a proof of concept service mesh with Envoy and Istio to break Scala monolith service into Dockerized Go microservices. Deployed through Kubernetes and Jenkins. Accepted and added to the company technical roadmap for 2023.
- Defined and implemented SLOs in **SumoLogic** for several tier one services.

Ann Lee Consulting, 06/2019 - current, Remote - Contract Software Engineer

- Created a web app for student and file management to relieve overdependence on spreadsheets.
- Implemented backend in Go backed with a MongoDB Atlas instance for ease of deployment and future scalability. Dockerized and deployed on AWS EC2.
- Currently serving 52 users, receiving ~300 requests per day, saving ~20 hours of work per week

## personal projects.

ctrl-v, 05/2020 - Independent Project - ctrl-v.app

- Built a modern and open-source Pastebin clone, serving over 100 pastes and 2k paste views.
- Pastes are stored in a MongoDB Atlas instance. Backend is a containerized Go service deployed on Google Cloud Run. Frontend is a React app deployed via Firebase Hosting.

reflect, 11/2019 - Independent Project - getreflect.app

- Built and launched a digitally mindful website blocker with 550 active users and 1.5k total installs.
- Trained an LSTM network in **Keras** on our closed-beta data, reaching ~86% classification accuracy. Model was ported to **Tensorflow.js** where it runs in-browser within the extension which is written in **Typescript**.

### awards.

**Scholarships & Awards:** BCIC Young Innovator Scholarship 2018, Dean of Science Scholarship 2019, Weston Youth Innovation Award National Semifinalist 2019, Canada Wide Science Fair Silver Medal 2018

**Hackathons:** TreeHacks 2020 (Microsoft Azure Champ Prize - Hack for Good), nwHacks 2018 (Top 30, SAP iXp - "Hey SAP, I Got Your Hack" Award, The Wolfram Award), MLH Fellowship Orientation Hackathon 2020 (Finalist)