RYAN CHALLEN

SOFTWARE DEVELOPER
PROUD GEEK
MASTER OF DAD JOKES

CONTACT DETAILS

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KEY COMPETENCIES

- HTML, CSS, Sass
- JavaScript, ReactJS
- Ruby On Rails
- ExpressJS, NodeJS
- MongoDB, PostgreSQL
- Git, Agile Development
- Client Sales & Service
- Hardware & Software Support

PERSONAL SUMMARY

Hi there! I'm Ryan. After a successful history in client support and financial services, I made the career pivot to software development. I have always been passionate about technology, a perpetual learner and a natural problem solver. As such, I have finally found my dream career! I am excited to build incredible projects with incredible people into the future.

REFERENCES

Stephanie Leahy
QLD Partnerships Manager
Coder Academy

Sarah Ellis
People & Connection Leader
Apple

ACADEMIC BACKGROUND

Coder Academy

Diploma of Information Technology (Higher Education) | Oct 2019 - Aug 2020

- Full Stack Web Development
- HTML, CSS, Ruby On Rails & JavaScript MERN Stack

RECENT PROJECTS

- ryanchallen.com - My Personal Porfolio
- The Dreaming Collective - Two Sided Marketplace
- Pickture - HD Image Finder (via Pexels API)

RECENT WORK HISTORY

National Student Enrolment Advisor

Coder Academy | Nov 2019 - present

One of three Advisors, I provide career guidance, educational advice and sales support to Coder Academy's prospective and current students. I am proud to empower a diverse range of people to change their lives with industry leading technical training.

- Consultative tertiary education sales & student support
- Student relationship administration (HubSpot, G Suite)
- Tech meetup, industry & careers event representative
- Student application assessment & interviews
- Current student mentor & retention

Software Licensing Support (Intern)

Data#3 | June 2019 - Nov 2019

Supported an Account Executive as the primary source of service for clients including Local Government and Universities. My role was to ensure their enquiries for pricing and assistance were delivered in a timely manner.

- Software ordering, quoting & provisioning
- CRM administration (Salesforce, Oracle 'Big Machines')
- Renewal offer & tender preparation
- Microsoft EA & EEA subscriptions
- Client, Vendor & Account Manager Support

Product Specialist

Apple | May 2017 - May 2019

On the product sales floor, I was responsible for delivering Apple's iconic level of service and sales support. I was also promoted to Store Mobile Connections Coordinator.

- Consultative customer service & sales
- Hardware & software troubleshooting
- Commencement & end of day cash reconciliation
- Business solution referrals
- Store Mobile Connections Coordinator