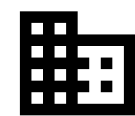


# Malfunction Responsibilities

In accordance with the guidelines set forth in 395.34, motor carriers and drivers have distinct responsibilities to ensure the proper functioning and compliance of the ELD system. Adhering to these responsibilities is essential for maintaining accurate records and regulatory compliance.

## Carrier Responsibilities



- Provide drivers with an instruction sheet describing the various ELD malfunction events and record-keeping procedures (this document)
- Provide drivers with a supply of 8 days' worth of blank paper driver records
- The motor carrier must correct the malfunction of the ELD within 8 days of discovery of the condition or a driver's notification to the motor carrier (whichever occurs first)

## Driver Responsibilities



- Note the ELD malfunction and provide the carrier with written notice within 24 hours.
- Reconstruct driving events for the current 24 hour period and previous 7 consecutive days using paper logs.
- Continue to manually prepare driving logs until ELD is serviced and brought back into compliance.
- Provide safety official with manually kept driver log during inspections which take place when there's an active malfunction.



# DOT Instruction Sheet

When transferring the ELD output file, it is essential to select the correct transfer method and, if provided, enter the safety official code in the comment field to ensure the file can be properly identified and retrieved in the database.

## Method

Select either "Web Service" or "Email" for the data transfer. "Web Service" provides a direct and secure transfer, while "Email" can be used if web service is unavailable or specifically requested by the safety official.

## Comment

In the "Comment" field, enter the safety official code if it is provided. This code is crucial for locating and identifying the transfer within the database. Including the correct code reduces the risk of any confusion or errors during the inspection process.

Transfer

Please select transfer method and, if provided, enter safety official code in the comment field.

Web Service

Email

Comment

Cancel

Transfer

## Response

When transferring the ELD output file, the system will provide feedback on the status of the transfer through various response indicators. Understanding these indicators is crucial for ensuring successful data transmission and troubleshooting any issues that may arise.

 Success



 Error



 Information



 Warning

