



## InvestorsCallingBooth proposal

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# Introduction

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The purpose of this proposal is to define the work activities presented by InvestorsCallingBooth team. In this proposal, the agency has tried to sum up all the possible tools that can be utilized in the services with reference to the specific needs highlighted in the client's brief.

The services included in this proposal are not what the entire agency can explore for the benefit, yet it can be considered as a initial proposal that is created in accordance to the client's current demands.

After this proposal, the agency will follow up with the client to sign the contract and receive further information to start working and providing the service.

All information obtained by our employees through your business's platform is confidential whether it's oral, tangible or any other form ,will not be disclosed to any individual through any stream.

# About us

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ICB is a full-fledged Call Center operating in the field of customer service and telecommunications.

ICB was founded on the basis of a collective experienced Trainers, Agents, and Managers.

We have the knowledge, connections, resources that enable us to specifically tailor our services to the various clients operating in multi-faceted industries.

We constantly acquire extensive experience in the telecommunications and customer service field, which permitted us to operate and execute and have the client's needs delivered on time .

# Services

- ❖ Inbound queues
- ❖ Outbound Dialing
- ❖ Customer service
- ❖ Cold calling
- ❖ Call recording
- ❖ Call monitoring
- ❖ Data submission
- ❖ Lead submission
- ❖ Training
- ❖ Quality Coaches revising
- ❖ On call documentation
- ❖ Appointment scheduling
- ❖ Real Estate Cold calling
- ❖ Acquisition Managers
- ❖ Customer care 24 hrs



# FINANCIAL OFFER



Service	Cost of Service	Terms of Payment
<p>All services mentioned below</p> <ul style="list-style-type: none"><li>- Inbound Dialing</li><li>- Outbound Dialing</li><li>- Data documentation</li><li>- On call documentation</li><li>- Appointment scheduling</li><li>- Call monitoring</li><li>- Call recording</li><li>- Training</li><li>- Email Marketing</li></ul>	<p>3600 AED/Seat</p>	<p>Monthly</p>
<ul style="list-style-type: none"><li>- Additional services</li><li>- Targeted Client list buying</li><li>- SMS Marketing</li></ul>	<p>350 AED/month 400 AED/month</p>	