



## EO2 Quality Policy

We have established a network to provide efficient, prompt and reliable transport services at affordable cost. We dedicate our resources to the following major components;

**Customer focus:**

**Leadership:** We are committed in ensuring consultative decision making and everyone is involved in realizing our objectives.

**Engagement of people:** We value team work and full engagement of all our staff.

**Relationship Management;** we recognize that the relationship it has with its external providers are interdependent and a mutual beneficial relationship enhances the ability of both to create value

**Process Approach:** We strongly believe that desired results can only be achieved if resources are managed efficiently through series of interconnected processes

**Improvement:** Our ultimate goal is to achieve continual improvement.

**Evidence Based Decision Making:** As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information

This Quality Policy is communicated, understood and applied within the organization and is available to relevant interested parties as appropriate.

Authorized by:

Position:

Date Approved:

Review Date: