

Sunrise Medical Center - AI-Powered Chatbot & Hospital Information

1. Hospital Information

- **Name:** Sunrise Medical Center
 - **Address:** 123 Health St, Wellness City, HC 45678
 - **Contact:**
 - **Phone:** (555) 123-4567
 - **Email:** info@sunrisemedical.com
 - **Website:** www.sunrisemedical.com
 - **Operating Hours:**
 - Monday – Saturday: 8 AM – 8 PM
 - Emergency: 24/7
 - **Emergency Contact:** (555) 987-6543
 - **Services Offered:** Routine Check-ups, Emergency Care, Specialist Consultations, Diagnostic Tests, Surgeries, Maternity Care, Home Healthcare
 - **COVID-19 Protocols:** Online Appointments Preferred, Thermal Screening, Social Distancing, Mask Mandatory
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2. Departments & Specialties

- General Medicine
- Pediatrics
- Cardiology
- Neurology
- Orthopedics
- Dermatology
- Gastroenterology
- Oncology
- Nephrology
- Endocrinology
- ENT (Ear, Nose, Throat)
- Urology
- Pulmonology
- Psychiatry & Psychology

- Ophthalmology
- General Surgery
- Gynecology & Obstetrics
- Radiology
- Emergency Medicine
- Physiotherapy & Rehabilitation
- Dental Care
- Neonatology
- Plastic Surgery
- Sports Medicine
- Rheumatology
- Hematology
- Pain Management
- Allergy & Immunology
- Sleep Medicine
- Home Healthcare Services

3. Doctor Details

Here's a table organizing the doctor information for clarity:

Doctor Name	Specialty	Experience	Consultation Fee
Dr. Rajesh Verma	Cardiologist	15+ years	₹1800
Dr. Priya Sharma	Neurologist	10+ years	₹1500
Dr. Anil Kapoor	Oncologist	20+ years	₹2000
Dr. Meera Khanna	Pediatrician	12+ years	₹1200
Dr. Rohan Bhatia	Orthopedic Surgeon	18+ years	₹1700
Dr. Kavita Iyer	Gastroenterologist	14+ years	₹1600
Dr. Arjun Nair	Dermatologist	10+ years	₹1300
Dr. Sunita Desai	Nephrologist	17+ years	₹1800
Dr. Vikram Sen	ENT Specialist	13+ years	₹1400
Dr. Preeti Choudhary	Pulmonologist	11+ years	₹1450

Dr. Ajay Malhotra	Endocrinologist	16+ years	₹1700
Dr. Ishaan Bose	Urologist	12+ years	₹1550
Dr. Neha Tripathi	Psychiatrist	9+ years	₹1350
Dr. Devansh Rao	Ophthalmologist	15+ years	₹1400
Dr. Radhika Menon	General Surgeon	18+ years	₹1600
Dr. Sanjay Dubey	Gynecologist	20+ years	₹2000
Dr. Varun Kapoor	Radiologist	14+ years	₹1500
Dr. Sneha Sinha	Emergency Medicine Specialist	12+ years	₹1450
Dr. Piyush Agarwal	Physiotherapist	8+ years	₹1100
Dr. Ananya Deshmukh	Dental Surgeon	10+ years	₹1300
Dr. Vivek Joshi	Neonatologist	15+ years	₹1800
Dr. Deepika Sharma	Plastic Surgeon	16+ years	₹2000
Dr. Sandeep Reddy	Sports Medicine Specialist	10+ years	₹1400
Dr. Bhavya Singh	Rheumatologist	14+ years	₹1500
Dr. Yash Jain	Hematologist	12+ years	₹1550
Dr. Tanya Kapoor	Pain Management Specialist	9+ years	₹1300
Dr. Ramesh Patel	Immunologist	11+ years	₹1400
Dr. Shweta Bose	Sleep Medicine Specialist	8+ years	₹1250
Dr. Arun Saxena	Home Healthcare Specialist	10+ years	₹1350
Dr. Kritika Anand	Family Physician	12+ years	₹1200

