

QBR Dashboard

Business Plan Delivery Demand vs Capacity Risk Control Investment vs Benefit OKRs piorities Are we on track delivering our strategic plan? strategic plan? strategic plan? strategic plan? strategic plan? TOTAL INIATIVES TOTAL INIATIVES TOTAL RESOURCE DEMAND TOTAL PORTFOLIO RISKS £120M VS BENEFITS £200M ON TRACK **FY BENEFITS PLANNED ENGINEERING SKILLS** RESOURCE CONFLICT (CHANGE) **CONTROLLED RISKS** £160M MAXIMISING TRADING LEVERS -**MOTOR & HOME** MANAGE HIGH INFLATION **DELIVERED DELIVER MOTOR ESSENTIAL FY BENEFITS DELIVERED** RESOURCE CONFLICT (OKR CHANGE) **UNCONTROLLED RISKS PRODUCTS** £40M **DIGITALISATION COST PROGRAMME RE-INSURANCE STRATAGEY** SKILLS - COMPENTANCY GAP **RISK AVOIDENCE COST** DELAYED **SCIENCE BASED TARGETS CUSTOMER FOCUS**

OKR Priorities



Priorities	Measurements	Status	Target	Resource Acceptance	Risk	Impact	Dependencies
Engineering Skills	 Successfully onboard 20 software engineering Apprentices for the SWE Academy. Design the wrap around programme for the Academy in partnership with the Engineering. 	On Track	23/12/2023				
Maximise trading levers across Motor & Home	M2	Completed	10/08/2022				
Manage High Inflation	M3	Completed	20/10/2022				
Deliver Motor Essential Products	M4	Delayed	24/05/2023				
Digitisation	M5	Delayed	25/05/2024				
Cost Programme	M6	On Track	26/05/2025				
Re-Insurance Strategy	M7	On Track	27/05/2026				
Science Based Target	M8	On Track	28/05/2023				
Customer Focus	M9	On Track	29/05/2027				

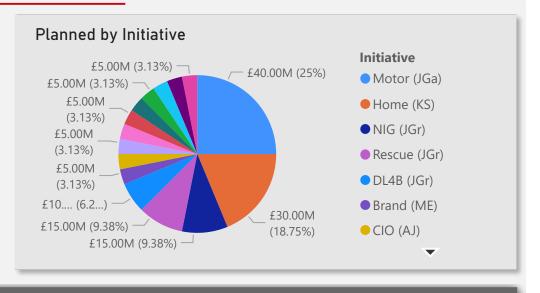
Investment vs Priorities

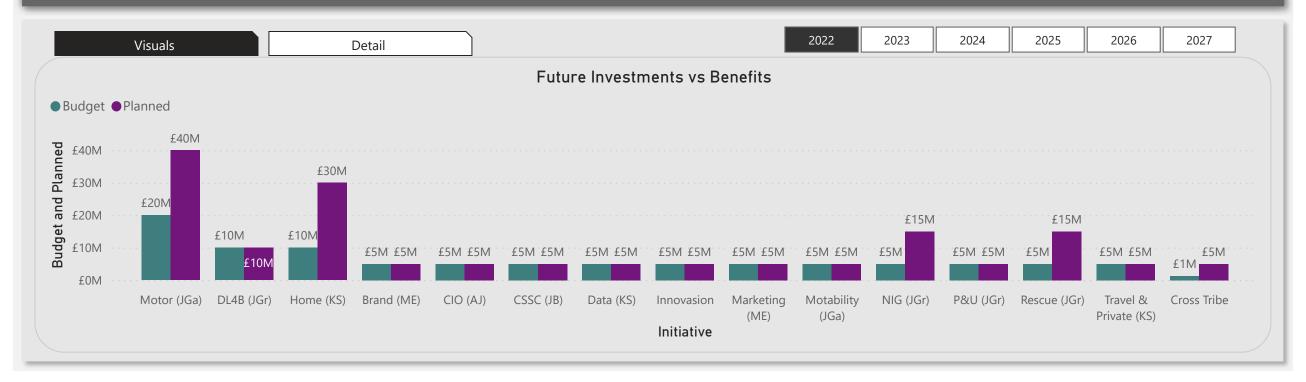
FY Benefits Planned

FY Benefits Delivered

£96.25M ^ 72.50M







OKR Workbook

Total On Track Delayed Completed 14 10 2 2

Priorities	2022	2023	2024	2025	2026	2027	2028
Cost Programme							
Customer Focus							
Deliver Motor Essential Products							
Digitisation		_					
Engineering Skills							
Manage High Inflation		_					
Maximise trading levers across Motor & Home							
Re-Insurance Strategy	_						
Science Based Target							
Status Competitiveness		_					
Status Customer Value							
Status Innovation				-			
Status Net Zero							
Status Performance							