

# Nour Khadour

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## Professional Summary

Results-driven IT professional with over 3 years of experience in management and software development. Proven track record of leading a team of 10 at Alfouad Money Transfer, increasing operational efficiency by 20

## Work Experience

### General Manager

Alfouad Money Transfer, Damascus

2021 – Present

- Directed operations across three branches (Dahyyet Quodsayya 1-2, Mashroo Dummar), managing a team of 10 and ensuring compliance with financial regulations.
- Implemented process improvements, reducing operational costs by 15
- Oversaw daily financial transactions, ensuring precision, regulatory adherence, and secure money transfers.

### Founder & Lead Developer

International Tech Service, Damascus

2022 – Present

- Established a tech startup (<http://intertech.services>), providing tailored IT solutions to clients.
- Designed and deployed 8+ Flutter mobile applications and 12+ responsive websites, improving client productivity by 25%
- Increased annual revenue by \$10K in 2023 through strategic project management and client engagement.

## Education

### Bachelor of Science in IT Engineering

Arabic International University, Damascus

Expected 2026

- Specialization: AI Engineering
- Relevant Coursework: Data Structures, Web Development, Software Engineering Principles
- Capstone Project: Developed a Flutter-based mobile app for local businesses, boosting user engagement by 30%

## **Skills**

- *Programming Languages:* JavaScript (Advanced), Python (Intermediate), Flutter (Advanced)
- *Data Analysis Tools:* Excel, Python (Pandas, NumPy)
- *Cybersecurity:* Network Security, Threat Mitigation (Intermediate)
- *IT Support:* Troubleshooting, System Administration (Linux, Proficient)
- *Management:* Team Leadership, Operations Management (Advanced)
- *Accounting Tools:* Financial Reporting, Bookkeeping (Proficient)
- *Soft Skills:* Problem-Solving, Quick Learner
- *Languages:* Arabic (Native), English (Fluent), French (Proficient)

## **Certifications**

- Google Cybersecurity Certificate, 2023
- Python Specialization, University of Michigan, 2020
- JavaScript Algorithms and Data Structures, FreeCodeCamp, 2022
- Responsive Web Design, FreeCodeCamp, 2022
- Google IT Support Professional Certificate, 2023
- Linux Essentials, TryHackMe, 2022
- Flutter Development, Google, 2021