



Completing your loss of notice claim online

You have told us you wish to claim compensation for loss of notice following your recent redundancy. You can now complete your claim online. Online claims are paid on average 5 times quicker than paper claims.

To start a claim online you need to:

1. Visit rp2-pre.redundancy-payments.org.uk/claims/start
2. Click **Start now**

Go online to complete your claim

What you are unable to get online

If you have trouble getting online you can:

- ask your colleagues, family and friends for help
- visit your local public library or Citizens Advice Bureau, or to find your nearest location to use the internet call 0800 771234
- call us on 0330 331 0020 and select option 2

What you need to make a claim

You will need the following to make a claim:

- your National Insurance number
- your email address

If you don't have an email address you will need to obtain one. We will use this to contact you.

Completing your claim

Completing a claim takes between 10 and 20 minutes.

If you don't enter any information for more than 30 minutes, your claim will time out and you'll need to start again.

Receiving your claim

You'll receive the statutory notice entitlement of up to a maximum of £464 per week. Any earnings or benefits you received during this notice period will be deducted.

We aim to pay 80% of claims within 21 days.

Is it safe to make a claim online?

We take data security seriously to ensure your information is private. For more information visit www.gov.uk/insolvency-service/personal-information-charter

Contact us

You can contact us in the following ways:

- email us at redundancypaymentsonline@insolvency.gsi.gov.uk
- visit us online at www.gov.uk/insolvency-service
- call the Redundancy Payments Service Helpline on 0330 331 0020 and select option 2

Other ways to complete your claim



If you do not wish to complete your application online, complete the paper form and return it to the address on the back of the form.