# **Public Research Module 1 Report**

#### Authors:

João Moreira Tourinho – Student (Inteli) Larissa Gouveia de Carvalho – Student (Inteli) Natália Varela da Rocha Kloeckner – Supervisor (Inteli)

## 1. Research Area

This project—**Propositum**—falls within educational technology and personal development platforms. Propositum is a chatbot-driven web application that guides Brazilian pre-adolescents and teenagers (ages 10–18) through self-knowledge exercises, goal setting, and introductory AI literacy. By providing accessible, interactive guidance, Propositum fills the gap left by limited school-based psychological support and empowers young users to build clear, achievable life roadmaps.

# 2. Overview of Sprints

#### **Sprint 1: Foundations & Framework**

Delivered:

- Proposal & User Definition: complete written proposal outlining motivation, problem statement, objectives, and scope
- Stakeholder Interviews: initial interview summaries with school administrators and educators
- Market Research: competitive analysis of existing edtech and life-planning tools
- Problem Understanding: synthesized insights into a clear problem definition
- Cronograma: detailed project timeline for Module 1 activities

### **Sprint 2: Strategic Analysis & Personas**

Delivered:

 SWOT & PESTEL Analysis: comprehensive matrices assessing internal strengths/weaknesses and external factors

- Empathy Map: two empathy maps capturing what our personas say, think, feel, and do
- Persona Profiles: detailed profiles for Gustavo Mendes (student) and Amanda Braz (school psychologist)

### **Sprint 3: User Stories & Journey Mapping**

Delivered:

- Empathy Map Refinement: updated empathy maps based on feedback and deeper insights
- User Stories: prioritized user stories for both personas, e.g.:
  - "As Gustavo, I want an interactive quiz to explore my interests so that I can discover potential career paths."
  - "As Amanda, I want to view aggregated student progress so that I can tailor my guidance sessions."
- User Journey Maps: two end-to-end journey maps detailing each persona's experience—from first contact through goal achievement—highlighting emotional highs, lows, and key touchpoints

# **Sprint 4: Business Modeling & Risk Assessment**

Delivered:

- Risk Matrix: visual matrix classifying risks by probability and impact, with mitigation strategies (e.g., LGPD compliance, pilot partnerships, technical modularity)
- Business Model Canvas: complete canvas covering nine blocks—Key Partners, Key Activities, Value Propositions, Customer Segments, Channels, Customer Relationships, Revenue Streams, Key Resources, and Cost Structure

# **Sprint 5: Qualitative Research, Financial Analysis & Documentation**Delivered:

- Qualitative Research: two expert interviews and thematic analysis summarizing insights on user needs and technology acceptance
- Financial Analysis: Year 1 cost breakdown (R\$ 128 000) and three-year projection showing break-even in Year 2 under a license-fee model (R\$ 2 560 per school)
- Documentation: finalized all Module 1 artifacts and compiled this public report

# 3. Conclusions

Module 1 produced a robust set of deliverables:

- Artifacts: proposal, interview summaries, market research, SWOT/PESTEL, empathy
  maps, personas, user stories, journey maps, risk matrix, Business Model Canvas,
  qualitative research, and financial projections
- Insights: clear problem framing around the lack of interactive guidance for youth life planning; strong evidence of demand from both students and educators; and a viable business model pending pilot validation

These deliverables establish a solid foundation for design and prototyping in Module 2.

# 4. Next Steps

In Module 2, we plan to:

## 1. Design & Prototype

- Create high-fidelity Figma mockups of the chatbot interface, student dashboard, and educator dashboard
- Define interaction flows, information architecture, and visual style

#### 2. Usability Testing

 Conduct prototype testing sessions with a pilot group of students and school staff to validate usability and gather feedback

Note: The focus on design and prototyping may adapt based on ongoing stakeholder feedback or technical constraints.

This public report summarizes the work completed in Module 1 of the Propositum project. All sensitive data and detailed internal metrics have been omitted to preserve confidentiality.