

Jacky Zhao

jzhao.xyz | j.zhao2k19@gmail.com | 778.956.8798 | [linkedin.com/in/jackyzhao2019](https://www.linkedin.com/in/jackyzhao2019) | github.com/jackyzha0

Education

University of British Columbia, 2019 - 2023, B.Sc Computer Science, **GPA: 87.9% // CS GPA: 95.0% (Top 5%)**

Activities: LHD Logistics Director at nwPlus, Developer at UBC Launchpad, Member of Varsity Outdoor Club

Experience

Hootsuite, Vancouver, Canada - *Software Development Intern* 05/2020 - 09/2020

- Added alerting and monitoring for key SLOs on the paid signup flow with Grafana and Prometheus, **reducing mean time-to-acknowledge for alerts from hours to minutes.**
- Migrated hootsuite.com CMS deployment from Jenkins to ArgoCD.
- Addressed **12 major accessibility issues** with paid and free signup flow React with JavaScript.
- Added various end-to-end frontend tests with Jest, **increasing code coverage by 18%.**

MLH Fellowship, Remote - *Open Source Contributor* 06/2020 - 09/2020

- Selected as one of 144 fellows to be part of the inaugural class from a pool of 20,000 applicants.
- Worked on BentoML, an open-source framework for high-performance ML model serving.
- Built Debian-slim based Docker images for model server, **reducing base image size by ~60%** of its original.
- Implemented CLI command in Python to dockerize BentoML models.
- Created Helm chart to allow easy deployment of a YataiService backed with a Postgres instance to a Kubernetes cluster using devops best practices.

Hootsuite, Vancouver, Canada - *Highschool Software Development Intern* 07/2019 - 09/2019

- Proposed and implemented a proof of concept service mesh with Envoy and Istio to break Scala monolith service into Dockerized Go microservices. Deployed through Kubernetes and Jenkins. Accepted and **added to the company technical roadmap for 2023.**
- Defined and implemented SLOs in SumoLogic for **four key tier one services.**

Ann Lee Consulting, Remote - *Contract Software Engineer* 06/2019 - current

- Created a web app for student and file management to relieve overdependence on spreadsheets.
- Implemented backend in Go backed with a MongoDB Atlas instance for ease of deployment and future scalability. Dockerized and deployed on AWS EC2.
- Currently serving **52 users**, receiving **~300 requests per day**, saving **~20 hours of work per week**

Personal Projects

ctrl-v - [ctrl-v.app](#) 05/2020

- Built a modern and open-source Pastebin clone, **serving over 200+ pastes** and **3000+ paste views.**
- Pastes are stored in a MongoDB Atlas instance. Backend is a containerized Go service deployed on Google Cloud Run. Frontend is a React app deployed via Firebase Hosting.

reflect - [getreflect.app](#) 11/2019

- Built and launched a digitally mindful website blocker with **650+ active users** and **1.5k total installs.**
- Created an AI classifier using an LSTM network with Python and Keras, reaching **~86% classification accuracy.** Model was ported to Tensorflow.js to run in the browser extension written in Typescript.

Awards

Scholarships: Trek Excellence Scholarship 2020 (Top 5%), Dean of Science Scholarship 2019 (Top 1%), Weston Youth Innovation Award National Semifinalist 2019, Canada Wide Science Fair Silver Medal 2018, BCIC Young Innovator Scholarship 2018

Hackathons: *DubHacks 2020 (Newsprint Track Finalist, Disney Collaboration and Storytelling Prize), TreeHacks 2020 (Microsoft Azure Hack for Good Prize), nwHacks 2018 (Top 30, SAP iXp - "Hey SAP, I Got Your Hack" Award)*