

loopELD Privacy Policy

Welcome to loopELD, a complimentary application designed to streamline and enhance your logistical needs. This document outlines our commitment to your privacy, detailing how we handle personal data within the loopELD app.

Acceptance of Terms

Utilizing the loopELD app signifies your agreement to the collection, usage, and sharing of your information as outlined herein. We collect personal data to improve your experience and the overall quality of our services, adhering strictly to the guidelines set forth in this document.

Definition of Terms

References to "our," "us," or "we" imply loopELD, whereas "Service" pertains to the functionalities offered by the loopELD app. This policy is intrinsic to our Terms and Conditions, with defined terms consistent across both documents unless specified otherwise.

Gathering and Utilizing Information

To enhance your app experience, loopELD may request personal identifiers, such as location data for FMCSA log compliance, even when inactive. This data supports our mission to provide a tailored service, facilitating efficient route planning and management.

Third-Party Integration

loopELD incorporates third-party services to enrich app functionality, which might gather data for identification. Notable services include:

- Google Play Services
- Firebase Analytics
- Location Services
- Data Collection on App Use

In the event of an app malfunction, we capture error logs through third-party tools. This includes, but is not limited to, your device's IP address, operating system, app settings, usage times, and other relevant diagnostics to aid in resolution and service improvement.

Cookie Policy

While loopELD does not directly deploy cookies, third-party codes within our app might, to enhance their offerings. You have the liberty to accept or reject these cookies, though some app features may become inaccessible upon refusal.

Engaging Service Providers

To augment our Service, we might employ external agencies for tasks such as app facilitation, service delivery on our behalf, and service performance analysis. These entities may access your personal data solely for tasks we've allocated, bound by confidentiality.

Safeguarding Your Data

Your trust is paramount, prompting our commitment to protect your personal data through industry-standard safeguards. However, it's crucial to acknowledge that no electronic storage or transmission method is impervious to breach.

External Links Disclaimer

Our Service may lead you to external websites. We caution that these sites are not governed by our privacy practices, urging you to review their policies.

Children's Privacy Protection

loopELD does not target, nor knowingly collect data from, children under 13. Should we become aware of such collection, immediate action will be taken to remove the data from our servers.

Policy Updates

We reserve the right to modify this privacy policy, encouraging periodic review. Changes become effective upon posting on this page, with prior versions accessible for review.

Reaching Out

For inquiries or feedback regarding our privacy practices, please contact us at contact@loopeld.com.