Usability Requirements and Goals

Usability Requirement *"Users want to…"*	Functionality *"This is accomplished through (a/an)…"*
1. Quickly see what is being served and where to find it	● Overview of meal options and map of counters, where selected meals are highlighted
2. Avoid bad-tasting meals / eat tasty meals	● Average rating score of a meal ● List of other users' reviews of a meal ● Review option that includes a star rating, tags and a description ● Images of the meal
3. Avoid long queues	● Occupancy graph with predicted data ● Colour code for the counters that signifies expected queue lengths
4. Know a meal's ingredients	● Icon that symbolises common meal types (vegan, vegetarian, meat, fish) ● List of a meal's ingredients ● List of a meal's allergens
5. Avoid wasting food	● [same as **2.**] ● Tool that allows users to book meals a week in advance and get a discount upon purchasing them ● List of all booked meals that allows for easy cancellation
6. Save money	● Depiction of a meal's price ● Tool that allows users to book meals a week in advance and get a discount upon purchasing them