

Getting your message home is now easier than ever with the Spring 2011 Release. Below are details of the new release. Access the embedded Help system for user guides.

Application Enhancements

Post to Facebook

Summary description: Users can post messages to Facebook.

Feature notes:

Posting to Facebook must be enabled at the account level and user level. Users who have not connected to a Facebook account will see a "Connect to Facebook" button. This will open up a popup window where they must grant authentication for the Facebook account they are currently logged into or, if they aren't connected, they'll be able to log in. Users only need to authenticate once. They receive an offline access token which allows them to use the feature any time. Their auth token is stored in our database until the user actively revokes it.

A user can revoke Facebook authentication within SchoolMessenger CommSuite by going to the Account page ([account.php](#)) and selecting "Disconnect from Facebook". This only removes their auth token from CommSuite. To completely remove CommSuite from their Facebook account, the user must also go on Facebook's site and remove the CommSuite Facebook app.

To change Facebook accounts, the user must revoke authentication from CommSuite and logout of their Facebook account from Facebook's site. Then, they may click the "Connect to Facebook" button and log into the account that they wish to use.

Once a user has authenticated a Facebook account, messages may be posted to it from MessageSender. The user may post a message to their wall or to any Facebook Pages where he or she has admin privileges. When posting to a page, the message will appear to be from the page, not the user. For example, if the user owns a page called "Springfield USD", then a message posted to that page would appear to come from "Springfield USD". Messages posted to Facebook have a 420 character limit. Users can see the character count while they're creating a message.

Post to Twitter

Summary description: Users can post messages to Twitter.

Feature notes:

Posting to Twitter must be enabled at the account level and user level. Connecting to Twitter works just like connecting to Facebook. Removing or changing which account is authenticated also works the same. Please review the Feature Notes regarding connecting to Facebook for details.

While creating a job in MessageSender, the user will be able to create a message that will be posted to their Twitter Timeline. Messages posted to Twitter have a 140 character limit. Users can see the character count while they're creating a message.

SchoolMessenger for iPhone®

Summary description: Allows users to send a job and view reports from their iPhone and other iOS device.

Feature notes:

To use the iPhone app, users must have their URL and a user account. This is configured from Settings > Apps: SchoolMsgr on their iPhone. The Create and Send button allows users to create a job with Phone, Email, and SMS messages. Users will need to have lists already defined. Phone messages may be recorded on the phone or entered with TTS. Users may run their job immediately or schedule it for a future time. They may also choose to accept voice replies, confirmation, and send an auto-report.

The Send a Saved Message button brings up a list of the user's Repeating Jobs. Selecting this option lets a user immediately send a Repeating Job.

View Reports brings up pie charts showing the job's delivery outcome. These are the same pie charts the user can view by clicking on the job in the Jobs Timeline in the web interface. This app is compatible with all iOS devices, such as the iPad or iPod.

Quick Pick Option on List Editor

Summary description: Quick Pick button in the Additional List Tools section allows users to search by name, ID#, email, or phone number.

Feature notes:

Quick Pick lets users quickly search for individual contacts to add to a list. The search feature is smart, figuring out what data type users are searching for without direct indication like checking a box for "Search by last name".

List and Message Saving from the EasyStart process

Summary description: Users can save lists and messages they create in the EasyStart process

Feature notes:

When a user creates a job in the EasyStart process (also called MessageSender), there are two new checkboxes on the Job Options step: "Save & Review Lists" and "Save Message". Checking these options will save the list and message for reuse.

Lists are named for the rules used to create them. For example, creating a list using rules for all of the students at Springfield HS and Test MS would result in a saved list called "Springfield HS, Test MS".

Messages are named for the job they were created in. For example, a job called "Snow Day" would result in a saved message called "Snow Day". If a user has created another job with the same name and a new message, that message will be saved with the same name. For example, if the message from a job called "Snow Day" was saved, but then the message from another job called "Snow Day" was saved at a later time, both messages would show up on the Message Builder page as "Snow Day".

Blocked Phone and Email "Display Contacts" Option

Summary description: Display Contacts checkbox on the Blocked Phone Calls/Text Messages and Email Addresses pages changes view to include ID#, First Name, and Last Name columns.

Feature notes:

Checking the "Display Contacts" checkbox causes the view to include all of the system contacts associated with the blocked destination by ID#, First Name, and Last Name. Contacts from CSV uploads or the address book will not be displayed.

Blocked Phone and Email "CSV Download" Link

Summary description: "CSV Download" link added to the Blocked Phone Calls/Text Messages and Email Addresses pages.

Feature notes:

Users may download a CSV file containing the blocked phone numbers or email addresses.

Email/SMS continue past job end time

Summary description: Email and SMS can now continue past the job's end time. They will be delivered until the job's end date at midnight.

Feature notes:

All phone/email/SMS messages stopped being delivered at the job's end date and time, but only phone calls are time sensitive. Now email and SMS are allowed to run until the job end date at midnight.

And more...

You may notice a number of other enhancements as you use various features. Enhancements and new features come from requests made by our user community. Continue to send your suggestions for improvement to feedback@schoolmessenger.com

Bug Fixes

Feature	Description	Notes
Organization Deletion	An organization could not be deleted if it was associated with a deleted user's list. The association with the list was not displayed due to the user being deleted.	Association with a deleted user's list is now ignored. Organizations may be deleted as expected.

Some features may be optional. Contact your Account Manager for details.