

VINH TIEN PHAM

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EDUCATION

Bachelor of Science in Applied Computing: Interactive Systems Design concentration 2021 – Present
College of Arts & Sciences, University of Saskatchewan, Saskatoon, SK

Certificate in English as Second Language 2020 – 2021
College of Arts & Sciences, University of Saskatchewan, Saskatoon, SK

Tran Khai Nguyen High School
Ho Chi Minh City, Vietnam

- Science and Engineering Stream (Concentration in Mathematics, Physics, and Computer Science)

SUMMARY OF SKILLS

Programming

- Front-end by using HTML/CSS/JavaScript to implement and design website.
- Back-end by using Python/Java to program software.

Digital Designing

- Co-designing and co-brainstorming for banners/posters/logos in Food and Bioproduct Sciences club by using Canva.
- Doing pixel art for both a competition of Pokémon Revolution Online and personal use by using Piskel.
- Using Adobe Photoshop to achieve certain needs in the process of designing projects.

General Technical

- Maintaining and managing POS system in Vietnamese White Lotus's restaurant.
- Recording and updating information of customer (e.g., order credits, information for future orders, and online-app orders) by POS and Window Excel.

Problem Solving

- Updating and testing for the responsive and scalability for website in multiple platforms.
- Providing and getting feedbacks to further benefit the working environment.
- Assisting and solving any customer's concern to provide the best service.
- Updated taxes, prices, and menu items in POS System regularly.

WORK EXPERIENCE

Senior Front Staff/Server July 2021 – Feb 2023
Lotus Restaurant – Saskatoon, SK

- Trains newly hired servers on the front of the house system which includes delivery application interface.
- Provides excellent customer service and takes and serves food and beverage orders.
- Collects payment and maintains Point-of-Sale system of the restaurant.
- Designing and Assisting on the website of restaurant by using Wix.

Healthcare Worker Feb 2021 – May 2021
Kensington Gentle Care Home II – Saskatoon, SK

- Provides personal care to the geriatric residents and providing general housekeeping in the home care facility.

AFFILIATION

FABS (Food & Bioproduct Sciences) Club Sept 2022 – Present
University of Saskatchewan, Saskatoon, SK

REFERENCES

Thanh Bui

Operator/Owner
White Lotus Restaurant
Saskatoon, SK
(639) 916 - 1868

CJ Manning

Co-Vice President in External Affairs
Food and Bioproduct Science Club
Saskatoon, SK
(306) 314 - 9132