Medical Department

Common Symptoms

General Medicine

Fever, fatigue, body aches, headache, nausea, dizziness, weakness

Pediatrics	Poor weight gain, frequent infections, delayed milestones, excessive crying, high fever
Cardiology	Chest pain, shortness of breath, palpitations, dizziness, swelling in legs, high blood pressure
Neurology	Seizures, memory loss, numbness, muscle weakness, migraines, speech problems
Orthopedics	Joint pain, swelling, back pain, stiffness, muscle cramps, limited mobility
Dermatology	Skin rashes, itching, acne, dry skin, discoloration, hair loss, eczema
Gastroenterology	Stomach pain, acid reflux, nausea, diarrhea, constipation, bloating, loss of appetite
Oncology	Unexplained weight loss, fatigue, lumps, chronic pain, night sweats, unusual bleeding
Nephrology	Swelling in legs or face, decreased urine output, high blood pressure, foamy/bloody urine
Endocrinology	Unexplained weight changes, excessive thirst, frequent urination, fatigue, mood swings
ENT (Ear, Nose, Throat)	Ear pain, hearing loss, nasal congestion, sore throat, dizziness, snoring, hoarseness
Urology	Painful urination, frequent urination, blood in urine, erectile dysfunction, kidney stones

Pulmonology Chronic cough, shortness of breath, wheezing, chest pain, coughing up blood, snoring

Psychiatry & Psychology Anxiety, depression, mood swings, hallucinations, sleep disturbances, panic attacks

Ophthalmology Blurred vision, red eyes, eye pain, sensitivity to light, floaters, double vision

General Surgery Severe abdominal pain, hernia, unhealing wounds, chronic infections, swelling/lumps

Gynecology & Obstetrics Irregular periods, pelvic pain, vaginal discharge, pregnancy symptoms, infertility

Radiology No direct symptoms (used for diagnosis)

Emergency Medicine Severe trauma, heart attack symptoms, stroke symptoms, breathing difficulties, poisoning

Physiotherapy & Rehabilitation Muscle weakness, joint stiffness, loss of mobility, chronic pain

Dental Care Toothache, bleeding gums, bad breath, sensitivity to hot/cold, jaw pain

Neonatology Jaundice in newborns, difficulty feeding, low birth weight, respiratory distress

Plastic Surgery Scarring issues, deformities, skin burns, cosmetic concerns

Sports Medicine Sprains, strains, joint injuries, muscle pain, stress fractures

Rheumatology Joint pain, swelling, stiffness, fatigue, rashes related to autoimmune diseases

Hematology Anemia (fatigue, dizziness), easy bruising, frequent infections, pale skin

Pain Management Chronic back pain, joint pain, nerve pain, migraines

Allergy & Immunology Sneezing, runny nose, skin rashes, swelling, asthma symptoms

Sleep Medicine Insomnia, sleep apnea, excessive daytime sleepiness, restless leg syndrome

Home Healthcare Services Chronic illness management, wound care, physical disability assistance

4. Appointment Booking & Rescheduling

- **Online Booking:** Available via chatbot & hospital website
- **Modes of Consultation:** In-Person & Video Consultation
- **Documents Needed:** ID Proof, Medical Reports (if applicable)
- **Payment Options:** UPI, Credit/Debit Cards, Net Banking
- **Rescheduling & Cancellation Policy:**
 - **Rescheduling:** Allowed up to 24 hours before appointment
 - **Cancellation:**
 - Before 24 hours: Full refund
 - Within 24 hours: 50% refund
 - No-show: No refund

5. Emergency Handling

- **24/7 Emergency Services Available**
 - **Ambulance Contact:** (555) 777-8888
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6. Chatbot Capabilities & Integrations

- **Features:**
 - Appointment Booking & Management
 - Symptom Inquiry & Department Navigation
 - Hospital & Doctor Information
 - Rescheduling & Cancellations
 - FAQs Handling
 - **Integrations:**
 - **Google Calendar API:** Sync doctor's availability
 - **Hospital Management System API:** Real-time data access
 - **Payment Gateway API:** Secure transactions
 - **Healthcare Database API:** Symptom Checker
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For More Information

- **Visit:** www.sunrisemedical.com
 - **Call:** (555) 123-4567
 - **Email:** support@sunrisemedical.com
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