

Jakarta, Indonesia

Iqbalf.dev@gmail.com

+62 813 1886 9096

Iqbal Fachrian

[Linkedin](#)

[Portofolio](#)

Experienced QA with a year-long tenure at Bank Mandiri, contributing to the Digital Wealth Livin' by Mandiri project using Agile Technology. Passionate about ensuring top-notch quality in banking services, I have successfully executed 100+ test cases and identified defects that prevented potential issues in the UAT environment. Committed to excellence, I leverage my strong analytical and problem-solving skills to collaborate effectively with cross-functional teams. I am excited to apply my expertise in user acceptance testing (UAT), end-to-end testing, and regression testing to drive continuous improvement in the test environment.

Work Experience

QA Manual Tester Livin' by Mandiri	PT. Bank Mandiri (Persero) tbk Jakarta, Indonesia	June 2023 - Present
<ul style="list-style-type: none">• Created and executed 50+ functional and regression test cases per release in the UAT environment for iOS and Android platforms in the Livin' by Mandiri app, ensuring seamless functionality and preventing potential launch delays.• Collaborated with developers to identify and resolve software defects, resulting in a 20% decrease in overall defect count and a 15% improvement in software quality.• Experience in leading activities: running teams of 1-4 people in digital wealth investment of livin' by Mandiri, setting-up and continuous improvement of basic QA processes (coordinating and monitoring)• Documented and tracked 20+ medium-priority defects and 3-5 high-priority defects per sprint (new feature) using JIRA, with resolution rates aligned to sprint timelines.		
QA Automation	PT. Bionic Teknologi Indonesia Jakarta, Indonesia	Apr 2023 - May 2023
<ul style="list-style-type: none">• Executed test cases using Cypress framework to validate the functionality and performance for 1 web projects application• Collaborate with the 5 application developer to identify and resolve compatibility and functionality issues arising from changes to the front-end website• Compile comprehensive and easy-to-understand test result reports for communication to the CTO, including bug findings and impact analysis		
Customer Service	PT. Herbalife Indonesia Jakarta, Indonesia	Sept 2020 - Des 2022
<ul style="list-style-type: none">• Resolved 80% of customer inquiries within 5 minutes, exceeding customer satisfaction expectations• Receive inquiries from Herbalife members and collaborate with the audit team to solve the inquires• Assist Herbalife Indonesia in reaching their monthly sales target (15.000 vp)		

Education

- | | |
|---|--------------------|
| • Computer Science , Institut Teknologi dan Bisnis Swadharma
GPA 3.49 | 2017 - 2021 |
| • Full-stack Web Development Bootcamp , Binar Academy | 2022 |
| • Quality Assurance Bootcamp , Eduwork | 2023 |

Skills

- **Hard skills** : SDLC, user story creation, Agile methodologies, Regression testing, Smoke testing, Production testing
- **Tools**: Jira, mySQL, Jenkins, Elastic Kibana, Postman, Figma, Cypress, Trello, Mobile device compatibility
- **Soft skills** : Communication, attention to detail, analytical thinking, adaptability, teamwork

CERTIFICATIONS

- | | |
|--|-------------|
| Quality Assurance
Eduwork | 2023 |
| Certificate of Competencies - Jubelio Quality Assurance
Rakamin Academy | 2023 |
| Full-stack Web Development
Binar Academy | 2022 |
| Architecting on AWS (Membangun Arsitektur Cloud di AWS)
Dicoding Indonesia | 2021 |